CoC General Assembly Meeting

September 2021

Agenda

- Welcome and Introductions
- Mission Moment
- Approval of August Minutes
- Homeless Collaborative Updates
- Workgroup Updates
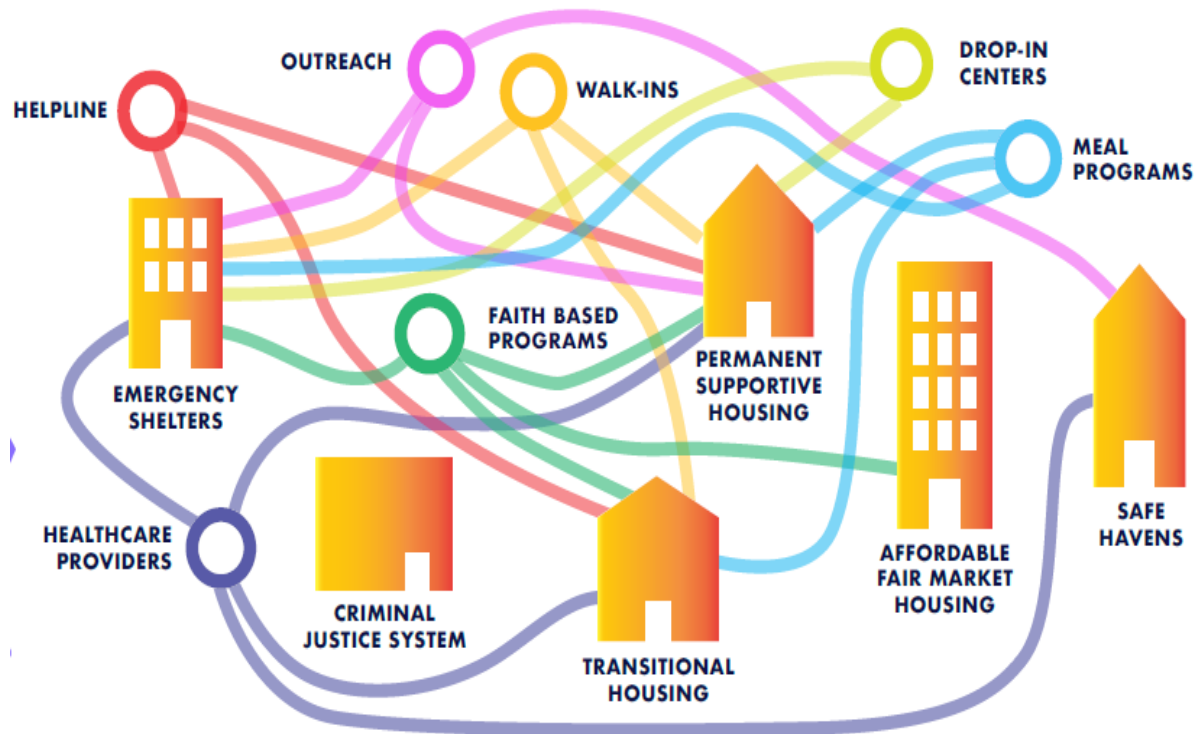- MDHA and Initiative Updates
- CoC NOFO – Strengthening Performance in FY 2021

Homeless Collaborative Updates
Ashley Brundage, CoC Board Chair

The Homeless Collaborative Goals
Streamlined and Scaled Homeless Rehousing System

Homeless System Collective Action Plan

| Effectively End Veteran Homelessness by 2021 | Reductions in Chronic Unsheltered Homelessness by 2023 | Measurably Reduce Family and Youth Homelessness by 2025 |
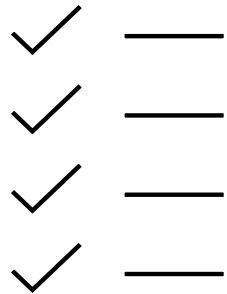
- Triage and Exit Pathways
- Targeted and Scaled Resources
- Account with Data
- Engagement and Transparency

Strengthening & Expanding our System

Major Infrastructure Improvements to Advance our System
- ✓Standardized Program Models
- ✓CAS migration to HMIS
- ✓CAS design and process improvements
- ✓Introduced Housing Navigation
- ✓Introduced Housing Location (Unit Acquisition/LL Relations)
- ✓Reimagined flex Funds to fill resource faps

Major Initiatives to Advance our Vision
- ✓Veterans
- ✓CARES Act RRH
- ✓CARES Act PSH Expansion
- ✓DRTRR

Workgroup Updates
Ellen Magnis and Dr David Woody

Families Update

- October 2020- Family Workgroup Identified Refinements needed around *Identification, Triage, Connection to Housing, and Stabilization*

- **Dallas Homeless Re-Housing System Integrated Family Services Pilot** was developed to test refinements
  - Family Gateway and The Salvation Army of Dallas partnered to expand Family Emergency Shelter services utilizing an Integrated Family Service Model.

    Provides for:
  - Centralized diversion screening and intake at Family Gateway
  - Increased shelter space for an additional 20 families at The Salvation Army
  - Embedded Family Gateway case manager operating out of The Salvation Army
  - Access to both agencies' resources, classes, and case management supports
  - Emphasis on connection to permanent housing

HMIS Update

• ***ACE Security and Ethics Training***- It's time to complete your annual training! Annual Commitment to Excellence (ACE) is the annual privacy, security, and ethics training that must be completed no later than **Sunday, October 31st, 2021.** Please contact **Megan Starnes** if you have questions about ACE Training. The training will include the new HUD HMIS Data Standards that take effect October 1, 2021.

