

Before Starting the Special CoC Application

You must submit both of the following parts in order for us to consider your Special NOFO Consolidated Application complete:

1. the CoC Application, and
2. the CoC Priority Listing.

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The Special Notice of Funding Opportunity (Special NOFO) for specific application and program requirements.
2. The Special NOFO Continuum of Care (CoC) Application Detailed Instructions for Collaborative Applicants which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

CoC Approval is Required before You Submit Your CoC's Special NOFO CoC Consolidated Application

- 24 CFR 578.9 requires you to compile and submit the Special NOFO CoC Consolidated Application on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments

Questions requiring attachments to receive points state, "You must upload the [Specific Attachment Name] attachment to the 4A. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.

- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

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1A-1. CoC Name and Number: TX-600 - Dallas City & County, Irving CoC

1A-2. Collaborative Applicant Name: Metro Dallas Homeless Alliance

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Metro Dallas Homeless Alliance

1A-5.	New Projects	
	Complete the chart below by indicating which funding opportunity(ies) your CoC applying for projects under. A CoC may apply for funding under both set asides; however, projects funded through the rural set aside may only be used in rural areas, as defined in the Special NOFO.	
1.	Unsheltered Homelessness Set Aside	Yes
2.	Rural Homelessness Set Aside	No

1B. Project Capacity, Review, and Ranking–Local Competition

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

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1B-1.	Web Posting of Your CoC Local Competition Deadline–Advance Public Notice. (All Applicants)	
	Special NOFO Section VII.B.1.b.	
	You must upload the Local Competition Deadline attachment to the 4A. Attachments Screen.	
	Enter the date your CoC published the deadline for project application submission for your CoC's local competition.	08/16/2022

1B-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. (All Applicants)	
	Special NOFO Section VII.B.1.a.	
	You must upload the Local Competition Scoring Tool attachment to the 4A. Attachments Screen.	
	Select yes or no in the chart below to indicate how your CoC ranked and selected new project applications during your CoC's local competition:	
1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes

1B-3.	Projects Rejected/Reduced–Notification Outside of e-snaps. (All Applicants)	
	Special NOFO Section VII.B.1.b.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4A. Attachments Screen.	
1.	Did your CoC reject or reduce any project application(s)?	Yes
2.	Did your CoC inform the applicants why their projects were rejected or reduced?	Yes
3.	If you selected yes, for element 1 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, list the latest date of any notification. For example, if you notified applicants on 6/26/22, 6/27/22, and 6/28/22, then you must enter 6/28/22.	10/04/2022

1B-3a.	Projects Accepted–Notification Outside of e-snaps. (All Applicants)	
	Special NOFO Section VII.B.1.b.	
	You must upload the Notification of Projects Accepted attachment to the 4A. Attachments Screen.	
	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, list the latest date of any notification. For example, if you notified applicants on 6/26/22, 6/27/22, and 6/28/22, then you must enter 6/28/22.	10/04/2022

1B-4.	Web Posting of the CoC-Approved Special NOFO CoC Consolidated Application. (All Applicants)	
	Special NOFO Section VII.B.1.b.	
	You must upload the Web Posting–Special NOFO CoC Consolidated Application attachment to the 4A. Attachments Screen.	
	Enter the date your CoC posted its Special NOFO CoC Consolidated Application on the CoC's website or affiliate's website—which included: 1. the CoC Application, and 2. Priority Listings.	10/18/2022

2A. System Performance

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

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2A-1.	Reduction in the Number of First Time Homeless—Risk Factors.	
	Special NOFO Section VII.B.2.b.	
	Describe in the field below:	
	1. how your CoC determined which risk factors your CoC uses to identify persons becoming homeless for the first time;	
	2. how your CoC addresses individuals and families at risk of becoming homeless; and	
	3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time or to end homelessness for individuals and families.	

(limit 2,500 characters)

1. Data gathered through the CoC's Coordinated Access System (CAS) provided updated information about risk factors associated with first-time homelessness. This data allowed for the tracking of trends among this population. Data was collected through CAS assessments related to housing barriers, service needs, and levels of vulnerability. Common characteristics of households becoming homeless for the first time include having extremely low or no income, fleeing domestic violence, and having young children in the household.

2. The CoC recently launched a Diversion pilot to standardize and refine a Program Model that can be scaled across the system. The pilot was designed with two leading Diversion programs in the CoC. The intervention leverages problem-solving techniques to quickly and efficiently assist participants in identifying immediate housing solutions and connect with flexible financial assistance to help obtain housing when necessary. This pilot aims to further understand and monitor the impact of Diversion as a strategy to curb inflow into the homeless response system.

3. The CoC Diversion Workgroup, facilitated by the CoC Lead Agency, is responsible for overseeing the CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time. Relevant CoC Policies are approved and overseen by the CoC Board.

2A-2.	Length of Time Homeless—Strategy to Reduce. (All Applicants)	
	Special NOFO Section VII.B.2.c.	
	Describe in the field below:	
	1. your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;	
	2. how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and	
	3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.	

(limit 2,500 characters)

1. Through a large-scale system transformation effort, our CoC has redesigned a homeless response system with streamlined pathways to housing. Coordinated investments from federal, state, local, and private partners have allowed us to centralize housing supports that aim to accelerate housing placements and reduce the length of time individuals and families experience homelessness. Strategies and tactics in use include:

- a. The Flex Fund, which pays for minor but impactful expenditures that prevent an individual or family from ending their homelessness, such as move-in fees, furniture, move-in kits, and landlord incentives;
- b. Systemwide Housing Navigation which helps individuals collect critical documentation and navigate the housing voucher and lease-up process;
- c. A central Housing Location Team, which provides systemwide unit acquisition support, including negotiating with landlords to secure unit leads and large blocks of vacancies, allowing the system to scale housing placements; and
- d. Rapid Rehousing Coordination meetings aid in case conferencing and “barrier-busting” to “clear the runway” for housing placements.

2. Coordinated Street Outreach teams are trained as mobile assessors for our CAS system and target people who have been experiencing homelessness the longest. CAS policies prioritize people based on the length of time they have been homeless to ensure those with the most complex needs are matched to housing solutions. In addition, the CoC Lead Agency and the City of Dallas are partnering to provide housing solutions to people experiencing long-term unsheltered homelessness who currently live in encampments. Sites are prioritized for closure based on resident vulnerability and public health risk factors. All residents are supported to move into permanent housing before encampment closures and are prioritized for assistance through CAS.

3. The CoC Lead Agency oversees the CoC's strategy to reduce the length of time individuals, and families experience homelessness. Relevant CoC Policies are approved and overseen by the CoC Board.

2A-3.	Successful Permanent Housing Placement or Retention. (All Applicants)	
	Special NOFO Section VII.B.2.d.	
	Describe in the field below how your CoC will increase the rate that individuals and persons in families residing in:	
	1. emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations; and	

2. permanent housing projects retain their permanent housing or exit to permanent housing destinations.

(limit 2,500 characters)

1. The CoC tripled its Rapid Rehousing capacity over the last three years. This year, the strategy for increasing exits focused on three major strategies, aligning funding to sustain this new infrastructure, building the capacity of a very new Rapid Rehousing workforce, and strengthening the Housing Location Team's efforts to scale a portfolio of available housing units. The CoC has engaged Case Managers in shared learning and technical assistance focused on strategies to help clients find and move into permanent housing as quickly as possible. Other strategies include effectuating a 3 to 5-year plan to scale Permanent Supportive Housing (PSH) to ensure successful exits among people experiencing chronic homelessness and enhancing systemwide Housing Navigation to ensure people matched to housing resources are assisted in navigating the lease-up process.

2. There are several strategies that the CoC has employed to promote long-term housing stability among program participants. These include:

- a. Implementing a Community Integration Services program that targets PSH tenants who have complex service needs for integration into the larger community through a variety of social and community support networks;
- b. Designing a training calendar for RRH and PSH case managers which covers a range of topics related to housing-focused case management, tenant rights and responsibilities, landlord mediation, crisis intervention, progressive engagement, and connections to mainstream and community-based resources;
- c. Building a system-wide Housing Location team responsible for maintaining positive relationships with landlords, responding to tenancy issues, and mitigating escalating situations to prevent evictions at all costs;
- d. Facilitating weekly meetings with housing case managers to problem solve potential evictions and promote housing stability; and
- e. Building stronger relationships with employment and workforce development programs to ensure tenants are empowered through increased income opportunities.

2A-4. Returns to Homelessness—CoC's Strategy to Reduce Rate. (All Applicants)

Special NOFO Section VII.B.2.e.

Describe in the field below:

1. how your CoC identifies individuals and families who return to homelessness;
2. your CoC's strategy to reduce the rate of additional returns to homelessness; and
3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.

(limit 2,500 characters)

1. The Coordinated Access System (CAS) process identifies households returning to homelessness. Our CoC has increased HMIS participation among homeless service providers, giving us a clearer picture of who has experienced homelessness and what services they were offered previously. In alignment with the CoC's System Performance Management Plan, the CoC Executive Council will examine system performance data quarterly. The Council will work with the CoC Lead Agency to examine returns that occur 6-12 months following permanent housing exits, which may indicate a need for enhanced after-care support. Exploring where participants are returning from, and the last program they worked with will inform improvement strategies.

2. The CoC will embark on reducing the rates of returns to homelessness this year through the following strategies:

- a. Enhancing the capacity of RRH and PSH to promote housing stability through training and technical assistance on eviction prevention strategies, harm reduction, housing-focused case management, and housing stability planning to ensure long-term housing goals are identified and discussed throughout the period of assistance;
- b. Developing PSH Integrated Services Teams, which will be integrated with PSH case management to ensure projects are equipped to support people with the highest acuity service needs;
- c. Strengthening partnerships with anti-poverty programs and community-based supports that provide critical assistance to participants after they are housed;
- d. Scaling a Community Integration Services program that targets PSH tenants with complex service needs for integration into the larger community through various social and community support networks.

3. The CoC Lead Agency oversees the strategy to reduce returns to homelessness in partnership with the RRH and PSH Leadership Workgroups. Relevant CoC Policies are approved and overseen by the CoC Board.

2A-5.	Increasing Employment Cash Income–Strategy. (All Applicants)	
	Special NOFO Section VII.B.2.f.	

	Describe in the field below:
1.	the strategy your CoC has implemented to increase employment cash sources;
2.	how your CoC works with mainstream employment organizations to help individuals and families increase their cash income; and
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.

(limit 2,500 characters)

1.The CoC finalized the development of the Rapid Rehousing (RRH) Program Model that defined expectations for increasing income. Case managers are trained to effectively connect tenants to workforce development and employment opportunities. The CoC is evaluating whether to raise funding to contract with employment navigators to enhance and streamline connections to potential jobs for Rapid Rehousing clients. Additionally, the CoC formed two new workforce development partnerships. The First Step staffing agency specializes in work placements for underserved communities and has supported hundreds of people experiencing homelessness to find employment. Texas Health Dallas works with homeless service providers to employ people with lived experience of homelessness who are reentering the workforce and wish to work in the hospital system.

2.The CoC works with mainstream employment organizations through agency partnerships and through the Education and Employment Workgroup, which is comprised of community members with expertise in workforce and education. The Workgroup includes partners from Dallas College, the University of Texas at Dallas, and the Texas Workforce Commission, among others dedicated to assisting households in increasing their income and skills. Members focus on supporting households entering the workforce, identifying training programs that lead to full-time jobs, and making connections to second chance employment agencies working with persons with experience in the justice system. Additionally, current member organizations offer meaningful education and training that often lead to internships or full-time employment for program participants.

3.The CoC Lead Agency oversees strategies to increase employment income in partnership with the RRH Leadership Workgroup. Relevant CoC Policies are approved and overseen by the CoC Board.

2A-5a.	Increasing Non-employment Cash Income—Strategy. (All Applicants)	
	Special NOFO Section VII.B.2.f.	
	Describe in the field below:	
	1. the strategy your CoC has implemented to increase non-employment cash income;	
	2. your CoC's strategy to increase access to non-employment cash sources; and	
	3. provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.	

(limit 2,500 characters)

1. The CoC partners with TANF and SOAR advocates, as well as other mainstream systems, to ensure people accessing the Coordinated Access System (CAS) are referred to insurance and cash benefits. The CoC Lead Agency has worked with SOAR advocates to ensure that case managers understand and are equipped to help their clients apply for SSI and SSDI benefits. Case managers are encouraged to include non-employment cash income and benefits in stability plans for all clients to ensure increases in eligible income across all households.
2. The CoC also works to increase access to mainstream resources through disseminating information about strategies for successfully obtaining benefits during weekly coordination and case conferencing meetings. Monthly Case Manager Roundtable meetings provide a forum for case managers to problem solve with each other about how to effectively facilitate access and referrals to these types of resources. Experts from mainstream systems visit these meetings and provide guidance to case managers to help them better connect their clients to non-employment cash sources.
3. The CoC Lead Agency oversees strategies to increase non-employment income. Relevant CoC Policies are approved and overseen by the CoC Board.

2B. Coordination and Engagement–Inclusive Structure and Participation

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2B-1.	Inclusive Structure and Participation–Participation in Coordinated Entry. (All Applicants)	
	Special NOFO Sections VII.B.3.a.(1)	

In the chart below for the period from May 1, 2021 to April 30, 2022:

1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC's coordinated entry system; or
2.	select Nonexistent if the organization does not exist in your CoC's geographic area:

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing of CoC Board Members	Participated in CoC's Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	No
2.	Agencies serving survivors of human trafficking	Yes	No	Yes
3.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
4.	CoC-Funded Victim Service Providers	Yes	Yes	Yes
5.	CoC-Funded Youth Homeless Organizations	Yes	Yes	Yes
6.	Disability Advocates	Yes	Yes	Yes
7.	Disability Service Organizations	Yes	No	Yes
8.	Domestic Violence Advocates	Yes	Yes	No
9.	EMS/Crisis Response Team(s)	Yes	Yes	Yes
10.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
11.	Hospital(s)	Yes	Yes	No
12.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent	No	No
13.	Law Enforcement	Yes	Yes	No
14.	Lesbian, Gay, Bisexual, Transgender, Queer (LGBTQ+) Advocates	Yes	Yes	Yes
15.	LGBTQ+ Service Organizations	Yes	Yes	Yes
16.	Local Government Staff/Officials	Yes	Yes	Yes
17.	Local Jail(s)	Yes	Yes	No
18.	Mental Health Service Organizations	Yes	Yes	Yes
19.	Mental Illness Advocates	Yes	Yes	Yes

20.	Non-CoC Funded Youth Homeless Organizations	Yes	Yes	Yes
21.	Non-CoC-Funded Victim Service Providers	Yes	Yes	Yes
22.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	Yes
23.	Organizations led by and serving LGBTQ+ persons	Yes	Yes	Yes
24.	Organizations led by and serving people with disabilities	Yes	No	No
25.	Other homeless subpopulation advocates	Yes	Yes	Yes
26.	Public Housing Authorities	Yes	Yes	Yes
27.	School Administrators/Homeless Liaisons	Yes	Yes	No
28.	Street Outreach Team(s)	Yes	Yes	Yes
29.	Substance Abuse Advocates	Yes	Yes	Yes
30.	Substance Abuse Service Organizations	Yes	Yes	Yes
31.	Youth Advocates	Yes	Yes	No
32.	Youth Service Providers	Yes	Yes	Yes
	Other:(limit 50 characters)			
33.	U.S Department of Veterans Affairs	Yes	Yes	Yes
34.	Workforce Solutions	Yes	Yes	Yes

2B-2.	Open Invitation for New Members. (All Applicants)	
	Special NOFO Section VII.B.3.a.(2), V.B.3.g.	

	Describe in the field below how your CoC:
1.	communicated the invitation process annually to solicit new members to join the CoC;
2.	ensured effective communication with individuals with disabilities, including the availability of accessible electronic formats;
3.	conducted outreach to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join your CoC; and
4.	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, other People of Color, persons with disabilities).

(limit 2,500 characters)

1. CoC membership is sought from all entities vested in our mission to make homelessness rare, brief, and nonrecurring in Dallas and Collin Counties. Each year, new members are invited to join through our public CoC Membership webpage, which outlines information about the process to apply. The primary membership drive occurred from October to February. A call for new members went out through our public newsletter list, which has 7,200 contacts, and the Lead Agency's social media channels and blog site. Personal email invitations were targeted to organizations and cities that are not currently members, and solicitations were made throughout the year at monthly CoC General Assembly meetings and public events hosted by the Lead Agency and its partners.

2. New members are invited to join the CoC through a variety of methods to increase the accessibility of communications. This includes providing information verbally at public meetings, in writing through online publications, and electronically through the CoC's ADA-compliant website and Newsletter software.

3. There are a variety of forums where the CoC engages people with lived experience of homelessness to participate in various roles in the CoC including the Youth Action Board (YAB), CoC Board of Directors, Alliance Homeless Forum, and the Lived Experience Coalition. Outreach for each role consists of flyers disseminated through the appropriate channels (i.e. QR codes for youth, service provider locations, etc.), advertised through social media platforms, the CoC Newsletter, and shared by word of mouth through service providers and existing members with lived experience.

4. The CoC drew on its Racial Equity Workgroups and partners that serve culturally specific communities, such as Dallas Truth, Racial Healing, and Transformation (DTRHT), to encourage diverse members to join the CoC. This ensures the CoC is equipped to meet the needs of communities most impacted by the systems we are attempting to transform, including Black, Indigenous, and people of color (BIPOC) experiencing homelessness. As a CoC, we have also outreached to members serving the LGBTQIA+ community and organizations serving people with disabilities to encourage new membership from organizations serving these populations.

2B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness. (All Applicants)	
	Special NOFO Section VII.B.3.a.(3)	
	Describe in the field below how your CoC:	
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness or an interest in preventing and ending homelessness;	
2.	communicated information during public meetings or other forums your CoC uses to solicit public information; and	
3.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.	

