Agenda

Welcome and Introductions

Mission Moment

Approval of February Minutes

Homeless Collaborative Updates
Mission Moment

Nissy New
Chief Operating Officer
Metro Dallas Homeless Alliance
Homeless Collaborative Updates
MDHA Program Team
### Homeless Collaborative Goals

**Achieving Measurable Results in Five Years**

#### GOALS

- Effectively End Veteran Homelessness
- Significantly Reduce Chronic Unsheltered Homelessness
- Reductions in Family & Youth Homelessness

#### STRATEGIES

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<th>Data and Performance Management</th>
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<th>Expanding Housing Capacity w/ Housing Initiatives</th>
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Dallas
R.E.A.L. Time
Rapid
Rehousing
Updates

DRTRR Performance Dashboard
https://www.mdhadallas.org/community-dashboard-2/
What’s Next for Dallas
R.E.A.L. Time
Transformation In Action

Scaling Landlord Engagement and Unit Acquisition

Centering Racial Equity

In Person Coordination & Case Conferencing

Training and Capacity Building

Continued shared learning

Data Driven Performance Improvement Planning
Upcoming Learning Opportunities

Register and find more information at [www.mdhadallas.org/training](http://www.mdhadallas.org/training)

- **Foundations of Harm Reduction** - May 18
- **Making the Most of CAS: Housing Providers** – June 6
- **Making the Most of CAS: Access Points** – June 9
- **Managing Data Quality for HMIS Data Quality Officers** - June 22
- **Motivational Interviewing 201** - July 13
- **Mental Health First Aid Certification** – August, Date TBD
- **Annual Commitment to Excellence** – Sept. 1 in LearnHC
- **De-escalation & Conflict Management** – Sept. 21
Data Quality Management Plan
Sarah Masih, Salvation Army
Freda Nelms, MDHA
Data Quality Management Plan

Purpose
The CoC’s ‘Data Quality Management Plan’ (DQMP) provides a path to system-wide data quality improvement by detailing data quality expectations and outlining actionable and measurable steps.

Why the DQMP is Important
High-quality data is integral to all work towards ending homelessness.
• Results in more accurate and complete reports for funders and stakeholders
• Allows for data-informed decisions at both the project- and system- levels
• Provides direct care staff with immediate access to important client information that can streamline daily activities and may result in improved service delivery and prompt referrals for clients
Overview of Changes
The CoC’s ‘Data Quality Management Plan’ (DQMP) has been re-organized into two sections, **Section 1: Policy and Procedures** and **Section 2: Monitoring Procedures**. Updates include a higher level of detail for HUD’s expectations of a CoC’s data quality plan and CoC expectations of Covered Homeless Organizations (CHO) participating in the 3 the CoC’s data systems:

- **HMIS**: Homeless Management Information System
- **CMIS**: Comparable Management Information System – this is the database Victim Service Providers are required to use
- **DMIS**: Data-Warehouse Management Information System – this is the CoC’s Data Warehouse
Data Quality Management Plan

Next Steps

• Phase 1 – Current phase
  o **Finalize plan** (https://www.mdhadallas.org/hmis-current-documents/) – Completed by HMIS Workgroup on April 19, 2022
  o **Socialize throughout the CoC**
  o **Complete comment period - April 26 - May 7**
    o Please send all comments to HMISWorkgroup@mdhadallas.org by Friday, May 6, 2022
  o Phase 2
    • Data Quality Officer Training on Wednesday, June 22, 2022 from 12-3pm
      o Ongoing Office Hours
    • MDHA to issue Data Quality Reports in July
• Phase 3 – Publish Data Quality Dashboard in the fall
Data Quality Break Out Session

The CoC Assembly audience will engage in a 15-minute breakout group activity. You will be randomly paired into groups. Each group should answer these questions and then report out in large group

1. Which database does your agency use to contribute data to the CoC?
2. What are the top 3 needs your organization may have related to data management (ex. we need a database, we need training about data and how it's used, we need computers, the current HMIS doesn't meet needs)

https://www.menti.com/t8yjdn3een
Announcements
David Gruber, MDHA
Announcements

- **Case Managers Roundtable** – April 27th, 12pm - Please contact Trudy Hernandez (Trudy.Hernandez@mdhadallas.org) for access to the virtual meeting link.

- **State of Homelessness Address** – May 13th, 10am – Registration required at [https://2022soha.eventbrite.com/](https://2022soha.eventbrite.com/)

- **Hard Conversation: Homelessness is a Housing Problem** – Save the date for June 24th, 10.30am-12pm CDT, and read the book with us.

- **Newsletter Submission Deadlines:** CoC Newsletter – 2nd Tuesday, Homeless Rehousing System Newsletter – 4th Tuesday

- **Join or Renew Your Membership in the CoC** – Go to [https://www.mdhadallas.org/coc-membership/](https://www.mdhadallas.org/coc-membership/)