



CoC General Assembly Meeting

December 2021

Agenda

Welcome and Introductions

Mission Moment

Approval of October Minutes

Homeless Collaborative Updates

Data Warehouse Spotlight

Homeless Collaborative Updates

The Homeless Collaborative Goals

2021

End homelessness
among veterans

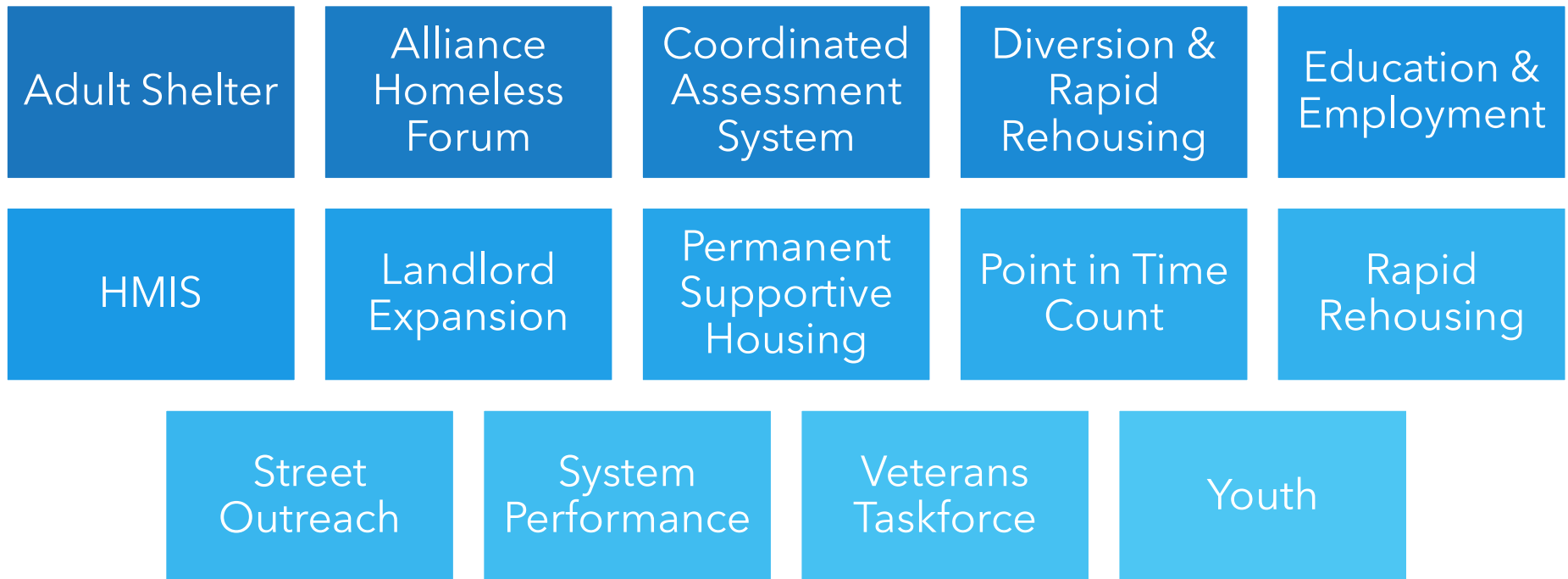
2023

Significantly
reduce chronic
unsheltered
homelessness

2025

Reductions in
family & youth
homelessness

The Homeless Collaborative Goals



For more information, Visit: <https://www.mdhadallas.org/coc-board-assembly-and-committees/>