(limit 2,500 characters)

1. The CoC encouraged a broad array of organizations and individuals to participate in CoC Implementation Workgroups, which provide a forum to conceive, test, and refine service delivery and recommend policy. Workgroups were held monthly on various critical topics related to preventing and ending homelessness. This includes the Racial Equity Workgroup to address racial disparities through CoC planning with engaging with community agencies working directly with underserved communities. Monthly CoC General Assembly meetings offer another opportunity for the full membership to engage and provide insights about system policies and practices. Additionally, the Alliance Homeless Forum was held monthly for people with lived experience of homelessness to inform CoC planning.

2. Information about opportunities to participate in CoC planning was provided on the Lead Agency's social media platforms, a CoC newsletter, and monthly CoC General Assembly meetings. In addition, the CoC hosted a public State of Homelessness Address and three Hard Conversations to engage in open dialogue on complex topics related to homelessness. These forums, in addition to CoC Workgroups, seek new insights and demonstrate how public participation in CoC planning influences and drives system transformation. Public information is also provided and sought through the City of Dallas's Housing and Homeless Solutions Committee, which meets quarterly to monitor progress on action plans for addressing homelessness, and the Citizen Homelessness Commission, which ensures alignment of city services with regional efforts to combat homelessness.

3. Feedback, insights, and opinions gathered from key stakeholders shaped the CoC's Annual Priorities, which included expanding Permanent Supportive Housing and Encampment Rehousing efforts and sustaining recent expansions in Rapid Rehousing. Based on feedback from service providers, our CoC also designed three new standardized Program Models – Community Integration Services (to help clients with complex needs to better connect to community-based supports and social networks), Integrated Services Teams (providing comprehensive care to PSH clients), and Systemwide Diversion. Strategic action planning sessions with CoC Workgroups illuminated capacity-building needs, and thus the Lead Agency developed over 20 new collaborative learning and training opportunities and made refinements to the Coordinated Access System this year.

2B-4.	Public Notification for Proposals from Organizations Not Previously Funded. (All Applicants)	
	Special NOFO Section VII.B.3.a.(4)	

	Describe in the field below how your CoC notified the public:
1.	that your CoC's local competition was open and accepting project applications;
2.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;
3.	about how project applicants must submit their project applications;
4.	about how your CoC would determine which project applications it would submit to HUD for funding; and
5.	how your CoC effectively communicated with individuals with disabilities, including making information accessible in electronic formats.

(limit 2,500 characters)

1. In August 2022, the CoC Lead Agency published an announcement about the local Competition for the Unsheltered NOFO and the Competition Timeline in the CoC Newsletter, on the Lead Agency's social media platforms, and via the public CoC Competition Webpage. The public was also notified through the monthly CoC General Assembly Meeting.
2. The materials explicitly put a call out for New Project applicants from organizations that were or were not CoC Program-funded. A competition orientation was also held for all providers interested in applying, in which organizations who had not previously been funded through the program were encouraged to apply. The efforts resulted in four new organizations submitting applications.
3. Information about how to submit project applications was disseminated through the CoC Website, CoC Newsletter, and through two orientation sessions that described the local competition and submission process. Both orientations were recorded and made publicly available on the CoC Competition Webpage.
4. The FY 2022 Project Ranking Policy, Project Scorecard, and the process for project selection were posted on the CoC Competition webpage, disseminated through the CoC Newsletter, and shared during the orientations for new and renewal project applicants.
5. Information about the competition was shared through a variety of methods to increase the accessibility of communications. This includes providing information verbally at public meetings, in writing through online publications, and electronically on the CoC's ADA-compliant website and Newsletter dissemination software.

2C. Coordination / Engagement—with Federal, State, Local, Private, and Other Organizations

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2C-1.	Coordination with Federal, State, Local, Private, and Other Organizations. (All Applicants)
	Special NOFO Section VII.B.3.b.
	In the chart below:
1.	select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or
2.	select Nonexistent if the organization does not exist within your CoC's geographic area.

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with Planning or Operations of Projects
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	
18.		

2C-2.	CoC Consultation with ESG Program Recipients. (All Applicants)	
	Special NOFO Section VII.B.3.b.	

	Describe in the field below how your CoC:
1.	consulted with ESG Program recipients in planning and allocating ESG funds;
2.	participated in evaluating and reporting performance of ESG Program recipients and subrecipients;
3.	provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and
4.	provided information to Consolidated Plan Jurisdictions to address homelessness within your CoC's geographic area so it could be addressed in Consolidated Plan update.

(limit 2,500 characters)

1. CoC Annual Funding Priorities were established this year based on an assessment of available homeless resources and system modeling to identify the need for targeted interventions. To make progress on ending homelessness, several meetings were held with ESG jurisdictions to consult on the Funding Priorities and develop strategies for optimizing ESG resources through allocation decisions. In the most recent state ESG competition, the CoC Lead Agency also utilized the Funding Priorities to consult with applicants to ensure ESG resources were targeted to the specific needs of the CoC. The state and CoC coordinated to ensure funding was targeted to local priorities.

2. The CoC Lead Agency provides facilitative leadership and performance management for the rehousing system through weekly coordination meetings with ESG and CoC-funded Rapid Rehousing providers. This forum is used to set performance goals with CoC and ESG recipients and sub-recipients, monitor and report progress, and design strategies to accelerate housing placements and increase housing stability. In addition, the CoC developed a performance management plan, which sets out a quarterly schedule for evaluating and reporting project-level performance. Projects that do not meet performance targets set by the community work with the Lead Agency to co-design Performance Improvement Plans (PIP), which offer targeted training and technical assistance.

3. CoC Point-in-Time (PIT) and HMIS Workgroups ensure complete and accurate data are available for community-wide planning. The CoC Lead Agency provided PIT count and HIC data to Consolidated Plan jurisdictions within the CoC geographic area to support planning.

4. The CoC created a coordinated investment plan, which was presented to Jurisdictions to inform Consolidated Plans. This information was also used to form a cross-jurisdictional strategy to target resources to substantially reduce homelessness among families and individuals with the most complex needs.

2C-3.	Discharge Planning Coordination. (All Applicants)
	Special NOFO Section VII.B.3.c.

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.	
1. Foster Care	Yes
2. Health Care	Yes
3. Mental Health Care	Yes
4. Correctional Facilities	Yes

2C-4.	CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts. (All Applicants)
Special NOFO Section VII.B.3.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:	
1. Youth Education Provider	Yes
2. State Education Agency (SEA)	Yes
3. Local Education Agency (LEA)	Yes
4. School Districts	Yes

2C-4a.	CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts–Formal Partnerships. (All Applicants)
Special NOFO Section VII.B.3.d.	

Describe in the field below:	
1.	how your CoC collaborates with the entities checked in Question 2C-4; and
2.	the formal partnerships your CoC has with the entities checked in Question 2C-4.

(limit 2,500 characters)

1. Youth Education Providers, State and Local Education Providers, and Independent School Districts (ISDs) are all members of the CoC's Youth Workgroup. The Youth Workgroup meets monthly to discuss and coordinate on strategies to reduce youth homelessness. The CoC Lead Agency meets regularly with the McKinney Vento liaisons from different ISDs to share information about referral networks and needs of youth experiencing housing stability. The Youth Workgroup is currently forming a leadership committee which will work on further defining communitywide thresholds for ending youth homelessness, and map strategies and resources to achieve this vision. The larger Youth Workgroup also serves as a roundtable for agencies to share information about shelter availability and other youth specific resources.

2. The CoC has a formal partnership through its Youth Committee with school districts, homeless liaisons, local education agencies, providers, youth who have experienced homelessness, and other key stakeholders. The committee's mission is to ensure youth homelessness is rare, brief, and non-recurring. Over the past 12 months, the committee worked towards three strategic objectives: to develop a youth and young adult "system vision," to identify and engage all literal homeless and at-risk youth, and to streamline youth access to housing. The planning and implementation of this work was done with homeless liaisons from the Irving, Dallas, and Mesquite Independent School Districts (ISDs), as well as from Region 10 Education Service Center, which connects over 130 ISDs, charter schools, and private schools across Dallas and Collin Counties.

In addition, the Dallas ISD Homeless Education Program Manager serves on the CoC Board of Directors. Both the CoC and the CoC Lead Agency boards include the CEO of Vogel Alcove, an early education provider for homeless children ages 0-12.

2C-4b.	CoC Collaboration Related to Children and Youth—Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services. (All Applicants)	
	Special NOFO Section VII.B.3.d.	

Describe in the field below written policies and procedures your CoC adopted to inform individuals and families who become homeless of their eligibility for educational services

(limit 2,500 characters)

The CoC has a policy of ensuring all agencies that serve families with children are linked to local Independent School District (ISD) liaisons through information and key contacts shared by Youth Committee members. Partner agencies are provided the ISD point of contact in their geographic area and encouraged to set up individual training sessions with liaisons to inform staff about eligibility for education services. Agencies then are responsible for filtering this information to individuals and families within their programs. Agencies inform clients through various methods, including informal meetings where the information is provided collectively, flyers and informational brochures detailing how to get connected, and regular case management meetings where connections to educational services are discussed. The community has also created a live resource guide for ISD liaisons to use when working with clients. Dallas ISD student ID badges include the homeless crisis helpline managed by the CoC's Coordinated Assessment System. Students and their families are encouraged to call the toll-free number when experiencing homelessness to connect to services and community resources.

2C-5.	Mainstream Resources—CoC Training of Project Staff. (All Applicants)	
	Special NOFO Section VII.B.3.e.	

Indicate in the chart below whether your CoC trains project staff annually on the following mainstream resources available for program participants within your CoC's geographic area:

	Mainstream Resource	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI—Supplemental Security Income	Yes
3.	TANF—Temporary Assistance for Needy Families	Yes
4.	Substance Abuse Programs	Yes
5.	Employment Assistance Programs	Yes
6.	Other	

You must select a response for elements 1 through 6 in question 2C-5.

2C-5a.	Mainstream Resources—CoC Collaboration with Project Staff Regarding Healthcare Organizations. (All Applicants)	
	Special NOFO Section VII.B.3.e.	

Describe in the field below how your CoC:

1.	systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within your CoC's geographic area;
2.	works with project staff to collaborate with healthcare organizations to assist program participants with enrolling in health insurance;
3.	provides assistance to project staff with the effective use of Medicaid and other benefits; and
4.	works with projects to promote SOAR certification of program staff.

(limit 2,500 characters)

1.The CoC Lead Agency provides information on mainstream resources during Coordination Meetings and the Case Manager Roundtable, and the monthly Alliance Homeless Forum for persons experiencing homelessness. This year, these forums were also utilized to share information about Dallas Rental Assistance Collaborative prevention assistance and public transportation available to persons experiencing homelessness.

2.The CoC Lead Agency is working with an ad hoc Workgroup of the local behavioral health authority, Parkland Hospital System's Healthcare for the Homeless (HCH) provider, homeless service providers, and the county health department to design a comprehensive PSH services model. Using the evidence-based Housing First ACT Team model, a multidisciplinary team is being created to provide home-based care integrated with PSH case management for participants with acute service needs. The CoC is raising funding to seed this effort, and the Workgroup is creating a strategy to ensure long-term scalability and financial sustainability. This requires progressively increasing the portion of Medicaid-covered costs over 3-5 years. The CoC also collaborated with the HCH, Homeless Outreach Medical Services (HOMES), to ensure primary healthcare, dental care, substance use, and mental health services are available to homeless and recently housed participants. HOMES staff also joined staff at encampments to support residents rehoused through local Encampment Decommissioning efforts.

3.The CoC Lead Agency has created a CoC Supportive Services Workgroup, with the mission of more effectively supporting providers to leverage Medicaid funded services and other benefits. This group includes representatives from the North Texas Behavioral Health Authority, Parkland hospital system, Dallas County, Meadow Mental Health Policy Institute, along with local PSH providers. The group is tasked with designing comprehensive and sustainable service models linked to housing by leveraging public, mainstream healthcare resources.

4.The CoC Lead Agency partnered with SAMHSA to bring SOAR information and resources to our monthly Case Manager Roundtable. The Texas project associate presented how case managers can become SOAR certified, steps to completing applications with their clients, and eligibility, and agreed to be a point of contact to those in our CoC who are seeking SOAR certification and need help with application completion. This increased application approval rates, as Case Managers provided more accurate applications.

3A. New Projects With Rehabilitation/New Construction Costs

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

3A-1.	Rehabilitation/New Construction Costs—New Projects. (Rural Set Aside Only).	
	Special NOFO Section VII.A.	
If the answer to the question below is yes, you must upload the CoC Letter Supporting Capital Costs attachment to the 4A. Attachments Screen.		
Is your CoC requesting funding for any new project(s) under the Rural Set Aside for housing rehabilitation or new construction costs?		No

3B. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

3B-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. (Rural Set Aside Only)	
	Special NOFO Section VII.C.	
Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?		No

3B-2.	Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. (Rural Set Aside Only)	
	Special NOFO Section VII.C.	
	You must upload the Project List for Other Federal Statutes attachment to the 4A. Attachments Screen.	
	If you answered yes to question 3B-1, describe in the field below:	
1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and	
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.	

(limit 2,500 characters)

Not Applicable.

4A. Attachments Screen For All Application Questions

		Please read the following guidance to help you successfully upload attachments and get maximum points:	
	1.	You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.	
	2.	You must upload an attachment for each document listed where 'Required?' is 'Yes'	
	3.	We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images and reduces file size. Many systems allow you to create PDF files as a Print Option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.	
	4.	Attachments must match the questions they are associated with.	
	5.	Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process.	
	6.	If you cannot read the attachment, it is likely we cannot read it either. - We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time). - We must be able to read everything you want us to consider in any attachment.	
	7.	Open attachments once uploaded to ensure they are the correct attachment for the required Document Type.	
Document Type	Required?	Document Description	Date Attached
1B-1. Local Competition Announcement	Yes	Local Competition...	10/07/2022
1B-2. Local Competition Scoring Tool	Yes	Local Competition...	10/07/2022
1B-3. Notification of Projects Rejected-Reduced	Yes	Notification of P...	10/07/2022
1B-3a. Notification of Projects Accepted	Yes	Notification of P...	10/07/2022
1B-4. Special NOFO CoC Consolidated Application	Yes		
3A-1. CoC Letter Supporting Capital Costs	No		
3B-2. Project List for Other Federal Statutes	No		
P-1. Leveraging Housing Commitment	No	Leveraging Housin...	10/13/2022
P-1a. PHA Commitment	No	PHA Commitment	10/13/2022
P-3. Healthcare Leveraging Commitment	No	Healthcare Levera...	10/17/2022
P-9c. Lived Experience Support Letter	No	Lived Experience ...	10/17/2022
Plan. CoC Plan	Yes	CoC Plan	10/18/2022

Attachment Details

Document Description: Local Competition Announcement

Attachment Details

Document Description: Local Competition Scoring Tool

Attachment Details

Document Description: Notification of Projects Rejected-Reduced

Attachment Details

Document Description: Notification of Projects Accepted

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description: Leveraging Housing Commitment

Attachment Details

Document Description: PHA Commitment

Attachment Details

Document Description: Healthcare Leveraging Commitment

Attachment Details

Document Description: Lived Experience Support Letter

Attachment Details

Document Description: CoC Plan

Submission Summary

Ensure that the Special NOFO Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	10/07/2022
1B. Project Review, Ranking and Selection	10/18/2022
2A. System Performance	10/11/2022
2B. Coordination and Engagement	10/11/2022
2C. Coordination and Engagement–Con't.	10/12/2022
3A. New Projects With Rehab/New Construction	No Input Required
3B. Homelessness by Other Federal Statutes	10/07/2022
4A. Attachments Screen	Please Complete
Submission Summary	No Input Required



**ALL
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COALITION**

Local Competition Announcement

**FY 2022 CoC Program Special NOFO
TX-600**



2022 NOFO CoC Program Grant Competition

August 16, 2022

[FY2022-Timeline-Continuum-of-Care-Program-Competition-Timeline-Revised-8.16.2022](#)

[New Application Details_FY2022 COC](#)

[FY 2022 CoC Ranking Policy APPROVED 8.15.2022](#)

[FY-2022-New-Project-Scorecard](#)

August 10, 2022

HUD has announced two Continuum of Care (CoC) Notice of Funding Opportunity (NOFOs) for FY2022 – HUD's [annual CoC NOFO](#) and [HUD's Special NOFO to Address Unsheltered Homelessness](#). As required by HUD, the CoC will compete for funding and host a local funding competition. New project applications for both NOFOs will be submitted, reviewed, ranked, and prioritized by an independent review committee to be included in the community's consolidated application which must be submitted by the CoC's Lead Agency, MDHA, by September 30, 2022. To prepare for submission of new project applications under the CoC Competition, please register and join us for the CoC NOFO New Project Orientation.

