

Permanent Supportive Housing with Integrated Behavioral Health Services

Permanent Supportive Housing (PSH) is a housing intervention that consists of low-barrier stable housing and robust supportive services, including Housing First ICM and ACT teams intended to end a homeless experience for a household with a demonstrated history of chronic homelessness and a disabling condition.

Program Description	Essential Program Elements	Time Frame	Population	Desired/expected outcomes
<p>PSH offers a non-time limited housing subsidy supported by intensive case management intended to support a household transitioning from chronic homelessness to safe, permanent housing.</p> <p>Program participants will have access to Housing First Assertive Community Treatment (HFACT) and Housing First Intensive Case Management (ICM) Teams.</p> <p>ICM is a team-based approach that supports individuals maintain housing and achieve an optimum quality of life.</p> <p>HFACT is a specialized and integrated model that addresses the complex needs of individuals experiencing chronic homelessness.</p>	<p><u>Intensive Case Management – PSH Housing Case Manager</u></p> <ul style="list-style-type: none"> • Tailor frequency of home visits based on clients’ needs (minimum of two visits per month, at least one in the home) • Housing Barrier Assessment • Safety & Basic Needs Assessment Minimum basic furniture <ul style="list-style-type: none"> - Food, toiletries, and basic cleaning supplies - Understanding use of appliances (stoves, etc.) - Transportation • Critical document collection (standard forms/process) • Housing Search <ul style="list-style-type: none"> - Facility Tours - Apartment Navigation • Problem solving • Landlord negotiation • Mediation • Linkage to physical healthcare • Linkage to behavioral healthcare • Linkage to employment/increased income/SSI <p>HFACT and ICM Coordination with Permanent Supportive Housing Program Staff on individualized plan</p> <ul style="list-style-type: none"> • Screening & Assessment • Mobile and In-Home services • 24/7 crisis support • Client-Driven and informed by client choice • Connection to community resources and services 	<p>Non-time limited</p> <p>Annual Assessment completed, assessment of needs as related to services offered through program</p> <p><u>BH ACT</u> Reassessment every 180 days or crisis or clinical need</p> <p><u>BH ICM</u> Determined by needs of the client</p>	<p>PSH Participant</p> <p>Assessed for Level of Care 1 – 4 Clinical Justification</p>	<ul style="list-style-type: none"> • Housing Stability • Demographics: age, gender, race and ethnicity, special populations (pregnant, justice involved) • Health Indicators: Housing First ACT and ICM project participation and hours of required services provided, Inpatient hospitalization, Crisis utilization, Outpatient utilization • Quality of Life: Housing stability (evictions, lost voucher), Quality of life tool/assessment, Insurance changes (no insurance to Medicaid), Disability benefits • Service logistics: LOC results from ANSA, Duration from ANSA to

	<ul style="list-style-type: none"> • Multi-disciplinary team of professionals that provide wrap-around services including a minimum number of hours per month: <ul style="list-style-type: none"> • Pharmacological Management • Psychosocial Rehabilitative Therapy (group/individual) • Counseling • Peer Support • Psychiatric Evaluation • Medication and Health Management • Supported Employment • Connection to Benefits <p><i>Refer to HFACT and ICM Program Models</i></p> <p><u>Financial Assistance</u></p> <ul style="list-style-type: none"> • Move-in support and move-in kits (standardize) • Rental assistance • Repair and maintenance <p><u>ASD's Considerations</u></p> <ul style="list-style-type: none"> • Medical management & compliance 			<p>actual services, Movement between LOC, Discharges from service, Hours of service and/or encounters</p> <ul style="list-style-type: none"> • Justice: Justice involved status, arrests or involuntary detention, Court status <p>Households referred to PSH will be enrolled in the program within 10 days of referral</p> <p>PSH households will secure permanent housing within 30 days from enrollment</p> <p>60% of households will increase income</p> <p>75% of households exiting PSH programs will exit to permanent housing destinations.</p> <p>87% of households remained housed and did not return to shelter</p>
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