Updates on Strategic Initiatives

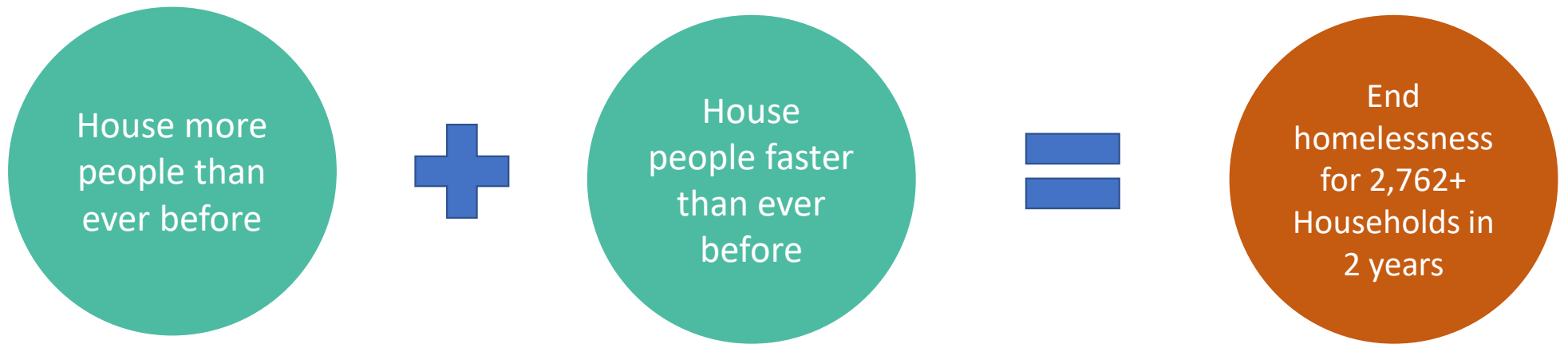
Dallas R.E.A.L. Time Rapid Rehousing

Veterans Day Surge and Leasing Event

Rapid Rehousing Surge – House 550 people this year

2021 Point in Time Count

Shared Goals and Objectives



Implementation Timeline and Status Update

Kick Off

Oct '21 - Nov '21

- ✓ Round 2 Providers Awarded
- ✓ Provider orientations
- ✓ Finalized contract w/ providers
- ✓ DHA Online Rent Administration Portal Released
- ✓ RRH Referrals Launched Nov 19th
- ✓ Scaling Workforce
 - **30 %** of Round 1 Staffed

Ramp Up

Dec '21 to March '22

- ✓ Continue scaling up workforce
- ✓ Build Housing Location Team
- ✓ Launch Performance Dashboards
- ✓ Issue RFPs
 - Case Managers
 - Community Integration Services
- ✓ Unit Acquisition Ramp Up
- ✓ Housing Placement Ramp Up
 - **40 to 140 per month**

Housing at Scale

April 2022 to Sept 2023

- ✓ Centralized Unit Inventory
- ✓ Housing Placements At Scale
 - **120/140 per month**
- ✓ Housing Stabilization and Exit Planning

Housing Placement Status Update

Emergency Housing Vouchers : October – November 2021

Referrals to Providers	229
In Housing Search	92
Unit Applications Submitted	13
Applications Approved	3
Request for Tenancy Approval (RFTA)	15
Housing Move In	23

Rapid Rehousing: November 2021

Referrals to Providers	90
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Priority:

- Reduce Days Between Referral to Move In
- Housing Placements

Meet and Lease Events

Veteran's Day Event Report out

- Coordination between access points, SSVF, VA, MDHA, and Clutch Consulting to
 - identify clients who have been referred/enrolled to SSVF who are ready to apply to properties
 - provide ride share to ensure attendance
 - conduct landlord outreach for units and provide incentives for quick lease up
- 25 veterans attended of the 30 invited
 - 18 applications submitted
 - 15 approved
 - 3 denials
- Collective impact at work
 - 2.5x the amount of our monthly lease ups
 - Coordination between all the providers
 - Practice makes perfect

Meet and Lease

Meet and Lease on 12/7/21

- Dedicated to voucher holders from VASH and EHV agencies
- Bringing case managers, unit support from MDHA and Clutch, Landlords and PHA's to
 - Process applications
 - Submit RFTA
 - Schedule virtual inspections
 - Lease up