CoC NOFO New Project Orientation – Tuesday, August 16th @ 4 PM

[Privacy & Cookies Policy](#)

FY2022 Continuum of Care Program Competition Timeline

ALL Projects



Questions: Contact Trudy Hernandez trudy.hernandez@mdhadallas.org

MDHA will update this calendar throughout the CoC competition process

Latest Update: 8-16-2022

DATE	TASK	LOCATION
Tuesday, April 5, 2022	MDHA presents Reallocation Policy	CoC Board Meeting
Wednesday, May 25, 2022	MDHA issues CoC NOFA FY 2022 Renewal Timeline MDHA releases Intent to Renew Application	Sent to Key Contacts of Current Projects, & Social Channels
Wednesday, June 1, 2022 9am – 10:30am	Renewal Project Orientation	Virtual Meeting
Wednesday, June 8, 2022 12pm – 3pm	HMIS Office Hours	Virtual Meeting
Friday, June 10, 2022	Renewal Application and Final Data Due *DV Providers to provide APR CSV for the reporting period of 5/1/2021 – 4/30/2022	Submitted through Amplifund
Thursday, June 16, 2022	Final Scorecard Provided to Agencies	Emailed directly to key contacts
Thursday, June 16 – Wednesday, June 22, 2022	Scorecard Comment Period Closes on June 22, 2022 at 5pm.	Emailed directly to Trudy Hernandez at Trudy.Hernandez@MDHADallas.org
Wednesday, June 22, 2022	Independent Review Committee Orientation for Renewal Projects	Closed Meeting
Wednesday, June 22, 2022	HUD Releases CoC Supplemental to Address Unsheltered and Rural Homelessness	N/A
Thursday, June 30, 2022	IRC Renewal Project Review	Closed meeting
Monday, August 1, 2022	HUD Releases NOFO for FY2022 CoC Competition and Noncompetitive Award of YDHP	N/A
Monday, August 15, 2022	CoC Board Approves CoC NOFO Ranking Policy	CoC Board Meeting

Tuesday, August 16, 2022	FY2022 Project Orientation	Virtual Meeting
Tuesday, August 30, 2022	New Project Applications (CoC Annual AND Unsheltered NOFO) and eSNAPS applications Due Renewal eSNAPS applications Due	Via Amplifund and eSnaps
Friday, September 2, 2022	IRC Handoff Meeting	Closed Meeting
Friday, September 9, 2022	IRC Ranking Meeting	Closed Meeting
Tuesday, September 13, 2022	Board Approval of CoC Annual Consolidated Application	CoC Board Meeting
Wednesday, September 14, 2022	IRC Decisions Delivered	Emailed directly to key contacts
TBD	MDHA to meet with Agencies to discuss Performance Improvement Planning	Scheduled with key contacts
Monday, September 26, 2022	Submit Annual Consolidated Application to HUD	MDHA
Wednesday, October 12, 2022	Board Approval of Unsheltered NOFO Consolidated Application	CoC Board Meeting
Wednesday, October 17, 2022	Submit Unsheltered NOFO Consolidated Application to HUD	MDHA



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Local Competition Scoring Tool

**FY 2022 CoC Program Special NOFO
TX-600**



FY 2022 Unsheltered NOFO New Project Scorecard

The results of the FY 2022 Unsheltered NOFO New Project Scorecard will be used by the Independent Review Committee (IRC) as a baseline evaluation and ranking tool for CoC Program allocation decisions. The resulting score will be used in conjunction with FY 2022 Ranking Policy to prioritize projects included in the final CoC Consolidated Application and Priority Listing to HUD.

Scoring Matrix

The Scorecard aligns with the questions outlined under each of the scoring objectives:

- Effective Program Design
- Financial Management Capacity
- System Performance Improvement
- Timeliness
- Promoting Equity and Inclusion
- Coordination

Scoring Procedure

There are a total of 90 points available for projects applying for new funding through the Unsheltered NOFO. For Tenant Based Voucher PSH Project Applications there are a total of 85 points available. Each question includes a score distribution, where projects can earn up to the possible score. For example, in Q1. projects can earn 0 to 3 points for demonstrating minimal experience, or 3 to 5 points for demonstrating significant experience.

Effective Program Design		
Q1. Provide a description that addresses the entire scope of the proposed project		
Distribution	Possible Score	Project Score
(Up to 5 pts) Applicant provides full detailed scope of proposed project	5	
(Up to 3 pts) Applicant provided minimal detailed scope of proposed project.	3	
No details provided	0	
Q2. Summarize how the type of housing and services proposed (with COC and other funding sources) will help program participants quickly obtain and retain permanent housing.		
Distribution	Possible Score	Project Score
(Up to 5 pts) Applicant clearly demonstrates plan for meeting the needs of program participants.	5	
(Up to 3 pts) Applicant demonstrates limited plan for meeting the needs of program participant.	3	
No clear plan.	0	
Q3. Describe how eligible program participants will be assisted to obtain benefits of mainstream health, social, and employment programs.		
Distribution	Possible Score	Project Score
(Up to 5 pts) Applicant clearly demonstrates plan for meeting the needs of the target population.	5	
(Up to 3 pts) Applicant demonstrates limited plan for meeting the needs of the target population.	3	
No clear plan.	0	

Q4. Explain how the project will utilize a Housing First Approach.		
Distribution	Possible Score	Project Score
(Up to 5 pts) Applicant clearly demonstrates comprehensive plan for utilizing a Housing First approach	5	
(Up to 3 pts) Applicant demonstrates limited plan for utilizing a Housing First approach	3	
No clear plan.	0	
Financial Management Capacity		
Q5. Describe the organization's experience in effectively administering federal funds or other public or private funding		
Distribution	Possible Score	Project Score
(Up to 5 pts) Agency clearly demonstrates significant experience.	5	
(Up to 3 pts) Agency demonstrates minimal experience.	3	
No experience.	0	
Q6. Does the most recent agency audit demonstrate there were no unresolved material findings?. (Agency audit, management letter, and response to management letter are attached)		
Yes	5	
No	0	
System Performance Improvement		
Q7. Describe how the project will measure effectiveness and contribute to improvements in the CoC's overall system performance.		
Distribution	Possible Score	Project Score
(Up to 5 pts) Applicant clearly demonstrates process for evaluating effectiveness and significant contributions to system performance.	5	
(Up to 3 pts) Applicant demonstrates limited process for evaluating effectiveness and minimal contributions to system performance.	3	
No clear evaluation process or contributions to system performance.	0	
Q8. Provide justification for project costs and cost effectiveness. (Tenant Based Voucher PSH Project Applicants Do NOT Answer This Question)		
Distribution	Possible Score	Project Score
(Up to 5 pts) Applicant clearly demonstrates justification for project costs.	5	
(Up to 3 pts) Applicant provides limited justification for project costs.	3	
Project costs are not justified.	0	
Q9. Describe the experience of the applicant in assisting households to become stably housed and effectively carrying out the activities proposed.		
Distribution	Possible Score	Project Score
(Up to 5 pts) Applicant clearly demonstrates how they assist households to become stably housed and effectively carrying out the activities proposed.	5	
(Up to 3 pts) Applicant provides limited justification assisting households to become stably housed and effectively carrying out the activities proposed..	3	
No clear justification	0	
Timeliness		
Q10. Describe plan for prompt implementation of the project.		
Distribution	Possible Score	Project Score
(Up to 5 pts) Applicant clearly demonstrates comprehensive plan to ensure prompt implementation.	5	
(Up to 3 pts) Applicant demonstrates limited plan for prompt implementation.	3	
No clear plan.	0	
Promoting Racial Equity and Inclusion		
Q11. Detail the applicant's strategy to identify and address racial disparities in program outcomes.		
Distribution	Possible Score	Project Score

(Up to 10 pts) Applicant clearly demonstrates significant efforts to identify and reduce disparities.	10	
(Up to 5 pts) Applicant demonstrates minimal efforts to identify and or reduce disparities.	5	
No clear strategy	0	
Q12. Detail the applicant's strategy to provide culturally appropriate services.		
Distribution	Possible Score	Project Score
(Up to 10 pts) Applicant clearly demonstrates significant strategy to provide culturally appropriate services.	10	
(Up to 5 pts) Applicant demonstrates minimal strategy to provide culturally appropriate services.	5	
No clear strategy	0	
Q13. Specify what anti-discrimination policies the organization will implement related to serving LGBTQ+ individuals		
Distribution	Possible Score	Project Score
(Up to 5 pts) Applicant clearly specifies implementation or plan for implementation of anti-discrimination policies of LGBTQ+ individuals	5	
(Up to 3 pts) Applicant provided minimal specification on implementing anti-discrimination policies of LGBTQ+ individuals	3	
No clear implementation	0	
Q14. Describe how the applicant will integrate people with lived experience of homelessness into the design and delivery of services.		
Distribution	Possible Score	Project Score
(Up to 10 pts) Applicant clearly describes how persons with lived experiences of homelessness is integrated or will be integrated into the design and delivery of services	10	
(Up to 5 pts) Applicant partially describes how persons with lived experiences of homelessness is integrated into the design and delivery of services	5	
No clear description	0	
Coordination		
Q15.Detail the applicant's existing partnerships that will be used to integrate program participants into housing		
Distribution	Possible Score	Project Score
(Up to 5 pts) Applicant fully details existing partnerships that will be used to integrate program participants into housing	5	
(Up to 3 pts) Applicant partially details existing partnerships that will be used to integrate program participants into housing	3	
No clear details	0	
TOTAL POINTS AVAILABLE		



**ALL
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Notification of Projects Rejected- Reduced

**FY 2022 CoC Program Special NOFO
TX-600**

From: [Trudy Hernandez](#)
To: [Madeline Reedy](#); [Krystal Lotspeich](#); nsalibi@citysquare.org
Cc: [Rae Clay](#); [Sarah Kahn](#); [Joli Robinson](#); [Carol Lucky](#)
Subject: Unsheltered NOFO Notice - CitySquare
Date: Tuesday, October 4, 2022 2:16:00 PM
Attachments: [CitySquare Community Life Unsheltered Notification .pdf](#)
[image001.png](#)
[CitySquare Destination Home Unsheltered Notification .pdf](#)

Good Afternoon,

Thank you so much for submitting your application for the CoC NOFO to Address Unsheltered Homelessness. We are hopeful that this opportunity will bring in the \$22.8 million we are competing for by submitting a strong consolidated application, including the projects selected by the IRC.

Thank you for your patience as the Independent Review Committee (IRC) has reviewed all projects submitted in the local competition, made decisions, and worked with Housing Forward to finalize project budgets to meet the available funding amounts. The IRC utilized the [FY2022 TX-600 CoC Project Ranking Policy](#), approved by the CoC Board, to determine rank order and priorities. Please see the attached funding notification letter for your submitted project applications which includes next steps and upcoming deadlines.

If you have additional questions, please direct those to [me](#) or [Sarah Kahn](#).

TRUDY HERNANDEZ, MSW

SHE/HER

DIRECTOR OF PERFORMANCE MANAGEMENT

M: 214-790-2805

2816 SWISS AVENUE | DALLAS, TEXAS 75204

HOUSINGFORWARDNTX.ORG



October 4, 2022

Madeline Reedy
CitySquare
1610 S. Malcolm X Blvd.
Dallas, TX 75226

To Whom it May Concern:

On behalf of the All Neighbors Coalition Independent Review Committee (IRC), thank you for your project application and your commitment to make homelessness rare, brief, and non-recurring in our community. The IRC has completed its reviews of all project applications submitted in the local competition for the CoC Special NOFO to Address Unsheltered Homelessness. After careful consideration, and in adherence with CoC and HUD policy requirements for project reviews, the IRC is providing this notification for your project.

This letter serves as your official notification of project acceptance or rejection, ranking, and placement in the Project Priority Listing to be submitted to HUD with the CoC Consolidated Application. Additionally, this letter provides notification of your project's final approved funding level and/or funding adjustments, and any contingencies/corrections that must be resolved before ranking is formalized in the e-snaps application system.

Applicant Name: CitySquare

Project Name: Community Life Plus

Score: 83.0%

Decision: Rejected

Rank: N/A

Reason for Rejection: The total amount requested outweighed the amount of funding available through this competition. The IRC utilized the CoC's board-approved Ranking Policy to rank projects within the funding threshold. This project fell below funding threshold and has not been selected.

Contingencies and Required Corrections in E-SNAPS: None.

The final approved listing of ranked projects will be posted on the All Neighbors website on or before October 18, 2022.

Applications with contingencies or required corrections will be released in e-snaps for corrections on October 4, 2022. All changes described above must be made and the project must be resubmitted in e-snaps by Friday, October 7, 2022.

Applications without contingencies or required corrections will NOT be released in e-snaps. These applications are considered complete and ready for submission to HUD with the CoC's consolidated application.

If you have any questions, please reach out to Trudy Hernandez.

Thanks again for your application and ongoing work.

Carol Lucky

Carol Lucky
Chair, TX-600 Independent Review Committee

From: [Trudy Hernandez](#)
To: [Mark Porter](#)
Cc: [Rae Clay](#); [Sarah Kahn](#); [Joli Robinson](#); [Carol Lucky](#)
Subject: Unsheltered NOFO Notice - Harmony CDC
Date: Tuesday, October 4, 2022 2:27:00 PM
Attachments: [image001.png](#)
[Harmony CDC Unsheltered Notification .pdf](#)

Good Afternoon,

Thank you so much for submitting your application for the CoC NOFO to Address Unsheltered Homelessness. We are hopeful that this opportunity will bring in the \$22.8 million we are competing for by submitting a strong consolidated application, including the projects selected by the IRC.

Thank you for your patience as the Independent Review Committee (IRC) has reviewed all projects submitted in the local competition, made decisions, and worked with Housing Forward to finalize project budgets to meet the available funding amounts. The IRC utilized the [FY2022 TX-600 CoC Project Ranking Policy](#), approved by the CoC Board, to determine rank order and priorities. Please see the attached funding notification letter for your submitted project applications which includes next steps and upcoming deadlines.

If you have additional questions, please direct those to [me](#) or [Sarah Kahn](#).

TRUDY HERNANDEZ, MSW
SHE/HER
DIRECTOR OF PERFORMANCE MANAGEMENT
M: 214-790-2805

2816 SWISS AVENUE | DALLAS, TEXAS 75204
HOUSINGFORWARDNTX.ORG



October 4, 2022

Mark Porter
Harmony Community Development Corporation
6969 Pastor Bailey Dr. St. 110
Dallas, TX 75237

To Whom it May Concern:

On behalf of the All Neighbors Coalition Independent Review Committee (IRC), thank you for your project application and your commitment to make homelessness rare, brief, and non-recurring in our community. The IRC has completed its reviews of all project applications submitted in the local competition for the CoC Special NOFO to Address Unsheltered Homelessness. After careful consideration, and in adherence with CoC and HUD policy requirements for project reviews, the IRC is providing this notification for your project.

This letter serves as your official notification of project acceptance or rejection, ranking, and placement in the Project Priority Listing to be submitted to HUD with the CoC Consolidated Application. Additionally, this letter provides notification of your project's final approved funding level and/or funding adjustments, and any contingencies/corrections that must be resolved before ranking is formalized in the e-snaps application system.

Applicant Name: Harmony Community Development Corporation

Project Name: Harmony CDC Rapid Rehousing Unsheltered Set Aside **Score:** 83.1%

Decision: Rejected

Rank: N/A

Reason for Rejection: The total amount requested outweighed the amount of funding available through this competition. The IRC utilized the CoC's board-approved Ranking Policy which prioritized PSH programs over other program components. This project fell below funding threshold and has not been selected.

Contingencies and Required Corrections in E-SNAPS: None.

The final approved listing of ranked projects will be posted on the All Neighbors website on or before October 18, 2022.

Applications with contingencies or required corrections will be released in e-snaps for corrections on October 4, 2022. All changes described above must be made and the project must be resubmitted in e-snaps by Friday, October 7, 2022.

Applications without contingencies or required corrections will NOT be released in e-snaps. These applications are considered complete and ready for submission to HUD with the CoC's consolidated application.

If you have any questions, please reach out to Trudy Hernandez.

Thanks again for your application and ongoing work.

Carol Lucky

Carol Lucky
Chair, TX-600 Independent Review Committee

From: [Trudy Hernandez](#)
To: [Tamara M.](#)
Cc: [Joli Robinson](#); [Sarah Kahn](#); [Rae Clay](#); [Carol Lucky](#)
Subject: Unsheltered NOFO Notice - Hope Restored Missions
Date: Tuesday, October 4, 2022 2:14:00 PM
Attachments: [Hope Restored Mission Unsheltered Notification .pdf](#)
[image001.png](#)

Good Afternoon,

Thank you so much for submitting your application for the CoC NOFO to Address Unsheltered Homelessness. We are hopeful that this opportunity will bring in the \$22.8 million we are competing for by submitting a strong consolidated application, including the projects selected by the IRC.

Thank you for your patience as the Independent Review Committee (IRC) has reviewed all projects submitted in the local competition, made decisions, and worked with Housing Forward to finalize project budgets to meet the available funding amounts. The IRC utilized the [FY2022 TX-600 CoC Project Ranking Policy](#), approved by the CoC Board, to determine rank order and priorities. Please see the attached funding notification letter for your submitted project applications which includes next steps and upcoming deadlines.

If you have additional questions, please direct those to [me](#) or [Sarah Kahn](#).

TRUDY HERNANDEZ, MSW
SHE/HER
DIRECTOR OF PERFORMANCE MANAGEMENT
M: 214-790-2805

2816 SWISS AVENUE | DALLAS, TEXAS 75204
HOUSINGFORWARDNTX.ORG



October 4, 2022

Tamara Monroe
Hope Restored Missions
1947 Avenue K. Ste. 300
Plano, TX 75074

To Whom it May Concern:

On behalf of the All Neighbors Coalition Independent Review Committee (IRC), thank you for your project application and your commitment to make homelessness rare, brief, and non-recurring in our community. The IRC has completed its reviews of all project applications submitted in the local competition for the CoC Special NOFO to Address Unsheltered Homelessness. After careful consideration, and in adherence with CoC and HUD policy requirements for project reviews, the IRC is providing this notification for your project.

This letter serves as your official notification of project acceptance or rejection, ranking, and placement in the Project Priority Listing to be submitted to HUD with the CoC Consolidated Application. Additionally, this letter provides notification of your project's final approved funding level and/or funding adjustments, and any contingencies/corrections that must be resolved before ranking is formalized in the e-snaps application system.

