



**CoC General
Assembly
Meeting**
April 2022

Agenda

Welcome and Introductions

Mission Moment

**Approval of February
Minutes**

**Homeless Collaborative
Updates**

Mission Moment

Nissy New

Chief Operating Officer

Metro Dallas Homeless Alliance



Homeless Collaborative Updates

MDHA Program Team

Homeless Collaborative Goals

Achieving Measurable Results in Five Years

GOALS

Effectively End Veteran Homelessness

Significantly Reduce Chronic Unsheltered Homelessness

Reductions in Family & Youth Homelessness

STRATEGIES

Coordinated Governance Structure

Shared Goals and Annual Priorities

CoC Workgroup & Implementation Structure

Data and Performance Management

Plan Complete and Accurate Data

Performance assessment, training and Technical Assistance

Rehousing System Enhancements

Housing Location Team

Housing Navigation and Flex Fund

Expanding Housing Capacity w/ Housing Initiatives

Dallas R.E.A.L. Time Rapid Rehousing Initiative

Ending Veteran Homelessness Initiative

Dallas
R.E.A.L. Time
Rapid
Rehousing
Updates

DRTRR Performance Dashboard

<https://www.mdhadallas.org/community-dashboard-2/>





Scaling Landlord Engagement
and Unit Acquisition



Centering Racial
Equity

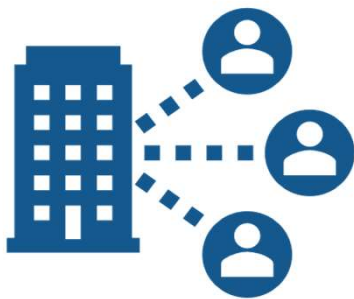
What's Next for Dallas R.E.A.L. Time **Transformation In Action**



In Person Coordination & Case
Conferencing



Data Driven Performance
Improvement Planning



Training and Capacity Building



Continued shared
learning

Upcoming Learning Opportunities

Register and find more information at www.mdhadallas.org/training

- **Foundations of Harm Reduction** - May 18
- **Making the Most of CAS: Housing Providers** – June 6
- **Making the Most of CAS: Access Points** – June 9
- **Managing Data Quality for HMIS Data Quality Officers** - June 22
- **Motivational Interviewing 201** - July 13
- **Mental Health First Aid Certification** – August, Date TBD
- **Annual Commitment to Excellence** – Sept. 1 in LearnHC
- **De-escalation & Conflict Management** – Sept. 21

Data Quality Management Plan

Sarah Masih, Salvation Army

Freda Nelms, MDHA

Data Quality Management Plan

Purpose

The CoC's 'Data Quality Management Plan' (DQMP) provides a path to system-wide data quality improvement by detailing data quality expectations and outlining actionable and measurable steps.

Why the DQMP is Important

High-quality data is integral to all work towards ending homelessness.

- Results in more accurate and complete reports for funders and stakeholders
- Allows for data-informed decisions at both the project- and system- levels
- Provides direct care staff with immediate access to important client information that can streamline daily activities and may result in improved service delivery and prompt referrals for clients

Data Quality Management Plan

Overview of Changes

The CoC's 'Data Quality Management Plan' (DQMP) has been re-organized into two sections, Section 1: Policy and Procedures and Section 2: Monitoring Procedures. Updates include a higher level of detail for HUD's expectations of a CoC's data quality plan and CoC expectations of Covered Homeless Organizations (CHO) participating in the 3 the CoC's data systems:

- HMIS: Homeless Management Information System
- CMIS: Comparable Management Information System – this is the database Victim Service Providers are required to use
- DMIS: Data-Warehouse Management Information System – this is the CoC's Data Warehouse

Data Quality Management Plan

Next Steps

- **Phase 1 – Current phase**

- **Finalize plan** (<https://www.mdhadallas.org/hmis-current-documents/>) – **Completed by HMIS Workgroup on April 19, 2022**
- **Socialize throughout the CoC**
- **Complete comment period - April 26 - May 7**
 - **Please send all comments to**
HMISWorkgroup@mdhadallas.org by Friday, May 6, 2022

- **Phase 2**

- Data Quality Officer Training on Wednesday, June 22, 2022 from 12-3pm
 - Ongoing Office Hours
 - MDHA to issue Data Quality Reports in July
- **Phase 3 – Publish Data Quality Dashboard in the fall**

Data Quality Break Out Session

The CoC Assembly audience will engage in a 15-minute breakout group activity. You will be randomly paired into groups. Each group should answer these questions and then report out in large group

1. Which database does your agency use to contribute data to the CoC?
2. What are the top 3 needs your organization may have related to data management (ex. we need a database, we need training about data and how it's used, we need computers, the current HMIS doesn't meet needs)

<https://www.menti.com/t8yjd3een>



Announcements

David Gruber, MDHA

Announcements

- **Case Managers Roundtable** – April 27th, 12pm - Please contact Trudy Hernandez (Trudy.Hernandez@mdhadallas.org) for access to the virtual meeting link.
- **State of Homelessness Address** – May 13th, 10am – Registration required at <https://2022soha.eventbrite.com/>
- **Hard Conversation: Homelessness is a Housing Problem** – Save the date for June 24th, 10.30am-12pm CDT, and read the book with us.
- **Newsletter Submission Deadlines:** CoC Newsletter – 2nd Tuesday, Homeless Rehousing System Newsletter – 4th Tuesday
- **Join or Renew Your Membership in the CoC** – Go to <https://www.mdhadallas.org/coc-membership/>