Rapid Rehousing Surge Update

CARES Act – Emergency Shelter Grant (ESG)

Launch
April 2021

Target
September 2022

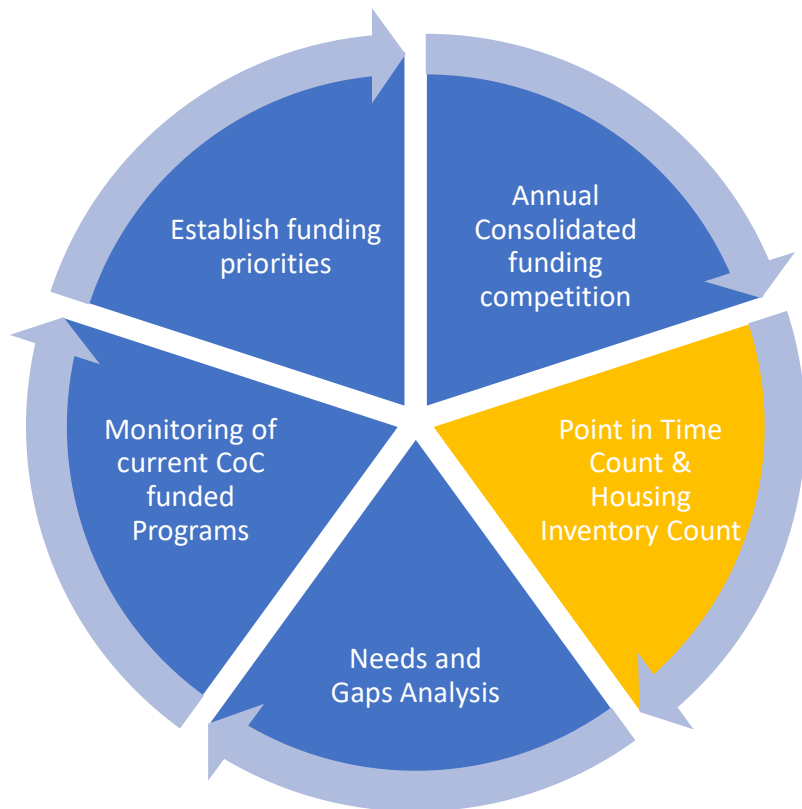


57%

314 Households Housed
529 Individuals Housed

2022 Point in Time and Housing Inventory Count

What is the Point in Time (PIT) & Housing Inventory Count (HIC)?



The Continuum of Care (CoC) must coordinate the implementation of a housing and service system that meets the needs of homeless persons throughout its geography.

The **Point-in-Time (PIT)** count is a count of sheltered and unsheltered people experiencing homelessness on a single night in January.

The **Housing Inventory Count (HIC)** is a point-in-time inventory of provider programs within a Continuum of Care that provide beds and units dedicated to serve people experiencing homelessness



When is the Point in Time (PIT)?

- The PIT Count will be conducted from January 25, 2022 – January 31, 2022. However, the night in question will be **January 25, 2022**.
- Community volunteers will be encouraged to count on the night of January 25th. Continuum of Care and street outreach staff will be surveying until the count ends on January 30, 2022 at midnight.
- All information will be in the CountingUs App, the same app as last 3 years
- Each group of 4 volunteers will be assigned to different regions to survey
- MDHA and the cities will start recruiting volunteers the week of December 6th. All information will be posted here: <https://www.mdhadallas.org/homeless-pit-count/>



When is the Housing Inventory Count (HIC)?

- The HIC Count will be conducted on January 25, 2022
 - For agencies using HMIS, this information will be captured automatically



What We Need From You

- If your agency is NOT using HMIS, we need your information. If your organization provides emergency shelter, transitional shelter, warming stations, or pays for 100% of a hotel's lodging/fees, please complete this survey: <https://www.surveymonkey.com/r/T5TGPM5>.
- Get ready to participate and recruit teams of 4!
- Join us on January 25, 4:00pm-5:00pm, Covid-19 PIT Count Kick Off (invite to be shared soon) and encourage your community to join us as well
- Sponsor MDHA at different giving levels to provide blessing bags – we need approximately 4,000 kits for individuals experiencing homelessness that will be filled with items such as snacks, gloves, hats, toiletries, mask, small gift cards, hand warmers, & blankets and/or ponchos, **or** conduct your own drive!