Applicant Name: Hope Restored Missions

Project Name: Unsheltered Homeless Set Aside Project - HRM

Score: 70.9%

Decision: Rejected

Rank: N/A

Reason for Rejection: The total amount requested outweighed the amount of funding available through this competition. The IRC utilized the CoC's board-approved Ranking Policy which prioritized PSH programs over other program components. This project fell below funding threshold and has not been selected.

Contingencies and Required Corrections in E-SNAPS: None.

The final approved listing of ranked projects will be posted on the All Neighbors website on or before October 18, 2022.

Applications with contingencies or required corrections will be released in e-snaps for corrections on October 4, 2022. All changes described above must be made and the project must be resubmitted in e-snaps by Friday, October 7, 2022.

Applications without contingencies or required corrections will NOT be released in e-snaps. These applications are considered complete and ready for submission to HUD with the CoC's consolidated application.

If you have any questions, please reach out to Trudy Hernandez.

Thanks again for your application and ongoing work.

Carol Lucky

Carol Lucky
Chair, TX-600 Independent Review Committee

From: [Trudy Hernandez](#)
To: [Maria Machado](#)
Cc: [Rae Clay](#); [Joli Robinson](#); [Sarah Kahn](#)
Subject: Unsheltered NOFO Notice - Shared Housing
Date: Tuesday, October 4, 2022 2:12:00 PM
Attachments: [image001.png](#)
[Shared Housing Unsheltered Notification .pdf](#)

Good Afternoon,

Thank you so much for submitting your application for the CoC NOFO to Address Unsheltered Homelessness. We are hopeful that this opportunity will bring in the \$22.8 million we are competing for by submitting a strong consolidated application, including the projects selected by the IRC.

Thank you for your patience as the Independent Review Committee (IRC) has reviewed all projects submitted in the local competition, made decisions, and worked with Housing Forward to finalize project budgets to meet the available funding amounts. The IRC utilized the [FY2022 TX-600 CoC Project Ranking Policy](#), approved by the CoC Board, to determine rank order and priorities. Please see the attached funding notification letter for your submitted project applications which includes next steps and upcoming deadlines.

If you have additional questions, please direct those to [me](#) or [Sarah Kahn](#).

TRUDY HERNANDEZ, MSW

SHE/HER

DIRECTOR OF PERFORMANCE MANAGEMENT

M: 214-790-2805

2816 SWISS AVENUE | DALLAS, TEXAS 75204
HOUSINGFORWARDNTX.ORG



October 4, 2022

Maria Machado
Shared Housing Center, Inc.
402 N. Good Latimer
Dallas, TX 75204

To Whom it May Concern:

On behalf of the All Neighbors Coalition Independent Review Committee (IRC), thank you for your project application and your commitment to make homelessness rare, brief, and non-recurring in our community. The IRC has completed its reviews of all project applications submitted in the local competition for the CoC Special NOFO to Address Unsheltered Homelessness. After careful consideration, and in adherence with CoC and HUD policy requirements for project reviews, the IRC is providing this notification for your project.

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Applicant Name: Shared Housing Center, Inc.

Project Name: Shared Housing Unsheltered Homeless Project

Score: 78.2%

Decision: Rejected

Rank: N/A

Reason for Rejection: The total amount requested outweighed the amount of funding available through this competition. The IRC utilized the CoC's board-approved Ranking Policy which prioritized PSH programs over other program components. This project fell below funding threshold and has not been selected.

Contingencies and Required Corrections in E-SNAPS: None.

The final approved listing of ranked projects will be posted on the All Neighbors website on or before October 18, 2022.

Applications with contingencies or required corrections will be released in e-snaps for corrections on October 4, 2022. All changes described above must be made and the project must be resubmitted in e-snaps by Friday, October 7, 2022.

Applications without contingencies or required corrections will NOT be released in e-snaps. These applications are considered complete and ready for submission to HUD with the CoC's consolidated application.

If you have any questions, please reach out to Trudy Hernandez.

Thanks again for your application and ongoing work.

Carol Lucky

Carol Lucky
Chair, TX-600 Independent Review Committee



ALL
NEIGHBORS
COALITION

Notification of Projects Accepted

**FY 2022 CoC Program Special NOFO
TX-600**

From: [Trudy Hernandez](#)
To: [Madeline Reedy](#); [Krystal Lotspeich](#); nsalibi@citysquare.org
Cc: [Rae Clay](#); [Sarah Kahn](#); [Joli Robinson](#); [Carol Lucky](#)
Subject: Unsheltered NOFO Notice - CitySquare
Date: Tuesday, October 4, 2022 2:16:00 PM
Attachments: [CitySquare Community Life Unsheltered Notification .pdf](#)
[image001.png](#)
[CitySquare Destination Home Unsheltered Notification .pdf](#)

Good Afternoon,

Thank you so much for submitting your application for the CoC NOFO to Address Unsheltered Homelessness. We are hopeful that this opportunity will bring in the \$22.8 million we are competing for by submitting a strong consolidated application, including the projects selected by the IRC.

Thank you for your patience as the Independent Review Committee (IRC) has reviewed all projects submitted in the local competition, made decisions, and worked with Housing Forward to finalize project budgets to meet the available funding amounts. The IRC utilized the [FY2022 TX-600 CoC Project Ranking Policy](#), approved by the CoC Board, to determine rank order and priorities. Please see the attached funding notification letter for your submitted project applications which includes next steps and upcoming deadlines.

If you have additional questions, please direct those to [me](#) or [Sarah Kahn](#).

TRUDY HERNANDEZ, MSW

SHE/HER

DIRECTOR OF PERFORMANCE MANAGEMENT

M: 214-790-2805

2816 SWISS AVENUE | DALLAS, TEXAS 75204

HOUSINGFORWARDNTX.ORG



October 4, 2022

Madeline Reedy
CitySquare
1610 S. Malcolm X Blvd.
Dallas, TX 75226

To Whom it May Concern:

On behalf of the All Neighbors Coalition Independent Review Committee (IRC), thank you for your project application and your commitment to make homelessness rare, brief, and non-recurring in our community. The IRC has completed its reviews of all project applications submitted in the local competition for the CoC Special NOFO to Address Unsheltered Homelessness. After careful consideration, and in adherence with CoC and HUD policy requirements for project reviews, the IRC is providing this notification for your project.

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Applicant Name: CitySquare

Project Name: Destination Home PLUS

Score: 91.1%

Decision: Accepted

Rank: 5

Approved Funding Level: \$4,839,300.00

Contingencies and Required Corrections in E-SNAPS:

- Update e-snaps budgets and project narratives

The final approved listing of ranked projects will be posted on the All Neighbors website on or before October 18, 2022.

Applications with contingencies or required corrections will be released in e-snaps for corrections on October 4, 2022. All changes described above must be made and the project must be resubmitted in e-snaps by Friday, October 7, 2022.

Applications without contingencies or required corrections will NOT be released in e-snaps. These applications are considered complete and ready for submission to HUD with the CoC's consolidated application.

If you have any questions, please reach out to Trudy Hernandez.

Thanks again for your application and ongoing work.

Carol Lucky

Carol Lucky
Chair, TX-600 Independent Review Committee

From: [Trudy Hernandez](#)
To: [Dr. David Woody](#); ajane@bridgehrc.org; [LaQuita Cobb](#)
Cc: [Sarah Kahn](#); [Joli Robinson](#); [Rae Clay](#); [Carol Lucky](#)
Subject: Unsheltered NOFO Notification - Bridge Steps
Date: Tuesday, October 4, 2022 2:29:00 PM
Attachments: [Bridge Steps Unsheltered Notification .pdf](#)
[image001.png](#)
[The Bridge TBV 50.xlsx](#)

Good Afternoon,

Thank you so much for submitting your application for the CoC NOFO to Address Unsheltered Homelessness. We are hopeful that this opportunity will bring in the \$22.8 million we are competing for by submitting a strong consolidated application, including the projects selected by the IRC.

Thank you for your patience as the Independent Review Committee (IRC) has reviewed all projects submitted in the local competition, made decisions, and worked with Housing Forward to finalize project budgets to meet the available funding amounts. The IRC utilized the [FY2022 TX-600 CoC Project Ranking Policy](#), approved by the CoC Board, to determine rank order and priorities. Please see the attached funding notification letter for your submitted project applications which includes next steps and upcoming deadlines.

Please see attached budgets utilized for the system modeling.

If you have additional questions, please direct those to [me](#) or [Sarah Kahn](#).

TRUDY HERNANDEZ, MSW
SHE/HER
DIRECTOR OF PERFORMANCE MANAGEMENT
M: 214-790-2805

2816 SWISS AVENUE | DALLAS, TEXAS 75204
HOUSINGFORWARDNTX.ORG



October 4, 2022

Amy Jane
Bridge Steps
1818 Corsicana St.
Dallas, TX 75201

To Whom it May Concern:

On behalf of the All Neighbors Coalition Independent Review Committee (IRC), thank you for your project application and your commitment to make homelessness rare, brief, and non-recurring in our community. The IRC has completed its reviews of all project applications submitted in the local competition for the CoC Special NOFO to Address Unsheltered Homelessness. After careful consideration, and in adherence with CoC and HUD policy requirements for project reviews, the IRC is providing this notification for your project.

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Applicant Name: Bridge Steps

Project Name: Bridge Permanent Supportive Housing

Score: 87.6%

Decision: Accepted

Rank: 6

Approved Funding Level: \$1,667,440.50

Contingencies and Required Corrections in E-SNAPS:

- Update e-snaps budgets and project narratives

The final approved listing of ranked projects will be posted on the All Neighbors website on or before October 18, 2022.

Applications with contingencies or required corrections will be released in e-snaps for corrections on October 4, 2022. All changes described above must be made and the project must be resubmitted in e-snaps by Friday, October 7, 2022.

Applications without contingencies or required corrections will NOT be released in e-snaps. These applications are considered complete and ready for submission to HUD with the CoC's consolidated application.

If you have any questions, please reach out to Trudy Hernandez.

Thanks again for your application and ongoing work.

Carol Lucky

Carol Lucky
Chair, TX-600 Independent Review Committee

From: [Trudy Hernandez](#)
To: [Joli Robinson](#)
Cc: [Sarah Kahn](#); [Rae Clay](#); [Carol Lucky](#)
Subject: Unsheltered NOFO Notification - MDHA/Housing Forward
Date: Tuesday, October 4, 2022 2:17:00 PM
Attachments: [MDHA_Unsheltered Notification .pdf](#)
[image001.png](#)

Good Afternoon,

Thank you so much for submitting your application for the CoC NOFO to Address Unsheltered Homelessness. We are hopeful that this opportunity will bring in the \$22.8 million we are competing for by submitting a strong consolidated application, including the projects selected by the IRC.

Thank you for your patience as the Independent Review Committee (IRC) has reviewed all projects submitted in the local competition, made decisions, and worked with Housing Forward to finalize project budgets to meet the available funding amounts. The IRC utilized the [FY2022 TX-600 CoC Project Ranking Policy](#), approved by the CoC Board, to determine rank order and priorities. Please see the attached funding notification letter for your submitted project applications which includes next steps and upcoming deadlines.

If you have additional questions, please direct those to [me](#) or [Sarah Kahn](#).

TRUDY HERNANDEZ, MSW
SHE/HER
DIRECTOR OF PERFORMANCE MANAGEMENT
M: 214-790-2805

2816 SWISS AVENUE | DALLAS, TEXAS 75204
HOUSINGFORWARDNTX.ORG



October 4, 2022

Joli Angel Robinson
Metro Dallas Homeless Alliance
2816 Swiss Ave.
Dallas, TX 75204

To Whom it May Concern:

On behalf of the All Neighbors Coalition Independent Review Committee (IRC), thank you for your project application and your commitment to make homelessness rare, brief, and non-recurring in our community. The IRC has completed its reviews of all project applications submitted in the local competition for the CoC Special NOFO to Address Unsheltered Homelessness. After careful consideration, and in adherence with CoC and HUD policy requirements for project reviews, the IRC is providing this notification for your project.

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Applicant Name: Metro Dallas Homeless Alliance

Project Name: CoC Systemwide Diversion

Score: Unscored – Systemwide Service

Decision: Accepted

Rank: 7

Approved Funding Level: \$5,910,696.00

Contingencies and Required Corrections in E-SNAPS:

- Update e-snaps budgets and project narratives

The final approved listing of ranked projects will be posted on the All Neighbors website on or before October 18, 2022.

Applications with contingencies or required corrections will be released in e-snaps for corrections on October 4, 2022. All changes described above must be made and the project must be resubmitted in e-snaps by Friday, October 7, 2022.

Applications without contingencies or required corrections will NOT be released in e-snaps. These applications are considered complete and ready for submission to HUD with the CoC's consolidated application.

If you have any questions, please reach out to Trudy Hernandez.

Thanks again for your application and ongoing work.

Carol Lucky

Carol Lucky
Chair, TX-600 Independent Review Committee

From: [Trudy Hernandez](#)
To: ["Ikenna Mogbo \(ikenna.mogbo@metrocareservices.org\)"](#)
Cc: [Rae Clay](#); [Carol Lucky](#); [Sarah Kahn](#); [Joli Robinson](#)
Subject: Unsheltered NOFO Notification - Metrocare Services
Date: Tuesday, October 4, 2022 2:27:00 PM
Attachments: [Metrocare_Unsheltered Notification .pdf](#)
[image001.png](#)
[Metrocare_TBV_100.xlsx](#)

Good Afternoon,

Thank you so much for submitting your application for the CoC NOFO to Address Unsheltered Homelessness. We are hopeful that this opportunity will bring in the \$22.8 million we are competing for by submitting a strong consolidated application, including the projects selected by the IRC.

Thank you for your patience as the Independent Review Committee (IRC) has reviewed all projects submitted in the local competition, made decisions, and worked with Housing Forward to finalize project budgets to meet the available funding amounts. The IRC utilized the [FY2022 TX-600 CoC Project Ranking Policy](#), approved by the CoC Board, to determine rank order and priorities. Please see the attached funding notification letter for your submitted project applications which includes next steps and upcoming deadlines.

Please see attached budgets utilized for the system modeling.

If you have additional questions, please direct those to [me](#) or [Sarah Kahn](#).

TRUDY HERNANDEZ, MSW
SHE/HER
DIRECTOR OF PERFORMANCE MANAGEMENT
M: 214-790-2805

2816 SWISS AVENUE | DALLAS, TEXAS 75204
[HOUSINGFORWARDNTX.ORG](#)



October 4, 2022

Ikenna Mogbo
Metrocare Services
1345 River Bend Dr. Ste. 200
Dallas, TX 75247

To Whom it May Concern:

On behalf of the All Neighbors Coalition Independent Review Committee (IRC), thank you for your project application and your commitment to make homelessness rare, brief, and non-recurring in our community. The IRC has completed its reviews of all project applications submitted in the local competition for the CoC Special NOFO to Address Unsheltered Homelessness. After careful consideration, and in adherence with CoC and HUD policy requirements for project reviews, the IRC is providing this notification for your project.

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Applicant Name: Metrocare Services

Project Name: Metrocare PBV PSH

Score: 89.6%

Decision: Accepted

Rank: 2

Approved Funding Level: \$3,470,610.00

Contingencies and Required Corrections in E-SNAPS:

- Update e-snaps budgets and project narratives

The final approved listing of ranked projects will be posted on the All Neighbors website on or before October 18, 2022.

Applications with contingencies or required corrections will be released in e-snaps for corrections on October 4, 2022. All changes described above must be made and the project must be resubmitted in e-snaps by Friday, October 7, 2022.

Applications without contingencies or required corrections will NOT be released in e-snaps. These applications are considered complete and ready for submission to HUD with the CoC's consolidated application.

If you have any questions, please reach out to Trudy Hernandez.

Thanks again for your application and ongoing work.

Carol Lucky

Carol Lucky
Chair, TX-600 Independent Review Committee

From: [Trudy Hernandez](#)
To: [Brenda Snitzer](#); [Michelle Secours](#); [J. R. Ratliff](#)
Cc: [Carol Lucky](#); [Rae Clay](#); [Sarah Kahn](#); [Joli Robinson](#)
Subject: Unsheltered NOFO Notification - The Stewpot
Date: Tuesday, October 4, 2022 2:33:00 PM
Attachments: [The Stewpot Unsheltered Notification .pdf](#)
[image001.png](#)
[Stewpot TBV 75.xlsx](#)

Good Afternoon,

Thank you so much for submitting your application for the CoC NOFO to Address Unsheltered Homelessness. We are hopeful that this opportunity will bring in the \$22.8 million we are competing for by submitting a strong consolidated application, including the projects selected by the IRC.

Thank you for your patience as the Independent Review Committee (IRC) has reviewed all projects submitted in the local competition, made decisions, and worked with Housing Forward to finalize project budgets to meet the available funding amounts. The IRC utilized the [FY2022 TX-600 CoC Project Ranking Policy](#), approved by the CoC Board, to determine rank order and priorities. Please see the attached funding notification letter for your submitted project applications which includes next steps and upcoming deadlines.

Please see attached budgets utilized for the system modeling.

If you have additional questions, please direct those to [me](#) or [Sarah Kahn](#).

TRUDY HERNANDEZ, MSW
SHE/HER
DIRECTOR OF PERFORMANCE MANAGEMENT
M: 214-790-2805

2816 SWISS AVENUE | DALLAS, TEXAS 75204
HOUSINGFORWARDNTX.ORG



October 4, 2022

Michelle Secours
The Stewpot
1822 Young St.
Dallas, TX 75201

To Whom it May Concern:

On behalf of the All Neighbors Coalition Independent Review Committee (IRC), thank you for your project application and your commitment to make homelessness rare, brief, and non-recurring in our community. The IRC has completed its reviews of all project applications submitted in the local competition for the CoC Special NOFO to Address Unsheltered Homelessness. After careful consideration, and in adherence with CoC and HUD policy requirements for project reviews, the IRC is providing this notification for your project.

