HOUSING FORWARD DONOR PRIVACY POLICY

Housing Forward is concerned about the privacy of donors and individuals who express interest in our work, as well as the privacy of our clients, volunteers, and employees.

General Nonprofit Privacy Policy Principles

We will not sell, share, or trade our donors’ names or personal information with any other entity, nor send mailings to our donors on behalf of other organizations.

We request and use only that information required for legitimate business purposes.

We protect the confidentiality of all personal information in our records.

We permit only authorized employees and pre-screened volunteers to access the information they need to perform their duties.

Regarding Donors and Individuals Who Express Interest in this Work

You provide us with most of the information we need when you make a gift or request information about Housing Forward. This includes your name, current address, phone numbers, and email address. Credit card and bank account information is only collected when you choose to make a charitable gift by one of these methods.

Our records may contain information we develop and maintain based upon our experiences with you, such as your contributions and other history with this organization.

We adhere to the Donor Bill of Rights created by the American Association of Fundraising Counsel and other fundraising associations.

You have the right, by notifying us at any time, to opt out from receiving communications from Housing Forward. Please include your complete name and address. Our contact info is listed below:

info@housingforwardntx.org or 2900 Live Oak Street, Dallas, TX 75204

Regarding the Housing Forward Website

We do not obtain personal information about you when you visit our website unless you voluntarily choose to provide the information to us. This occurs when you send us an email or submit an online form. These communication methods are not necessarily secure. If you are concerned about the privacy of your message, we encourage you to use a different method to communicate with us.

Our web server automatically compiles conventional log files that we use to monitor website activity. These logs do not identify any individual user. This site contains links to other sites. Housing Forward is not responsible for the privacy practices or the content of such websites. For example, we provide a link to Kindful on our “Donate” page to facilitate online donations. You can access Kindful’s Privacy Policy from their home page.

Questions About Policy and Requests to OptOut: info@housingforwardntx.org