Contact Information

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Homeless Collaborative Announcements

- **2021 Case Manager of the Year Award Luncheon** – Thursday, December 9 @ noon – Registration is required:
https://us06web.zoom.us/webinar/register/WN_EcDxfJxSAm4_dP6DC-8Cg
- **Homeless Collaborative (CoC) New Member Campaign Continues, and Membership Renewals are Soon Due** – <https://www.mdhadallas.org/coc-membership/>
- **MDHA Offices are Closed** - December 24-January 3
- **PIT Count** - January 25 - 31
- **January CoC General Assembly and Case Managers Roundtable** are January 25 and 26, respectively.

Monthly Spotlight: CoC Data Warehouse

Alex Espinosa, MDHA

GREENRIVER

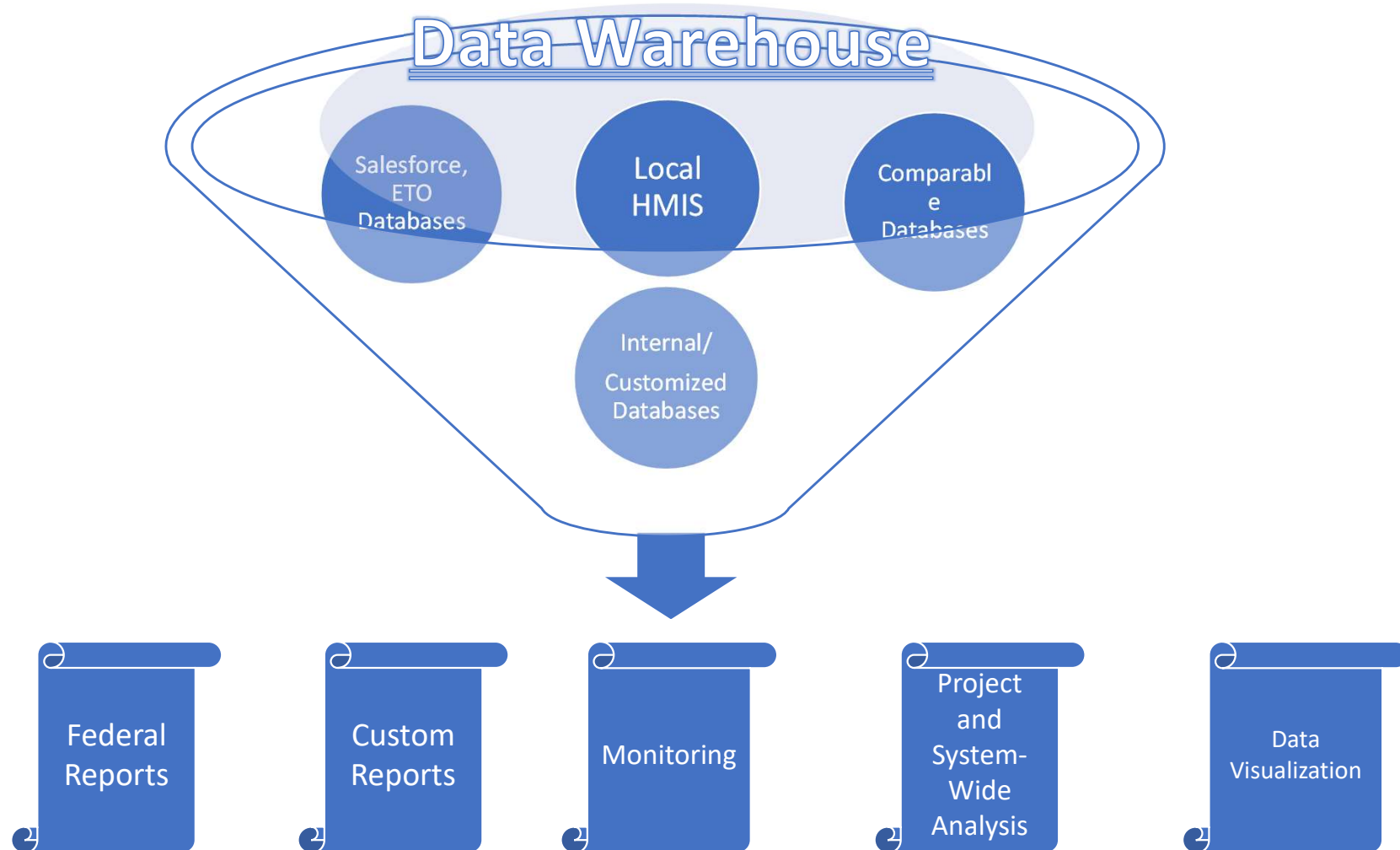
Data Warehouse

Dallas and Collin County

What is a Data Warehouse?

A data warehouse is a system that pulls together data derived from operational systems and external data sources within an organization for reporting and analysis.

Its focus is to provide a correlation between data from different systems.



So....Why is a Data Warehouse important for Dallas
and Collin Counties Continuum of Care (CoC)?

What are the benefits?

For Individuals Experiencing Homelessness



Complete Story of
Homelessness



Homeless Individuals and
families will be housed easily
and faster



Coordination of Services

Case Managers and Housing Locators



- Avoiding double data entry into multiple systems by exporting existing data.
- Being able to see the whole picture of a homeless person.
- Have access to documentation that could potentially help, assist and make the housing process more efficient.

Upper Management



- Reporting to funding organizations.
- Planning and evaluation activities.
- Reducing staff time spent in record keeping.
- Easy access to HUD and other required reports.

- ✓ I APR – CAPER
- ✓ LSA