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Applicant Name: The Stewpot

Project Name: The Stewpot Unsheltered PSH Program

Score: 89.6%

Decision: Accepted

Rank: 1

Approved Funding Level: \$2,467,228.50

Contingencies and Required Corrections in E-SNAPS:

- Update e-snaps budgets and project narratives

The final approved listing of ranked projects will be posted on the All Neighbors website on or before October 18, 2022.

Applications with contingencies or required corrections will be released in e-snaps for corrections on October 4, 2022. All changes described above must be made and the project must be resubmitted in e-snaps by Friday, October 7, 2022.

Applications without contingencies or required corrections will NOT be released in e-snaps. These applications are considered complete and ready for submission to HUD with the CoC's consolidated application.

If you have any questions, please reach out to Trudy Hernandez.

Thanks again for your application and ongoing work.

Carol Lucky

Carol Lucky
Chair, TX-600 Independent Review Committee

From: [Trudy Hernandez](#)
To: [Cheryl Kidd](#); patrick.gill@uss.salvationarmy.org; cortina.jackson@uss.salvationarmy.org
Cc: [Rae Clay](#); [Sarah Kahn](#); [Joli Robinson](#); [Carol Lucky](#)
Subject: Unsheltered NOFO Notification - TSA Plano
Date: Tuesday, October 4, 2022 2:23:00 PM
Attachments: [TSA Plano Unsheltered Notification .pdf](#)
[image001.png](#)
[Salvation Army HUD PSH 25.xlsx](#)

Good Afternoon,

Thank you so much for submitting your application for the CoC NOFO to Address Unsheltered Homelessness. We are hopeful that this opportunity will bring in the \$22.8 million we are competing for by submitting a strong consolidated application, including the projects selected by the IRC.

Thank you for your patience as the Independent Review Committee (IRC) has reviewed all projects submitted in the local competition, made decisions, and worked with Housing Forward to finalize project budgets to meet the available funding amounts. The IRC utilized the [FY2022 TX-600 CoC Project Ranking Policy](#), approved by the CoC Board, to determine rank order and priorities. Please see the attached funding notification letter for your submitted project applications which includes next steps and upcoming deadlines.

Please see attached budgets utilized for the system modeling. We were able to stretch the dollars to fund projects beyond those using tenant-based vouchers previously negotiated and would like your project to apply for both HUD rental assistance and supportive services as outlined in the document.

If you have additional questions, please direct those to [me](#) or [Sarah Kahn](#).

TRUDY HERNANDEZ, MSW
SHE/HER
DIRECTOR OF PERFORMANCE MANAGEMENT
M: 214-790-2805

2816 SWISS AVENUE | DALLAS, TEXAS 75204
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October 4, 2022

Cheryl Kidd
The Salvation Army Plano
3528 E. 14th St.
Plano, TX 75074

To Whom it May Concern:

On behalf of the All Neighbors Coalition Independent Review Committee (IRC), thank you for your project application and your commitment to make homelessness rare, brief, and non-recurring in our community. The IRC has completed its reviews of all project applications submitted in the local competition for the CoC Special NOFO to Address Unsheltered Homelessness. After careful consideration, and in adherence with CoC and HUD policy requirements for project reviews, the IRC is providing this notification for your project.

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Applicant Name: The Salvation Army - Plano

Project Name: The Salvation Army Plano

Score: 87.5%

Decision: Accepted

Rank: 4

Approved Funding Level: \$1,979,006.70

Contingencies and Required Corrections in E-SNAPS:

- Update e-snaps budgets and project narratives

The final approved listing of ranked projects will be posted on the All Neighbors website on or before October 18, 2022.

Applications with contingencies or required corrections will be released in e-snaps for corrections on October 4, 2022. All changes described above must be made and the project must be resubmitted in e-snaps by Friday, October 7, 2022.

Applications without contingencies or required corrections will NOT be released in e-snaps. These applications are considered complete and ready for submission to HUD with the CoC's consolidated application.

If you have any questions, please reach out to Trudy Hernandez.

Thanks again for your application and ongoing work.

Carol Lucky

Carol Lucky
Chair, TX-600 Independent Review Committee

From: [Trudy Hernandez](#)
To: [Verna Jones](#); [Kimisha Peterson](#)
Cc: [Rae Clay](#); [Sarah Kahn](#); [Joli Robinson](#); [Carol Lucky](#)
Subject: Unsheltered NOFO Notification - Under 1 Roof
Date: Tuesday, October 4, 2022 2:31:00 PM
Attachments: [Under1Roof_Unsheltered Notification .pdf](#)
[image001.png](#)
[U1R_TBv 75.xlsx](#)

Good Afternoon,

Thank you so much for submitting your application for the CoC NOFO to Address Unsheltered Homelessness. We are hopeful that this opportunity will bring in the \$22.8 million we are competing for by submitting a strong consolidated application, including the projects selected by the IRC.

Thank you for your patience as the Independent Review Committee (IRC) has reviewed all projects submitted in the local competition, made decisions, and worked with Housing Forward to finalize project budgets to meet the available funding amounts. The IRC utilized the [FY2022 TX-600 CoC Project Ranking Policy](#), approved by the CoC Board, to determine rank order and priorities. Please see the attached funding notification letter for your submitted project applications which includes next steps and upcoming deadlines.

Please see attached budgets utilized for the system modeling.

If you have additional questions, please direct those to [me](#) or [Sarah Kahn](#).

TRUDY HERNANDEZ, MSW
SHE/HER
DIRECTOR OF PERFORMANCE MANAGEMENT
M: 214-790-2805

2816 SWISS AVENUE | DALLAS, TEXAS 75204
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October 4, 2022

Verna Jones
Under 1 Roof
5787 S. Hampton Rd. Ste. 390
Dallas, TX 75232

To Whom it May Concern:

On behalf of the All Neighbors Coalition Independent Review Committee (IRC), thank you for your project application and your commitment to make homelessness rare, brief, and non-recurring in our community. The IRC has completed its reviews of all project applications submitted in the local competition for the CoC Special NOFO to Address Unsheltered Homelessness. After careful consideration, and in adherence with CoC and HUD policy requirements for project reviews, the IRC is providing this notification for your project.

This letter serves as your official notification of project acceptance or rejection, ranking, and placement in the Project Priority Listing to be submitted to HUD with the CoC Consolidated Application. Additionally, this letter provides notification of your project's final approved funding level and/or funding adjustments, and any contingencies/corrections that must be resolved before ranking is formalized in the e-snaps application system.

Applicant Name: Under 1 Roof

Project Name: Under 1 Roof Unsheltered Project

Score: 88.0%

Decision: Accepted

Rank: 3

Approved Funding Level: \$2,467,228.50

Contingencies and Required Corrections in E-SNAPS:

- Update e-snaps budgets and project narratives

The final approved listing of ranked projects will be posted on the All Neighbors website on or before October 18, 2022.

Applications with contingencies or required corrections will be released in e-snaps for corrections on October 4, 2022. All changes described above must be made and the project must be resubmitted in e-snaps by Friday, October 7, 2022.

Applications without contingencies or required corrections will NOT be released in e-snaps. These applications are considered complete and ready for submission to HUD with the CoC's consolidated application.

If you have any questions, please reach out to Trudy Hernandez.

Thanks again for your application and ongoing work.

Carol Lucky

Carol Lucky
Chair, TX-600 Independent Review Committee



Leveraging Housing Commitment

**FY 2022 CoC Program Special NOFO
TX-600**



2816 Swiss Avenue
Dallas, TX 75204
972-638-5600
www.mdhadallas.org

October 13, 2022

Re: Leveraging Housing Commitment

To Whom It May Concern:

The Dallas and Collin Counties CoC (TX-600) has collaborated with the two largest housing authorities in the CoC geography -- Dallas County Health and Human Services (DCHHS) and Dallas Housing Authority (DHA) -- to leverage 300 vouchers to be paired with CoC funded supportive services in new Permanent Supportive Housing (PSH) projects funded through this NOFO. Six Permanent Supportive Housing Projects have been submitted accounting for 400 total units of housing. 100% of four projects are utilizing these leveraged vouchers.

Information regarding this agreement can be found in section 2 of the attached letters.

Yours sincerely,

Sarah Kahn

Sarah Kahn
Chief Programs Officer
Metro Dallas Homeless Alliance



To: Dallas and Collin Counties Continuum of Care
From: Dallas County Housing Authority
Date: September 23, 2023
Re: Coordination of Housing and CoC Resources

Letter of Commitment from Dallas County Health and Human Services

The U.S. Department of Housing and Urban Development (HUD) recently announced three funding opportunities that align with Dallas County's communitywide goals for ending homelessness — the FY 2022 CoC Annual Competition, CoC NOFO to Address Unsheltered and Rural Homelessness, and the Stability Voucher program. Through these opportunities, HUD will fund efforts to reduce unsheltered homelessness and improve housing stability for highly vulnerable individuals and families. HUD expects CoCs to partner with health and housing agencies to maximize homeless assistance availability by leveraging mainstream housing and healthcare resources.

Dallas County is currently partnering with the Continuum of Care (CoC) to administer the Mainstream Voucher and Emergency Housing Voucher programs to ensure participants have access to wrap around supportive services to promote long term housing stability. Dallas County affirms its commitment to building from the success of these programs and expanding permanent housing solutions for people experiencing homelessness through the following agreements.

1. **Limited Homeless Preference:** Dallas County (the County) will establish a limited homeless preference as outlined in Attachment 1. Each year, the County will give preference to households who are homeless by setting aside 100 vouchers (depending on availability of funding and excluding VASH and FUP program vouchers) for households who are referred by the CoC Lead Agency through the CoC's Coordinated Access System (CAS) and meet the criteria in the County's local homeless preference (See Attachment 1). As required by HUD, the CoC's CAS provides centralized access to a coordinated assessment and referral process for anyone experiencing homelessness in the community. As such, HUD has strongly encouraged PHAs to participate in CAS to establish a means for referrals.¹ Dallas County will execute a Memorandum of Understanding (MOU) with the CoC Lead Agency, who is the administer of CAS, which will outline the Agency's roles and responsibilities — similar to the MOU established for the EHV program — with respect to:
 - a. providing a point of contact to communicate about voucher referrals and lease up;
 - b. supporting applicants to complete voucher applications and obtain necessary documentation; and
 - c. ensuring housing search assistance and supportive services/case management for the referred households.

¹ See PIH 2013-15 (HA), <https://www.hud.gov/sites/documents/PIH2013-15.PDF>.



2. **Utilizing Homeless Preference Vouchers in CoC-Funded PSH:** In FY 2022, the CoC will apply the homeless preference vouchers to a new Permanent Supportive Housing (PSH). The County will commit 100 tenant-based vouchers to be paired with CoC-funded supportive services in a PSH projects being applied for under the Special NOFO to Address Unsheltered Homelessness. The vouchers will be available in alignment with the ramp up for the project, beginning October 2023.
3. **Stability Voucher Prioritization Plan:** Dallas County will work with the CoC and other stakeholders to develop a prioritization plan for a potential allocation of Stability Vouchers, which HUD is asking PHAs to pair with supportive services and administer in partnership with the CoC.²

Through these funding opportunities HUD is presenting a first-of-its-kind package of resources to help communities implement a coordinated approach to ending homelessness. Dallas County and the CoC are committed to partnering to provide quality housing and supportive services to our unhoused neighbors in our community.

Sincerely,

A handwritten signature in black ink, appearing to read "Philip Huang".

Philip Huang, MD, MPH
Director/Health Authority
Dallas County Health and Human Services
2377 N. Stemmons Freeway
Dallas, TX 75207
Philip.Huang@Dallascounty.org
214-819-2014

² The Sustainability Voucher Priority Plan will be consistent with the HUD Notice, available here:
<https://www.hud.gov/sites/dfiles/OCHCO/documents/2022-24pihn.pdf>



ATTACHEMENT 1

Sample Admin Language for Dallas County's Homeless Preference

Each year, Dallas County will give preference to households who are homeless by setting aside 100 vouchers (depending on availability of funding and excluding VASH and FUP voucher programs) for households who meet the following criteria:

1. Applicants meet the federal definition of homelessness, and
2. Are referred to Dallas County through the Continuum of Care's (CoC) Coordinated Access System (CAS), by the CoC Lead Agency (who operates CAS), with whom the County has an executed a Memorandum of Understanding (MOU). The MOU will outline the CoC Lead Agency's responsibilities with respect to providing a primary point of contact for communicating about referrals to the County, as well as ensuring the provision of housing search assistance and supportive services/case management for the referred household.

This preference shall be limited to applicants who have been certified as meeting the criteria for this preference by the CoC Lead Agency.

Persons transitioning out of (or 'moving up') from a Continuum of Care permanent housing program (such as Permanent Supportive Housing or Rapid Rehousing), will also be included as a priority group as part of this preference. These are persons that were previously homeless prior to entry into the housing program but who no longer require that level of supportive services. This strategy frees up existing program units for those who need wrap around support.



To: Dallas and Collin Counties Continuum of Care
From: Dallas Housing Authority
Date: September 26, 2022
Re: Coordination of Housing and CoC Resources

HUD recently announced three funding opportunities that align with our communitywide goals for ending homelessness -- the FY 2022 CoC Annual Competition, CoC NOFO to Address Unsheltered and Rural Homelessness, and the Stability Voucher program. Through these opportunities, HUD will fund efforts to reduce unsheltered homelessness and improve housing stability for highly vulnerable individuals and families. HUD expects CoCs to partner with health and housing agencies to maximize homeless assistance available by leveraging mainstream housing and healthcare resources.

Dallas Housing Authority (DHA) is currently partnering with the Continuum of Care to administer the Emergency Housing Vouchers (EHVs) and Dallas Real Time Rapid Rehousing (DRTRR) rental assistance programs to ensure housing resources are paired with supportive services to promote housing stability. DHA has committed 490 EHVs and has a goal of administering rental assistance to an additional 2,700 homeless citizens through the DRTRR initiative. DHA affirms its commitment to building from the success of these programs and expanding permanent housing solutions for people experiencing homelessness through the following agreements.

1. **Limited Homeless Preference:** DHA will establish a limited homeless preference as outlined in Attachment 1. Each year, DHA may give preference to households who are homeless through setting aside a percentage of its tenant-based vouchers issued, (depending on availability of funding and excluding VASH and FUP program vouchers) for households who are referred by the CoC Lead Agency through the CoC's Coordinated Access System (CAS) and meet the criteria in DHA's local homeless preference (See Attachment 1). As required by HUD, the CoC's CAS provides centralized access to a coordinated assessment and referral process for anyone experiencing homelessness. As such, HUD has strongly encouraged PHAs to participate in CAS to establish a means for referrals (NOTICE PIH 2013-15 (HA)). DHA will execute a Memorandum of Understanding (MOU) with the CoC Lead Agency, who is the administrator of CAS, which will outline the CoC's roles and responsibilities -- similar to the MOU established for the EHV program -- with respect to:
 - a. providing a point of contact to communicate about voucher referrals and lease up;
 - b. supporting applicants to complete voucher applications and obtain necessary documentation; and
 - c. ensuring housing search assistance and supportive services/case management for the referred households.
2. **Utilizing Tenant Based Vouchers in CoC-Funded PSH:** In 2023, the CoC will apply the homeless preference vouchers to new Permanent Supportive Housing (PSH). DHA will commit, through the EHV and Stability Voucher (SV) and or other special population vouchers, 200-tenant based vouchers to be paired with CoC-funded supportive services in PSH projects being applied for under the Special

NOFO to Address Unsheltered Homelessness. The vouchers will be available in alignment with the ramp up of projects, beginning October 2023.

3. **Stability Voucher Prioritization Plan:** DHA will work with the CoC and other stakeholders to develop a prioritization plan for a potential allocation of Stability Vouchers, which will be paired with supportive services and administered in partnership with the CoC.

Through these funding opportunities HUD is presenting a first-of-its-kind package of resources to help communities implement a coordinated approach to ending homelessness. To that end, DHA and the CoC are committed to providing quality housing and supportive services to our unhoused neighbors in our community.

Sincerely,



Troy Broussard
President/CEO

ATTACHEMENT 1

Sample Admin Language for DHA's Homeless Preference

Each year, DHA may give preference to households who are homeless through setting aside a percentage of its tenant-based vouchers issued (depending on availability of funding and excluding VASH and FUP voucher programs) for households who meet the following criteria.

1. Applicants meet the federal definition of homelessness, and
2. Are referred to DHA through the Continuum of Care's (CoC) Coordinated Access System (CAS), by the CoC Lead Agency (who operates CAS), with whom DHA has an executed a Memorandum of Understanding (MOU). The MOU will outline the CoC Lead Agency's responsibilities with respect to providing a primary point of contact for communicating about referrals to DHA, as well as ensuring the provision of housing search assistance and supportive services/case management for the referred household.

This preference shall be limited to applicants who have been certified as meeting the criteria for this preference by the CoC Lead Agency.

Persons transitioning out of (or 'moving up') from a Continuum of Care permanent housing program (such as Permanent Supportive Housing or Rapid Rehousing), will also be included as a priority group as part of this preference. These are persons that were previously homeless prior to entry into the housing program but who no longer require that level of supportive services. This strategy frees up existing program units for those who need wrap around support.



ALL
NEIGHBORS
COALITION

PHA Commitment

**FY 2022 CoC Program Special NOFO
TX-600**



2816 Swiss Avenue
Dallas, TX 75204
972-638-5600
www.mdhadallas.org

October 13, 2022

Re: PHA Commitment Letters

To Whom It May Concern:

The Dallas and Collin Counties CoC (TX-600) has collaborated with the two largest housing authorities in the CoC geography -- Dallas County Health and Human Services (DCHHS) and Dallas Housing Authority (DHA) -- to adopt a limited preference for households referred through the CoC's Coordinated Access System (CAS) to pair vouchers with CoC-funded supportive services. Please see that attached letters from these two housing authorities committing to:

- Working with the CoC to pair vouchers with CoC-funded supportive services, including pairing 300 vouchers with CoC funded supportive services for new Permanent Supportive Housing (PSH) projects funded through this NOFO (see section 1 and 2 of the attached letters); and
- Working with the CoC and other stakeholders to develop a prioritization plan for a potential allocation of Stability Vouchers (see section 3 of the attached letters).

