

Diversion

Diversion is a strategy used to prevent a shelter experience for individuals and families experiencing homelessness. Diversion uses problem-solving techniques to quickly and efficiently assist in identifying immediate housing solutions, and when necessary, connects individuals and families with services and financial assistance to help them obtain or return to housing.

Program Description	Essential Program Elements	Time Frame	Population	Desired/expected outcomes
<p>Short-term case management, mediation, and limited financial assistance to divert homeless individuals and families from the shelter system.</p>	<p><u>Short-term Case Management</u></p> <ul style="list-style-type: none"> • Screening/Assessment • Critical document collection • Mediation • Family reunification • Landlord negotiation • Crisis housing search • Problem solving • Linkage to employment/increased income • Linkage to community resources <p><u>Limited Financial Assistance</u></p> <ul style="list-style-type: none"> • Provides limited financial assistance for approved diversion expenses or other housing relocation resources such as security deposits, utilities, furnishings, etc. 	<ul style="list-style-type: none"> • Up to 90 days of diversion case management as needed • Limited financial assistance • Follow-up emergency services as needed 	<p>Individuals and family households experiencing homelessness</p>	<p>Households will obtain or return to permanent housing and not enter the homeless system</p>