- ✓ HUD DQ and Additional DQ
- ✓ SysPM

<https://mdha-warehouse.openpath.host/reports>

- Other reports: Monitor, Review and Analyze.

https://mdha-warehouse.openpath.host/warehouse_reports#population-dashboards.

- Analyze different time periods and trends in order to make data informed decisions and design strategies to end homelessness and improve homeless services..

Funders

State – Federal – HUD - Private



- Manage and monitor their subrecipients and funded projects on regular basis, without compromising individual client privacy.
- Review and analyze project performance.
- Make data informed decisions and design strategies to end homelessness and improve homeless services.

Implementation Timeline

August - October

- Initial platform implementation (configure platform, apply branding, configure admin users)
- CoC HMIS data setup and validation
- Initial reporting configuration
- Initial uploads
- On boarding and orientation for admin users

November – December

- Data User Agreement
- User setup and engagement communication
 - ❖ Samaritan Inn (1st meeting November – follow up meeting will be schedule soon)
 - ❖ Our Calling (1st meeting October 6th – waiting on response)
 - ❖ UGM ()
- Orientation and boarding for providers:
 - ❖ Providers Upper Management
 - ❖ Data Quality Officers
 - ❖ MDHA Staff

Funders

State – Federal – HUD - Private

January – February

- Orientation and boarding for providers:
 - ❖ Case managers – Navigator
 - ❖ Funders
- Engaging Nonprofits
 - * Angels On The Frontlines
 - * Downtown Dallas Inc
 - * Emily's Place, Inc.
 - * Jim Riley Outreach
 - * Salvation Army _ Plano
 - * The Bella House
 - * Dallas Hope Charities
 - * Ebby House
 - * Emmanuel Labor
 - * Lullaby House
 - * Shepherd Inn
 - * Dallas Life
 - * Elevate NTX
 - * Family Promise of C. County
 - * Our Friend's Place
 - * Shiloh's Place