Yours sincerely,

Sarah Kahn

Sarah Kahn
Chief Programs Officer
Metro Dallas Homeless Alliance



To: Dallas and Collin Counties Continuum of Care
From: Dallas County Housing Authority
Date: September 23, 2023
Re: Coordination of Housing and CoC Resources

Letter of Commitment from Dallas County Health and Human Services

The U.S. Department of Housing and Urban Development (HUD) recently announced three funding opportunities that align with Dallas County's communitywide goals for ending homelessness — the FY 2022 CoC Annual Competition, CoC NOFO to Address Unsheltered and Rural Homelessness, and the Stability Voucher program. Through these opportunities, HUD will fund efforts to reduce unsheltered homelessness and improve housing stability for highly vulnerable individuals and families. HUD expects CoCs to partner with health and housing agencies to maximize homeless assistance availability by leveraging mainstream housing and healthcare resources.

Dallas County is currently partnering with the Continuum of Care (CoC) to administer the Mainstream Voucher and Emergency Housing Voucher programs to ensure participants have access to wrap around supportive services to promote long term housing stability. Dallas County affirms its commitment to building from the success of these programs and expanding permanent housing solutions for people experiencing homelessness through the following agreements.

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DCHHS

Safe families, healthy lives

Dallas County Health and Human Services



2. **Utilizing Homeless Preference Vouchers in CoC-Funded PSH:** In FY 2022, the CoC will apply the homeless preference vouchers to a new Permanent Supportive Housing (PSH). The County will commit 100 tenant-based vouchers to be paired with CoC-funded supportive services in a PSH projects being applied for under the Special NOFO to Address Unsheltered Homelessness. The vouchers will be available in alignment with the ramp up for the project, beginning October 2023.
3. **Stability Voucher Prioritization Plan:** Dallas County will work with the CoC and other stakeholders to develop a prioritization plan for a potential allocation of Stability Vouchers, which HUD is asking PHAs to pair with supportive services and administer in partnership with the CoC.²

Through these funding opportunities HUD is presenting a first-of-its-kind package of resources to help communities implement a coordinated approach to ending homelessness. Dallas County and the CoC are committed to partnering to provide quality housing and supportive services to our unhoused neighbors in our community.

Sincerely,

A handwritten signature in black ink, appearing to read "Philip Huang".

Philip Huang, MD, MPH

Director/Health Authority

Dallas County Health and Human Services

2377 N. Stemmons Freeway

Dallas, TX 75207

Philip.Huang@Dallascounty.org

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² The Sustainability Voucher Priority Plan will be consistent with the HUD Notice, available here:
<https://www.hud.gov/sites/dfiles/OCHCO/documents/2022-24pihn.pdf>



DCHHS
Safe families, healthy lives
Dallas County Health and Human Services



ATTACHEMENT 1

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Persons transitioning out of (or 'moving up') from a Continuum of Care permanent housing program (such as Permanent Supportive Housing or Rapid Rehousing), will also be included as a priority group as part of this preference. These are persons that were previously homeless prior to entry into the housing program but who no longer require that level of supportive services. This strategy frees up existing program units for those who need wrap around support.



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Dallas Housing Authority (DHA) is currently partnering with the Continuum of Care to administer the Emergency Housing Vouchers (EHVs) and Dallas Real Time Rapid Rehousing (DRTRR) rental assistance programs to ensure housing resources are paired with supportive services to promote housing stability. DHA has committed 490 EHVs and has a goal of administering rental assistance to an additional 2,700 homeless citizens through the DRTRR initiative. DHA affirms its commitment to building from the success of these programs and expanding permanent housing solutions for people experiencing homelessness through the following agreements.

1. **Limited Homeless Preference:** DHA will establish a limited homeless preference as outlined in Attachment 1. Each year, DHA may give preference to households who are homeless through setting aside a percentage of its tenant-based vouchers issued, (depending on availability of funding and excluding VASH and FUP program vouchers) for households who are referred by the CoC Lead Agency through the CoC's Coordinated Access System (CAS) and meet the criteria in DHA's local homeless preference (See Attachment 1). As required by HUD, the CoC's CAS provides centralized access to a coordinated assessment and referral process for anyone experiencing homelessness. As such, HUD has strongly encouraged PHAs to participate in CAS to establish a means for referrals (NOTICE PIH 2013-15 (HA)). DHA will execute a Memorandum of Understanding (MOU) with the CoC Lead Agency, who is the administrator of CAS, which will outline the CoC's roles and responsibilities -- similar to the MOU established for the EHV program -- with respect to:
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Through these funding opportunities HUD is presenting a first-of-its-kind package of resources to help communities implement a coordinated approach to ending homelessness. To that end, DHA and the CoC are committed to providing quality housing and supportive services to our unhoused neighbors in our community.

Sincerely,



Troy Broussard
President/CEO

ATTACHEMENT 1

Sample Admin Language for DHA's Homeless Preference

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2. Are referred to DHA through the Continuum of Care's (CoC) Coordinated Access System (CAS), by the CoC Lead Agency (who operates CAS), with whom DHA has an executed a Memorandum of Understanding (MOU). The MOU will outline the CoC Lead Agency's responsibilities with respect to providing a primary point of contact for communicating about referrals to DHA, as well as ensuring the provision of housing search assistance and supportive services/case management for the referred household.

This preference shall be limited to applicants who have been certified as meeting the criteria for this preference by the CoC Lead Agency.

Persons transitioning out of (or 'moving up') from a Continuum of Care permanent housing program (such as Permanent Supportive Housing or Rapid Rehousing), will also be included as a priority group as part of this preference. These are persons that were previously homeless prior to entry into the housing program but who no longer require that level of supportive services. This strategy frees up existing program units for those who need wrap around support.



**ALL
NEIGHBORS
COALITION**

Healthcare Leveraging Commitment

**FY 2022 CoC Program Special NOFO
TX-600**



2816 Swiss Avenue
Dallas, TX 75204
972-638-5600
www.mdhadallas.org

October 13, 2022

Re: Leveraging Healthcare Resources

To Whom It May Concern:

The Dallas and Collin Counties CoC (TX-600) has collaborated with two healthcare providers in the CoC geography, Parkland Health and North Texas Behavioral Health Authority, to leverage a potential value of over \$10.8 million of healthcare services for clients served in permanent housing projects funded through this NOFO. Services offered for all program participants who qualify and choose the service include Substance Use Disorder Treatment (residential and outpatient, Outpatient Mental Health Treatment, In-Patient Psychiatric Hospitalization, Prescription Medication, and Primary Healthcare.

Information regarding these agreements can be found in the attached letters.

Yours sincerely,

Sarah Kahn

Sarah Kahn
Chief Programs Officer
Metro Dallas Homeless Alliance



To: Dallas and Collin Counties Continuum of Care
From: North Texas Behavioral Health Authority
Date: October 11, 2022
RE: Healthcare Leveraging Commitment

North Texas Behavioral Health Authority (NTBHA) continues to support the Dallas and Collin Counties Continuum of Care (TX-600 CoC) in achieving its mission to end homelessness. This letter affirms NTBHA's commitment to building on its partnership with the CoC by expanding comprehensive healthcare for the **375 participants** of Permanent Supportive Housing (PSH) projects selected for the CoC's Unsheltered NOFO application:

- The Stewpot Unsheltered Permanent Supportive Housing
- Metrocare Permanent Supportive Housing
- Under 1 Roof Permanent Supportive Housing
- Destination Home PLUS
- Bridge Permanent Supportive Housing

The CoC prioritizes people experiencing chronic unsheltered homelessness with the most complex support needs for PSH assistance. The services to be provided are for participants who need support beyond that provided through the CoC's PSH Integrated Services Teams. This includes providing:

- Residential and outpatient substance use disorder (SUD) treatment **for all program participants who qualify and chose those services**
- Outpatient Mental Health Treatment
- In Patient Psychiatric Hospitalization
- Prescription medications

The potential value of the services is projected to total **\$3,380,125 per year / \$10,140,375 for the grant term**. These costs are based on local per client rates for these services. These healthcare resources will be provided for the life of the grant term, beginning at the start of each of these projects which is assumed to be in October of 2023.

Through this NOFO, HUD is providing a unique opportunity to expand a coordinated approach to ending homelessness in our community. NTBHA is committed to partnering with the CoC to improve health and housing outcomes for participants in PSH.

Sincerely,

A handwritten signature in black ink that reads "Carol E. Lucky". The signature is written in a cursive, flowing style.

Carol Lucky
Chief Executive Officer
North Texas Behavioral Health Authority



Parkland

October 11, 2022

Dear Dallas and Collin Counties Continuum of Care:

The Homeless Outreach Medical Services (HOMES) program, a Section 330(h) of the Public Service Act Health Care for the Homeless health center designation under the Health Resources and Services Administration (HRSA), serves individuals experiencing homelessness in Dallas County. HOMES has been a program of the Dallas County Hospital District dba Parkland Health since 2000 and is the only program of its kind in Dallas County that seeks to improve access to health care for individuals experiencing homelessness. HOMES provides services at over 25 locations through two fixed sites, four mobile medical clinics, and one mobile dental clinic. Locations include homeless shelters, domestic violence shelters, housing programs, drug treatment programs, day programs, and social service centers.

HOMES continues to support the Dallas and Collin Counties Continuum of Care (CoC) in achieving its mission to end homelessness. This letter affirms HOMES commitment to building on its partnership with the CoC by expanding healthcare in Dallas County for the 375 participants of all Permanent Supportive Housing (PSH) projects selected for the CoC's Unsheltered Notice of Funding Opportunity (NOFO) application:

- The Stewpot Unsheltered Permanent Supportive Housing
- Metrocare Permanent Supportive Housing
- Under 1 Roof Permanent Supportive Housing
- Destination Home PLUS
- Bridge Permanent Supportive Housing

HOMES will provide primary healthcare services at our current sites to PSH participants. The value of the services is projected to be **\$236,250 per year or \$708,750 for the grant term.** This value is based on the local rate for a clinic visit and estimating three clinic visits annually per participant. Healthcare resources will be provided for the life of the grant term, estimated to begin in October of 2023.

Through this NOFO, HUD is providing a unique opportunity to expand a coordinated approach to ending homelessness in our community. HOMES is committed to partnering with the CoC to improve health and housing outcomes for participants in permanent supportive housing.

Sincerely,

Kyla Rankin

HOMES, Project Director
Parkland Health

Parkland Health & Hospital System
5200 Harry Hines Blvd. | Dallas, TX 75235
214.590.8000 | fax 214.590.8096
www.parklandhospital.com



**ALL
NEIGHBORS
COALITION**

Lived Experience Support Letter

**FY 2022 CoC Program Special NOFO
TX-600**



October 11, 2022

Re: Lived Experience Support Letter

To Whom It May Concern:

The All Neighbors Lived Experience Coalition (LEC) is a group of Individuals with lived experience of homelessness in Dallas and Collin Counties who work with the Continuum of Care (CoC) Lead Agency and service providers to strategically plan, implement policies and procedures, and ultimately make our homeless response system better for people being served by the CoC.

The LEC participated in planning for the Unsheltered NOFO and supports the priorities for serving individuals and families experiencing homelessness with severe service needs in our community. This includes priorities for:

- Expanding permanent supportive housing linked to comprehensive healthcare and supportive services
- Enhancing landlord engagement and unit location strategies, walking alongside people to negotiate with property managers and apply for housing units
- Strengthening and coordinating street outreach
- Encouraging service providers to hire people with lived experience of homelessness and expand peer support services
- Continuing to ensure people with lived experience are integrated into CoC planning and decision making

Yours Sincerely,

All Neighbors LEC Planning Group

DocuSigned by:

29E58D566D654DA...

DocuSigned by:

CC77BCC28D0D479...



ALL
NEIGHBORS
COALITION

CoC Plan

**FY 2022 CoC Program Special NOFO
TX-600**

P-1. Leveraging Housing Resources.

P-1a. Development of New Units and Creation of Housing Opportunities–Leveraging Housing.

See attachment titled Leveraging Housing Commitment.

P-1b. Development of New Units and Creation of Housing Opportunities–PHA Commitment.

See attachment titled PHA Commitment.

P-1c. Landlord Recruitment. (Required for Rural Set Aside) Special NOFO Section VII.B.4.a.2.

1. The CoC has implemented several strategies to recruit landlords and secure housing units for people experiencing homelessness in Dallas and Collin Counties. The Lead Agency established a centralized Housing Location team, including a Manager of Landlord Engagement and two Housing Locators. This team works on behalf of the homeless response system to engage landlords in the private market, with the goal of scaling a portfolio of available, affordable, and low-barrier housing units. Several tools have been employed to move closer to this vision. The CoC Lead Agency has established a standardized landlord incentive program for the sector, negotiated ‘hold contracts’ where landlords are provided a fee in return for lowering their screening barriers and reserving blocks of available units for the homeless rehousing system, and provided landlords with a single point of contact from the Housing Location Team who supports property managers through the lease up process and with any tenant lease violations. Several strategies are also being leveraged to ensure units are identified across the entire CoC. The CoC has:
 - Coordinated a systemwide unit acquisition strategy by aligning landlord recruitment efforts with individual agencies’ housing locators, case managers, and systemwide housing navigators. This allows the CoC to systematically identify units and build relationships with new landlords in diverse locations.
 - Assigned Housing Locators to specific regions within the CoC, including the Collin County area where units have historically been more difficult for the homeless rehousing system to access.
 - Leveraged board members and partners to build relationships with large property owners who have multiple properties across the CoC.
 - Participated in research conducted by Dallas’ Child Poverty Action Lab (CPAL) to identify strategies for improving uptake of housing vouchers in higher opportunity neighborhoods.
 - a) These strategies have resulted in over 1300 individuals being placed in permanent housing across the CoC since November 2021. Current conditions suggest that housing placements should be declining, with vacancy rates hovering below 3% and rental costs up by more than 17% year-over-year. However, our homeless response system housed 35% more individuals and families this quarter as compared to last year. Units have been identified across the CoC’s geographic area, except for regions that do not have any private market apartments that accept subsidy holders.
 - b) The strategy is working to identify units in areas where the CoC has historically not been able to find units, like in Collin County. The Housing Location team has coordinated with case managers in Collin County to house over 40 households this year. While the tight housing market continues to challenge our ability to consistently secure housing in these high opportunity areas, early evidence shows that these strategies are working to increase the number of available units.
2. All practices mentioned above have been newly implemented since 2021, when the Housing Location Team was established. The most critical strategy is negotiating ‘hold contracts’ with landlords. Our ability to scale and accelerate housing placements relies on having a steady and diversified stock of units that are reserved for the system. The units are pre-negotiated, i.e., screening and application barriers are reduced, rents are lowered as needed to meet rent reasonableness standards, and the units are set aside for tenants from the rehousing system to choose from. There have been two key learnings. First, this is a new way of doing business for landlords in our CoC which requires building strong relationships and trust with property

managers, while socializing the mutual benefits of this practice. With a very high level of competition for the most affordable units, it has been very difficult to convince property managers to set aside units for subsidy holders. Landlords have expressed not wanting to work with rental assistance programs because of the extra burden from added paperwork or perceived risks of renting to tenants with histories of homelessness. This is nothing new for the Dallas area. In 2020, the Inclusive Communities Project released a landlord survey report which showed that only 7% of apartment complexes in the Dallas area reported accepting vouchers. As the market continues to tighten for low-income households, it is becoming increasingly more challenging to secure blocks of units from property managers. Second, our efforts to work with landlords on behalf of program participants is one critical strategy for mitigating racial discrimination commonly experienced by Black renters in the CoC. Qualitative research conducted in 2018 and recent feedback from providers reveals different ways bias among property managers impacts housing outcomes, particularly the length of time that households are in housing search. Housing Locators and participants have been told there were units available over the phone, but when Black participants showed up at the property, they were told there are no more units available. Differential consideration of criminal background and rental history has also been reported, where property managers were less likely to be flexible in their screening criteria with Black households versus White households. The CoC's Housing Location team has leaned-in to help minimize these impacts through pre-negotiating units and walking alongside participants to apply for housing units.

3. The Housing Location Team will continue to use data to refine the landlord engagement strategy. Data is used to measure performance, so the CoC can identify when strategies are working or not working. Weekly performance targets are set, tracking the number of new units secured under contract, number of unit leads, number of landlord contacts, and number of new landlords recruited. Data is also used to analyze the market and identify pockets of vacant units and property managers to target. The Housing Location Team will assess vacancy rates among C and D class properties, which are affordable for extremely low-income households. To target recruitment efforts, lists of properties with vacancies will be compared to internal property lists to identify landlords with available units with whom the CoC has relationships. The CoC will also continue actively working with local housing authorities to secure aggregate data on where we have housed subsidy holders through the homeless response system in the last 12 months. This allows the team to develop strategies for reducing areas of concentration of people with histories of homelessness and target property owners willing to rent to tenants with histories of homelessness.

P-2. Leveraging Healthcare Resources–New PSH/RRH Project.

See attachment titled Healthcare Leveraging Commitment.

P-3. Current Strategy to Identify, Shelter, and House Individuals and Families Experiencing Unsheltered Homelessness.

P-3.a Current Street Outreach Strategy.

1. The CoC's Street Outreach Workgroup, made up of leading outreach providers across the CoC geography, co-created a Coordinated Outreach Strategy. The purpose of the strategy is to bring together staff from different agencies across Dallas and Collin Counties to deliver a standardized, housing-focused, comprehensive outreach response. The community defined two main types of outreach: General Street Outreach and Encampment Outreach. Program Models were developed to outline the core functions and expected outcomes of each. Agencies then identified the number of staff needed to be prioritized for each type of outreach and staff were organized under these models to maximize outreach capacity. Distinct geographic areas were identified for outreach coverage and staff teams were assigned to each region. To guide the work of each team, targets were set for completing Coordinated Access System assessments and securing needed documentation for all people living unsheltered in the assigned geographic regions. Progress is tracked regularly against these targets to understand the extent to which

the strategy is creating and streamlining pathways to housing for all people living unsheltered across the CoC.

2. Outreach is conducted on weekdays from 8 to 5, and on an as-needed basis. Regardless of what day it is, outreach staff will work with people who are unsheltered if they are in the process of moving into a unit, or if an individual or family is experiencing a crisis. Organizations within the CoC adjust their hours to ensure that services are widely accessible and align to need. For example, one agency works on weekends to supplement services, and then takes Mondays off. Another agency often goes out in the early morning to catch people before they head to work. Encampment Outreach teams continuously adjust their onsite hours to align to the schedule of residents living at a particular location.
3. All outreach teams include mobile assessors from the CoC's Coordinated Access System (CAS) and Housing Navigators to both accelerate housing placements directly from unsheltered locations and make connections to emergency shelter. CAS prioritization policies ensure that once people are engaged and assessed, those with long histories of unsheltered homelessness and people in encampments will be matched to housing resources as quickly as possible to support exits from homelessness.
4. There are two primary ways the CoC ensures individuals and families with the highest vulnerabilities are engaged. For Encampment Outreach, the CoC Lead Agency and the City of Dallas are leading an effort to decommission encampments by creating permanent housing opportunities for all residents of designated sites. Encampments are prioritized for closure based on an assessment of the level of vulnerability of residents and public health risks associated with the physical location. As described below, the first phase of the encampment rehousing surge is intentional engagement with residents. Through this effort, outreach teams have successfully engaged 112 of the 126 total residents across all closed sites, all of whom had very long histories of unsheltered homelessness. Outreach teams continue to engage those who did not participate in the rehousing process, leveraging peer support and those recently housed. For General Outreach, teams are coordinated to cover the entire CoC geography to ensure all people living unsheltered with the highest levels of vulnerability are engaged, assessed for housing, and identified when housing resources become available. Outreach teams coordinate with multiple municipalities, Independent School Districts, and drop-in centers across the CoC's geographical area to identify people living unsheltered who are disengaged from services. Several strategies have been employed to ensure that outreach services are culturally appropriate:
 - Outreach teams are representative of the culturally and ethnically diverse communities of people living unsheltered, and all core teams have hired people with lived experience of homelessness to strengthen engagement efforts.
 - Diverse outreach teams include staff who are available to effectively engage and communicate with people who have limited English proficiency.
 - Outreach staff coordinate with local community-based organizations who specifically work with underserved communities, to enhance identification and relationship-building with people living unsheltered in specific geographic locations.
 - Outreach staff routinely participate in cultural sensitivity and awareness training, as well as workshops hosted by the CoC Lead Agency on fundamentals such as harm reduction, housing first, and conflict resolution.
5. Our CoC has created two pathways directly from unsheltered locations to permanent housing. General Outreach teams are assigned to specific geographic locations across the CoC. Each team includes one outreach worker who administers Coordinated Access System (CAS) assessments, and two Housing Navigators. After teams engage and complete housing assessments with people in unsheltered locations, Navigators help to streamline the rehousing process by helping people collect critical documentation needed for housing, staying connected to and finding people when they are matched to housing, and supporting the housing search process. Encampment Outreach teams are organized under an Incident Command type structure, which includes teams representing outreach, CAS, housing unit location, housing case management, voucher processing, document collection, and law enforcement.

Encampments are decommissioned through a six-to-eight-week cycle of engagement and assessment with encampment residents, voucher application and issuance, unit identification, and lease up. During the last two weeks, all residents are supported to move directly into permanent housing and the CoC provides furniture and move in kits to support the transition. CAS policies prioritize people living in encampments and those who have the longest histories of unsheltered homelessness to ensure housing resources are targeted to those with the most complex needs.

6. All the core outreach teams have hired people with lived experience of homelessness as outreach workers. This has proven to promote more meaningful engagement with those who are disengaged from the system and may otherwise have been resistant to accepting assistance.

P-3.b. Current Strategy to Provide Immediate Access to Low-Barrier Shelter and Temporary Housing for Individuals and Families Experiencing Unsheltered Homelessness.

1. Dallas and Collin Counties has ten core emergency shelter providers for single adults (4), families with children (3), and youth (3). Five of these facilities act as Access Points for the CoC's Coordinated Access System (CAS) to enhance opportunities for people accessing shelter to be assessed and connected to housing resources. Coordinated Street Outreach teams have strong partnerships with these agencies to facilitate access to shelter among individuals and families experiencing unsheltered homelessness who want to reside in shelter while permanent housing options are being identified. In addition, unsheltered individuals and families are given priority access to some open shelter beds. Two of these shelters also provide homelessness Diversion and Rapid Exit interventions. The latest Point in Time (PIT) count indicated that while 40% of the unsheltered population was made up of people experiencing chronic homelessness, 30% were newly homeless households. To solve unsheltered homelessness in our community, these programs are testing approaches to rapidly exit those in shelter beds to free up space so more unsheltered households can come inside. Diversion will also be used to help newly unsheltered individuals and families rapidly resolve their housing crises.
2. CoC performance on providing access to low-barrier, culturally appropriate shelter services is measured in a variety of ways and then supported through qualitative data from shelter participants. So far in 2022, there has been a year-over-year improvement in the percentage of people exiting Street Outreach programs to shelters and permanent housing. There has been a 4% increase in successful exits from Street Outreach since 2021, which is the same period when many of the shelter enhancements described below were implemented. Single adults tend to stay in emergency shelter for 30 days or less. The CoC also evaluates the populations of people who are accessing, *or not* accessing, our emergency shelter system to identify populations that are not being served by the crisis system at the same rate that they are experiencing homelessness. This information will be examined with the Racial Equity Workgroup to design strategies for engaging underserved communities. The latest analysis indicated that American Indian, Alaskan Native, or Indigenous households as well as Asian American households are accessing shelter at similar rates as they experience homelessness, while Black households are slightly overrepresented in the shelter population (63% of the shelter population versus 54% of the homeless population). On the other hand, Hispanic/Latinx households are underrepresented making up just 14% of households in shelter compared to 20% of the overall homeless population. This has led to more community conversations about how to more effectively partner with staff/agencies that represent and work with the Hispanic/Latinx community.
3. Our CoC's leading shelter providers have implemented several new practices over the last three years to reduce barriers to access for individuals and families with histories of unsheltered homelessness.
 - Capacity has been expanded to meet the needs of more individuals and families at risk of or experiencing unsheltered homelessness. This includes bringing on a new 391-bed facility for single adults. Over half of the individuals accessing the expanded shelter space this year were people coming in from unsheltered locations.
 - Shelter intake processes were revamped to reduce time spent waiting in line and doing assessments.

- Hours of operation have shifted, and daytime facilities have opened to better meet the needs of program participants, particularly those who are working.
- Newly designed shelter facilities better meet the needs of people with disabilities, going above and beyond ADA compliance to make spaces universally accessible.
- Physical design features also promote engagement opportunities with and among participants. Some shelters have created more communal areas and reserve space for programming by community-based agencies and healthcare providers to increase access to services for individuals and families experiencing homelessness.
- An onsite kennel has been built at one of the community's large single adult shelters, to ensure people do not have to be separated from their pets during shelter stays.

Shelters ensure services are culturally appropriate through implementing practices such as:

- Establishing language access plans to spell out how to provide services to households who have Limited English Proficiency.
- Intentional efforts to hire people with lived experience of homelessness to work as peer support specialists, street outreach providers, and case managers. This has resulted in enhanced engagement with people who would have otherwise been hesitant to services.
- Partnering with community-based organizations who are working with underserved populations, to strengthen engagement and access for people from these communities. This includes Black-led agencies and those focused on serving LGBTQI communities.
- Regular training on cultural sensitivity, harm reduction, and Housing First.

The greatest lesson learned from these new practices has been the value of seeking insights from program participants. Most of the practice refinements described above were the result of feedback from consumer advisory boards or other forums where participants are encouraged to inform shelter policies, practices, and facility design features.

P-3.c Current Strategy to Provide Immediate Access to Low Barrier Permanent Housing for Individuals and Families Experiencing Unsheltered Homelessness.

1. The CoC set a communitywide goal to significantly reduce unsheltered chronic homelessness. This led to the implementation of three strategies to enhance our ability to provide immediate access to low barrier permanent housing for individuals and families experiencing unsheltered homelessness:
 - **Coordinated Housing-Focused Street Outreach:** As described above the community co-designed two Street Outreach Program Models. These models guide the delivery of housing-focused outreach and are rooted in Housing First principles. 'General Street Outreach' is delivered in teams of three, which include a Coordinated Access System (CAS) mobile assessor and Housing Navigators. Teams are assigned to specific geographic regions and tasked with ensuring all individuals and families are engaged, assessed, and enrolled in the Coordinated Access System (CAS), and have the critical documents necessary to move into housing or obtain a voucher. 'Encampment Outreach' teams ensure the same process is followed for people living in encampments. CAS policies prioritize people in these locations for housing resources. Outreach teams coordinate with housing providers to ensure a warm handoff to case managers who support the transition into permanent housing.
 - **Expansion of Targeted Housing Resources for People Living Unsheltered:** The CoC recently launched a \$72 million housing initiative (the Dallas R.E.A.L. Time Rapid Rehousing initiative) which aligns Emergency Housing Vouchers (EHVs), other American Rescue Plan Act (ARPA) funds, Treasury and HOME funds, and Emergency Solutions Grant (ESG) funding to scale housing assistance for people living unsheltered. Unsheltered households who have a disability and or complex support needs are paired with EHV's and two years of intensive case management, and

those with lower acuity needs are matched to a 12-month Rapid Rehousing (RRH) intervention which includes rental assistance and case management.

- **Centralized Housing Supports to Lower Barriers to Private Market Housing:** Both the General Street Outreach and Encampment Outreach models described above are supported by the provision of newly implemented systemwide services to improve swift access to available, affordable housing:
 - i. A Housing Location Team employed by the CoC Lead Agency helps to recruit new landlords willing to work with subsidy holders, negotiate with landlords to reduce rental screening barriers, and build a portfolio of units available for individuals and families living unsheltered who are housed through the strategies described above.
 - ii. Housing Navigators help people matched to housing resources to collect critical documentation and navigate the voucher lease up process.
 - iii. The Flex Fund, named for the flexible funding it offers, was established, and fueled with private dollars raised by the CoC Lead agency to cover any costs that support people living unsheltered to immediately move into permanent housing (housing application fees, landlord incentives, move in kits, furniture, etc.).
- **Strengthening Lead Agency Coordination of the Rehousing System:** Our CoC has moved away from individual agencies working in silos toward a coordinated response to unsheltered homelessness rooted in Housing First and harm reduction principles. The Lead Agency has leaned into its role as a backbone support for the system in coordinating the rehousing effort by becoming the fiscal intermediary to reduce burdens on housing and service providers, providing facilitative leadership over the Coordinated Street Outreach strategy, leading an incident command model of encampment closure to leverage the collective strengths of multiple partners, and hosting case conferencing and coordination meetings with housing providers to jointly measure performance and co-design improvement strategies. These performance management activities ensure continuous improvements in access to low barrier permanent housing.

1.a. The CoC requires housing providers receiving referrals through CAS to utilize a Housing First approach. Program Models and Service Standards for delivering housing assistance, including Rapid Rehousing (RRH) and Permanent Supportive Housing (PSH), were co-designed by CoC members and define the expectations for delivering essential services in alignment with Housing First principles. These models outline core performance outcomes and benchmarks that help to identify when programs are struggling to meet these expectations. Programs performing below the community performance threshold are placed on a Performance Improvement Plan which is supported through targeted training and technical assistance provided by the CoC Lead Agency. As the fiscal intermediary for the largest rehousing program in the community, the Lead Agency requires contracted housing providers to deliver services in alignment with the CoC RRH and PSH Program Models. Regular monitoring with agencies is conducted to provide technical assistance and support.

1.b. The CoC Lead Agency will continue to align new housing resources to the infrastructure that has been built under the Dallas R.E.A.L. Time Rapid Rehousing initiative described above. While EHV's and intensive case management have been matched to people with complex support needs through this effort, these resources will be fully utilized by the end of the year and there is still a major gap in sustainable housing assistance for people experiencing chronic unsheltered homelessness. Sustaining the momentum of the Coordinated Outreach and encampment decommissioning effort requires a large expansion of PSH. The two largest housing authorities in our community (Dallas Housing Authority and Dallas County) have committed a combined 300 vouchers that will be utilized for new PSH funded through the Unsheltered NOFO, which will be utilized to expand housing solutions for people engaged through the CoC's General and Encampment Outreach efforts. The housing authorities will execute a Memorandum of Understanding (MOU) with the CoC Lead Agency, similar to the MOU established for

the EHV program, to outline the prioritization plan and process for referring participants to vouchers paired with CoC-funded PSH supportive services.

2. The CoC Lead Agency has implemented the above strategies alongside the launch of a large-scale housing program (Dallas REAL Time Rapid Rehousing) aiming to significantly reduce unsheltered chronic homelessness by housing over 2700 individuals in two years. So far, this program alone has housed 1,254 individuals. A pillar strategy under this initiative is Encampment Decommissioning, which (as described above) accelerates pathways directly into permanent housing from unsheltered locations. To date nine encampments have closed through targeted rehousing surges at these locations. A total of 112 encampment residents have been engaged at these sites and of those, 108 have been approved for a housing unit and moved into permanent housing. Performance on providing culturally appropriate access to housing is also measured by tracking whether the homeless system is housing groups at equitable rates. Currently Black households, who have consistently been overrepresented in the population of people experience homelessness, are being served by the homeless system and matched to housing interventions at higher rates than other groups. Black households make up 54% of the general homeless population, 62% of those served by the system, and 69% of those matched to housing assistance. Asian American and American Indian, Alaska Native, or Indigenous households are also being served by the system at the same rates as they are experiencing homelessness, making up 1% of the general homeless population. While Black households are being matched to housing at equitable rates, there are disparities in housing search time across groups, though this gap has narrowed. Black individuals are in housing search for 96 days compared to 94 days for the overall population and 87 days for white households. Staff have reported that biased landlords and screening criteria are having a disparate impact on People of Color being served by the system, which is extending the time it takes households to find an available unit. The CoC's Housing Location team has leaned in to minimize these impacts through pre-negotiating units and walking alongside tenants to apply for units.
3. CoC strategies for providing unsheltered households with direct access to low barrier housing were informed by evidence-based best practices promoted by the United States Interagency Council on Homelessness (USICH)'s [*Principles for Addressing Encampments*](#) and [*Core Elements of Effective Street Outreach*](#) and the Department of Housing and Urban Development's [*Understanding Encampments of People Experiencing Homelessness and Community Responses: Emerging Evidence as of Late 2018*](#). These briefs draw on insights from leading communities and provide evidence for successful strategies which our CoC has leveraged to enhance the effectiveness of local encampment and coordinated outreach responses. Those best practices include but are not limited to:
 - a. Cross-departmental and community-wide coordination with all relevant partners to effectively meet the needs of encampment residents;
 - b. Working with people who have experienced unsheltered homelessness to shape successful encampment rehousing strategies;
 - c. Employing a coordinated outreach response that identifies distinct coverage areas across the CoC geography;
 - d. Streamlining access to permanent housing directly from encampments and unsheltered locations;
 - e. Aligning Coordinated Access System assessment and prioritization processes with strategies to reduce unsheltered homelessness to ensure housing assistance is targeted to people with the most complex support needs.

The CoC also leveraged guidance from the USICH [*PHA Guidebook to Ending Homelessness*](#) and the HUD Office of Public and Indian Housing [*Guidance on housing individuals and families experiencing homelessness through the Public Housing and Housing Choice Voucher program*](#) to gain commitments from the two largest housing authorities in the area to establish a limited preference for applicants referred to housing vouchers through the CoC's Coordinated Access System. The CoC Lead Agency will coordinate referrals for PHA vouchers and ensure they are paired with CoC-funded PSH services for households experiencing unsheltered homelessness.

4. All practices described above have been implemented within the last three years. The shift toward a more coordinated response to homelessness provided evidence about what will be required to end unsheltered homelessness in our community. This includes:
 - a. Continued alignment of resources and funding to evidence-based housing interventions;
 - b. Scaling of resources to effectively meet the needs of the chronic unsheltered homeless population;
 - c. Administrative structures and funding contracts that ensure the rehousing system can shift to meet ongoing demands;
 - d. Strengthening central housing location support to ensure the CoC has an adequate number of available, affordable, low-barrier housing units in any given month for people living unsheltered who are being rehoused;
 - e. Ongoing coordination of our CoC's outreach response to ensure intentional engagement of all people living unsheltered, especially those who would not otherwise seek assistance from the homeless response system.

P-4. Updating the CoC's Strategy to Identify, Shelter, and House Individuals Experiencing Unsheltered Homelessness with Data and Performance.

1. The CoC will use data and performance management to continuously improve Street Outreach. As described above, the CoC created a Coordinated Street Outreach strategy which began by co-designing Program Models. Program Models identify performance outcomes that will be measured to understand the effectiveness of interventions.
 - a. Each quarter, the Coordinated Street Outreach Workgroup will set performance targets for each performance metric. A community-wide performance dashboard will be developed to visualize performance data. The CoC Lead Agency will facilitate weekly coordination meetings with outreach providers to set goals and track progress against quarterly targets.

General Outreach metrics include:

 - Percent of households in the respective geographic region who complete a Coordinated Access System (CAS) assessment;
 - Percent of households engaged who complete a full CAS enrollment and secure all critical documents;
 - Length of time from first contact to completed CAS enrollment;
 - Percent of households from the designated region who move into permanent housing.

Encampment Outreach metrics include:

 - Percent of households engaged in a designated encampment site with a completed CAS assessment;
 - Percent of households engaged who complete a full CAS enrollment and secure all critical documents;
 - Length of time from first contact to completed CAS enrollment;
 - Percent of designated encampment residents who move into permanent housing.
 - b. Coordinated Access System (CAS) assessors enter assessment data directly into the community's CAS prioritization list in HMIS and are integrated into all General and Encampment Outreach teams. Metrics related to completion of CAS assessments ensure that all Street Outreach teams are working toward enrolling households in CAS to ensure they have opportunities to be prioritized and matched with housing assistance. Street outreach teams utilize HMIS to track engagement and services, allowing for continuous performance and program evaluation.
 - c. Monitoring performance metrics by geographic location and disaggregating data by race and ethnicity allows the CoC to quickly identify any underserved communities as well as racial disparities in groups housed in assigned geographical areas. This information will be used to determine additional partnerships that may be needed with community-based agencies that work

with underserved communities in the assigned regions. Strengthening partnerships with local government and nonprofit agencies in the area will enhance efforts to meaningfully engage all people experiencing unsheltered homelessness.

2. The CoC will develop a similar strategy for tracking the performance of low-barrier shelter and temporary accommodation.
 - a. The CoC will host community work sessions to create the CoC's low barrier Shelter Program Model. The program model will outline the essential program elements, target population, desired outcomes and performance targets, and service standards for low barrier access and service delivery. Each quarter, the CoC will facilitate conversations to evaluate performance data with appropriate workgroups and the CoC's Executive Council. This will include examining applicable metrics such as the percentage of exits to permanent housing destinations, average length of time between shelter enrollment and CAS enrollment, and average length of stay that households remain in shelter. Data on shelter utilization will also be compared with data on the general homeless population to identify any trends or disparities in who is accessing shelter. The CoC Lead agency will work with the CoC's Lived Experience Coalition and the Executive Council to quickly respond to any racial disparities and design performance improvement strategies based on the findings.
 - b. Shelter utilization and capacity metrics for emergency shelter will be monitored to inform any needed expansion of overflow beds in hotels or other available options, which will be systematically paired with Diversion or Rapid Exit interventions. The CoC is actively evaluating a shelter Diversion and Rapid Exit pilot that will be expanded systemwide across all Access Points. Diversion and Rapid Exit interventions will be the primary strategy used to create shelter capacity and expand available beds by helping individuals and families experiencing homelessness avoid shelter stays. This pilot project aims to further understand and monitor the impact of Diversion at curbing inflow into the shelter system. All overflow shelter beds are planned to be accompanied by a proportional amount of rehousing assistance to ensure individuals and families do not become stuck in temporary or shelter settings for extended periods of time.
 - c. The CoC will fund a Systemwide Rapid Exit project with funds awarded under this competition. The systemwide Rapid Exit strategy aims to curb inflow into shelter and rapidly exit those in shelter beds to free up space for individuals living outside, while also identifying and quickly rehousing people who have recently fallen into unsheltered homelessness. Unsheltered and sheltered participants are referred to Diversion Specialists through CAS Assessors (including those embedded into Coordinated Outreach Teams). Diversion Specialists and Rapid Exit Case Managers help participants build on their personal strengths to quickly resolve a housing crisis. Through partnerships with the CoC's centralized Housing Location Team, participants will also be helped to quickly find new, available housing units when needed.
3. The CoC Lead Agency will continue to provide facilitative leadership and performance management for the rehousing system through weekly coordination meetings with RRH and PSH case managers.
 - a. This forum is used to set performance goals, monitor and report progress, and design strategies to accelerate housing placements and increase housing stability. A performance dashboard is leveraged for performance tracking, by examining the number of households enrolled in housing programs, the number of households permanently housed, the length of time between CAS assessment and referrals to housing programs, the length of time between referral and move in, and the extent to which the system is advancing racial equity in system outcomes. The performance dashboard also tracks the proportion of individuals and families housed who have histories of unsheltered homelessness, versus those coming from sheltered locations. This information will be examined weekly with case managers to target technical assistance and training, and quarterly with the CoC Executive Council and Lived Experience Coalition to inform system practice or process improvements.

- b. The CoC will use HUD's new Stella Modeling platform for a more in-depth system assessment and gaps analysis this year. This will help the CoC determine a more precise estimate for the number of new PSH units that must be brought online to effectively end chronic unsheltered homelessness, as well as the number of Dallas R.E.A.L. Time Rapid Rehousing units that must be sustained to meet the needs of lower acuity participants.

P-5. Identify and Prioritize Households Experiencing or with Histories of Unsheltered Homelessness.

1. The CoC estimates that on any given night 40% of the unsheltered population is made up of people experiencing chronic homelessness who have been homeless for long periods of time. Another 30% are newly homeless for the first time. Therefore, our system is scaling unsheltered interventions that effectively serve both populations. These interventions create pathways directly into permanent housing with comprehensive services for people with acute service needs, and those that target Rapid Exit assistance to people needing a less intensive intervention. The CoC's strategy for ensuring resources provided under this Special NOFO will reduce unsheltered homelessness addresses both objectives:
 - a. **Creating pathways to permanent housing for people experiencing chronic unsheltered homelessness:** Given the long periods of time this group experiences homelessness it will be impossible to reduce the prevalence of unsheltered homelessness without targeting this group. This Special NOFO allows us to kick start a large scale PSH expansion strategy to effectively meet the needs of this population and decrease the overall number of people sleeping outside. All new PSH units coming online will be targeted to individuals and families experiencing chronic unsheltered homelessness, to create a steady flow of exits to permanent housing among people engaged through the CoC's Coordinated Outreach response. The CoC will ensure PSH is paired with a comprehensive suite of supportive services. Providers will contract with Integrated Services Teams, that are trained on the CoC's PSH Integrated Services Team Program Model. These teams will partner with PSH Housing Case Managers to provide intensive, multidisciplinary support to promote successful housing and health outcomes. The multidisciplinary team will offer comprehensive services including physical health, mental health, substance misuse prevention and treatment, and peer support, among other necessary services to ensure long-term stability.
 - b. **Diverting people from shelter and unsheltered locations:** To end unsheltered homelessness the CoC must also increase available space in shelters so more people can come inside, while helping newly unsheltered people rapidly resolve their housing crisis. Funding for the Systemwide Rapid Exit project aligns with the CoC's plan to scale Diversion across the system, moving housing resources to the front door of the system to help individuals and families avoid long episodes of sheltered and unsheltered homelessness. Unsheltered and sheltered participants will be referred to Diversion Specialists through CAS Assessors (including those embedded into Coordinated Outreach Teams). Diversion Specialists and Rapid Exit Case Managers help participants build on their personal strengths and quickly resolve housing barriers. Through partnerships with the CoC's centralized Housing Location Team, participants will also be provided with assistance to quickly find new available housing units when needed.
2. The CoC will adopt eligibility and Coordinated Access System (CAS) processes that reduce unsheltered homelessness.
 - a. Communitywide planning for this NOFO led to the CoC successfully leveraging housing vouchers from two local housing authorities (Dallas Housing Authority and Dallas County) for PSH projects funded through this NOFO. There are a variety of ways program eligibility for these PSH units can promote a reduction in unsheltered homelessness. All PSH providers are required to dedicate 100% of their beds to people experiencing chronic homelessness. In addition, providers must adopt the CoC's Housing First and Coordinated Access System (CAS) policies which require programs to avoid eligibility criteria that could prevent them from

accepting CAS referrals. The CoC will also collaborate with the public housing authorities (PHAs) to target vouchers to households with histories of unsheltered homelessness, including those living in encampments.

- b. CAS will play a vital role in reducing unsheltered homelessness. CAS Assessors will be integrated into all General and Encampment Outreach teams assigned to specific geographic locations through the Coordinated Outreach response. All individuals and families engaged by outreach teams will be assessed and enrolled in CAS. CAS policies prioritize people in encampments and those with long histories of unsheltered homelessness for housing assistance to ensure pathways to housing are created for highly vulnerable populations. Local housing authorities also committed to creating a limited preference for households referred for vouchers through the CoC's CAS. By broadening the CAS referral network and ensuring CAS prioritization aligns with community-wide goals, the CoC can effectively expand and target housing opportunities to reduce unsheltered homelessness.
3. The CoC has a comprehensive strategy for identifying, engaging, and housing all people experiencing chronic unsheltered homelessness across Dallas and Collin Counties. A Coordinated Street Outreach strategy brings together staff from different agencies to deliver a standardized and housing-focused outreach response. Staff from multiple agencies are assigned to teams which cover distinct geographic areas across the CoC. Each general outreach team includes a mobile assessor from the CoC's Coordinated Access System (CAS) and Housing Navigators to accelerate housing placements directly from unsheltered locations. The CoC Lead Agency and the City of Dallas are also leading an effort to decommission encampments, as described above, to provide permanent housing solutions to all people living at designated sites. CAS policies prioritize people living in encampments and those with long histories of unsheltered homelessness. These strategies combined with a large-scale expansion of PSH under this NOFO will ensure that Street Outreach can continue to successfully connect individuals and families experiencing unsheltered homelessness to permanent housing.
4. The CoC will take several steps to ensure people who are currently unsheltered or have histories of unsheltered homelessness can access housing and other resources in the community. These steps include:
 - a. Full implementation of the Coordinated Street Outreach strategy to enhance identification and engagement with underserved communities and connections to housing resources.
 - b. Employing a team of systemwide Housing Navigators who are integrated into all General and Encampment Outreach teams. Navigators will work with people who have been matched to a housing program to collect eligibility documentation, complete PHA voucher applications, assess housing needs, and navigate the lease up process in coordination with the CoC's central Housing Location team.
 - c. Providing people experiencing unsheltered homelessness with access to healthcare and supportive services before and after moving into permanent housing. The CoC's Outreach Workgroup created an action plan to align new multidisciplinary outreach teams with the Coordinated Outreach response. New and existing teams (including PATH, a street medicine team, and a City of Dallas health/crisis response team) will be intentionally paired with Outreach teams assigned to each geographic location across Dallas and Collin counties. These teams will provide needed primary and behavioral healthcare to people living unsheltered, including those in encampments. After people move into Permanent Supportive Housing (PSH) they will have access to a comprehensive suite of healthcare resources through the CoC's new Integrated Services Teams. Providers will contract with these teams who will follow the CoC's PSH Integrated Services Team Model. These teams will partner with PSH Housing Case Managers to provide intensive multidisciplinary support and behavioral health care to promote housing stability. Support is provided through a mobile, home-based approach and is informed by peer support specialists.

P-6. Involving Individuals with Lived Experience of Homelessness in Decision Making– Meaningful Outreach. (Required for Rural Set Aside).

1. The CoC has recruited people with lived experience of homelessness to participate in a variety of planning and decision-making forums (Youth Action Board, CoC Board, Lived Experience Coalition, etc.). In each situation, the recruitment process included multiple phases of engagement. For the Youth Action Board and Lived Experience Coalition, recruitment started through broadly encouraging participation in an informational session about the group. Flyers with a QR code, along with social media posts and agency newsletters, were disseminated to advertise the opportunity. In the first informational session, participants were provided with general information about the group and a commitment to compensating people for their time. During the informational session a small group of participants were identified to help design the broader recruitment strategy and terms of reference for the group. Recruitment and application materials were developed by a planning group and then disseminated through social media, service providers, agency newsletters, program participants, and Board members.
2. The CoC believes that effective solutions to homelessness are created with communities historically impacted by the systems we are attempting to transform. People with lived experience of homelessness, including those who have experienced unsheltered homelessness, are integrated into the CoC decision making structure in multiple ways:
 - a. A minimum of two voting seats of the CoC Board, which is the CoC's leading decision-making body, are required to be filled by people with lived experience of homelessness.
 - b. The CoC's Youth Action Board (YAB), a committee made up of young people who have histories of homelessness, collaborates with public and private agencies to advocate for youth related issues and participates in policy and practice development for the youth homeless system. The YAB sends policy recommendations to the CoC Board.
 - c. People with lived experience of homelessness are represented in the CoC's Independent Review Committee (IRC), which reviews, ranks, and makes recommendations to the CoC Board for project funding and allocation during HUD's CoC Program competition. People with histories of homelessness are also represented on CoC Implementation Workgroups, which is where strategic decisions are made about CoC practice and process refinements. These groups create CoC policies that are sent to the CoC Board for approval.
 - d. The CoC's newly formed Lived Experience Coalition (LEC) will provide an avenue for people with diverse perspectives and experiences of homelessness to more fully participate in CoC planning and decision making. This will be a place for shared learning about the homeless response system and areas for improvement. Members of the LEC will be encouraged and supported to participate in CoC Implementation Workgroups and agency Boards, helping to shape policy and service delivery across the CoC.
3. There are multiple ways the CoC encourages projects to involve individuals and families with lived experience of unsheltered homelessness in the delivery of services. All recent Request for Proposals (RFPs) administered by the CoC have heavily weighted selection criteria that specifically inquire about the extent to which agencies include people with lived experience in projects, planning, and decision making. Some of the strategies the CoC has employed include:
 - a. *Hiring people with lived experience of unsheltered homelessness.* Most of the CoC's core Street Outreach and housing programs have representation from people with lived experience on staff as outreach workers, case managers, and/or peer support specialists. The CoC will continue to encourage projects to hire people with lived experience of unsheltered homelessness through local procurement processes as the CoC Lead Agency expands its role as a fiscal intermediary for various program funds.
 - b. *Including peer support as a core component of standard CoC Program Models.* The CoC's model of Integrated Services Teams and Community Integration Services (CIS) includes peer specialists who both inform practice and support meaningful engagement with people

transitioning into permanent housing from unsheltered locations. The CoC requires contracted providers to align to these Program Models.

- c. *Engaging people served by projects to inform practice improvements.* The CoC requires all new and renewal applicants for CoC and other funding to describe how people with lived experience inform service delivery. The CoC also encouraged Street Outreach teams to engage with people housed through the encampment decommissioning effort to refine the model and better meet the needs of encampment residents. Drawing on insights raised by people living in encampments, the CoC has taken steps to refine the encampment rehousing process. This includes enlisting support from encampment leaders to work with harder-to-engage residents, adjusting the timing of onsite work to better align with encampment residents' daily schedules, and making disability verification documentation more accessible through mobile healthcare visits versus appointment-based clinic.

P-6a. Involving Individuals with Lived Experience of Homelessness in Decision Making– Letter of Support from Working Group Comprised of Individuals with Lived Experience of Homelessness.

See attachment titled Lived Experience Support Letter

P-7. Supporting Underserved Communities and Supporting Equitable Community Development.

1. The CoC is taking the following steps to identify populations in the CoC geography that have not been served by the homeless system at the same rate as they are experiencing homelessness:
 - a. A performance dashboard tracks housing outcomes, including the rate at which each race and ethnic group is served by the homeless system, enrolled in the CoC's Coordinated Access System (CAS), and matched to housing interventions. Each quarter, this data is compared to data gleaned about these same groups in the latest Point in Time (PIT) count. Comparisons across these populations allow the system to quickly identify whether there are any groups that are underserved by the system or not being matched to interventions at equitable rates.
 - b. The CoC Lead Agency is embarking on a strategy to ensure there is diverse representation in all CoC Implementation Workgroups. This includes integrating more community-based organizations and people with lived experience of homelessness into the workgroups to gain insights about populations that may not be equitably served by the homeless response system. This is particularly important for capturing information about groups for which quantitative data is lacking such as youth, LGBTQI+ communities, and people with disabilities.
2. Currently Black households, who have consistently been overrepresented in the population of people experience homelessness, are being served by the homeless system and matched to housing interventions at equitable rates. Black households make up 54 % of the general homeless population, 62% of those served by the system, and 69% of those matched to housing assistance. Asian American and American Indian, Alaska Native, or Indigenous households are being served by the system at the same rates they are experiencing homelessness, making up 1% of the general homeless population. On the other hand, current data shows that Hispanic/Latinx households are being underserved by the homeless response system. Making up 20% of the general homeless population, Hispanic/Latinx households make up just 12% of the population served by the homeless response system and 8% of the population matched to housing resources.
3. The CoC's strategy to provide outreach, engagement, and housing interventions to underserved communities begins by regularly presenting the above data to CoC Implementation Workgroups, the CoC Executive Council, and the CoC Racial Equity Workgroup. Diverse groups of stakeholders participate in these forums and help interpret the story the data is telling and design improvement strategies. The CoC's Racial Equity Workgroup provides subject matter expertise and community insights about strategies to extend our reach within underserved communities experiencing homelessness. A current example of our approach is our focus on better serving people experiencing

chronic unsheltered homelessness. The 2022 Point in Time (PIT) count showed that this population has more than doubled since the beginning of the pandemic. Chronic homelessness disproportionately impacts Black individuals who are living unsheltered and have been disengaged from the system for very long periods of time. These findings were examined by the CoC Executive Council, the CoC Board, and the CoC Street Outreach Leadership Workgroup. This led to the co-development of a suite of strategies for serving this population:

- A Coordinated Outreach strategy to equitably identify and engage all people living unsheltered across the CoC's geographic area (as described above);
- Changes to the CoC Coordinated Access System (CAS) policies to prioritize people living in encampments;
- Alignment of resources to scale housing targeted to chronically unsheltered individuals and families;
- Design of a 5-year PSH expansion strategy.