• **Data Warehouse Progress**- 2021
  • July – MDHA signed contract with Green River for the *Open Path data warehouse*
  • August- Implementation started- site configured
  • September- HMIS data uploaded, site testing
  • October- Integration of additional data sets begins

• **Coming Up Next**:
  • Data Quality Dashboard/Reports

MDHA Updates

Strengthening & Expanding our System
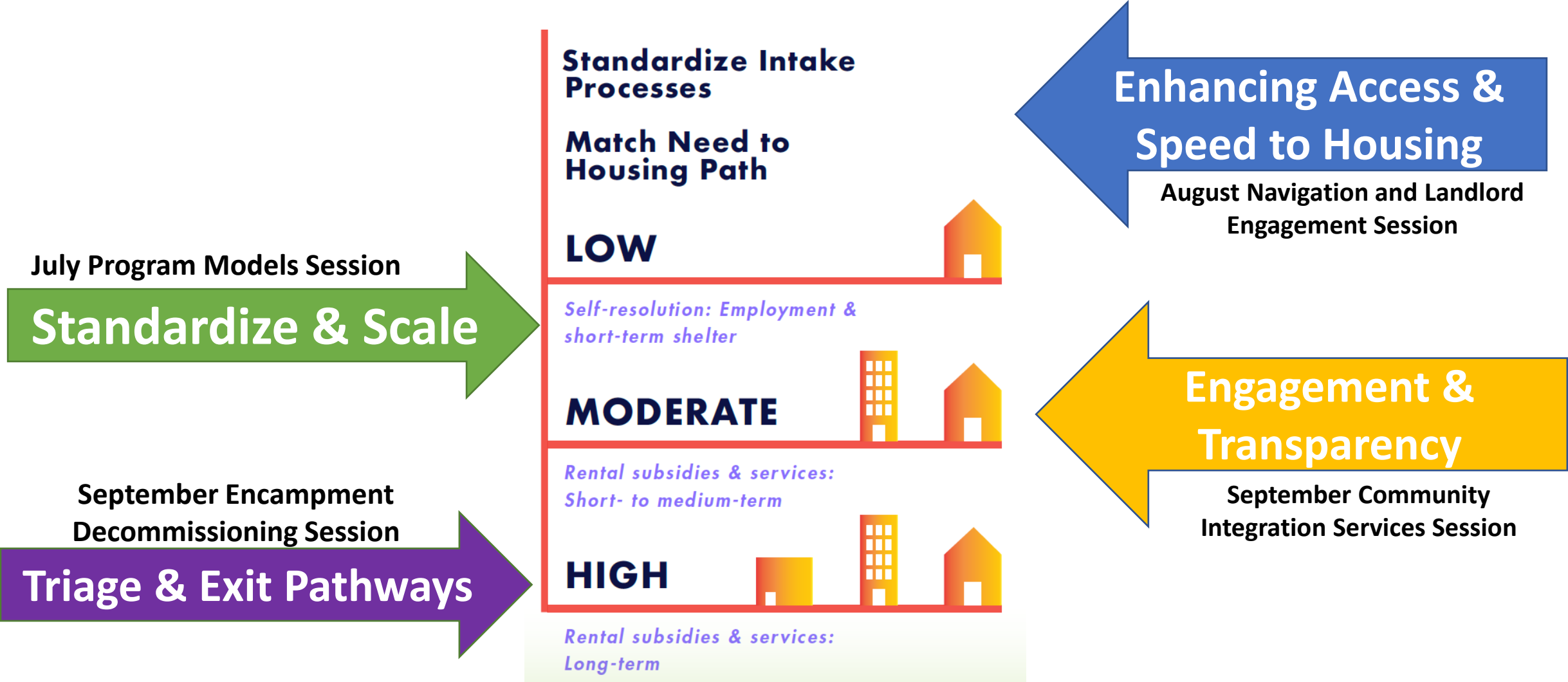
Standardized Program Models

Reimagining Flex Funds

Building System Capacity

Community Work Sessions

Standardize Intake Processes

Match Need to Housing Path

LOW

Self-resolution: Employment & short-term shelter

MODERATE

Rental subsidies & services: Short- to medium-term

HIGH

Rental subsidies & services: Long-term

Enhancing Access & Speed to Housing

August Navigation and Landlord Engagement Session

July Program Models Session

Standardize & Scale

Engagement & Transparency

September Community Integration Services Session

September Encampment Decommissioning Session

Triage & Exit Pathways

About a year ago

Program Models Overview

Program	Essential Program Elements	Timeframe	Population	Outcomes
PSH	Permanent Rental Subsidy + Intensive Case Mgmt	Non-Time Limited with Annual Reassessment	Individuals and family head of households who are identified as chronically homeless and living with a disabling condition	- Increase Income - Remain Housed - Move-On within 5 Years
RRH	12 Months Rental Subsidy + Housing Stabilization Case Mgmt	Up to 24 months of rental subsidy	Literally homeless households ages 18+; May be used as a bridge to PSH for chronically homeless	- Increase Income - Exit to PH Destination
Diversion	Short-term diversion case management, mediation, and one-time financial	30-60 days of diversion case management; One-time or capped financial assistance; Follow-up emergency services after 3-12 months	Individuals and family households who have not spent a night in shelter or in a motel with a voucher	- Avoid Homelessness

The MDHA Flex Fund

A minor but impactful expenditure impedes a client from ending (or making progress in ending) their homelessness.
The Flex Fund pays for it.

Types of Requests and Criteria

Flex Fund

- Application Fees
- Other
- Admin Fees
- Rental debt
- Risk Fees
- Utility arrears
- Security Deposits
- Furniture
- Vehicle Repairs & Registration
- Medical Needs — Prescriptions, co-pays, equipment
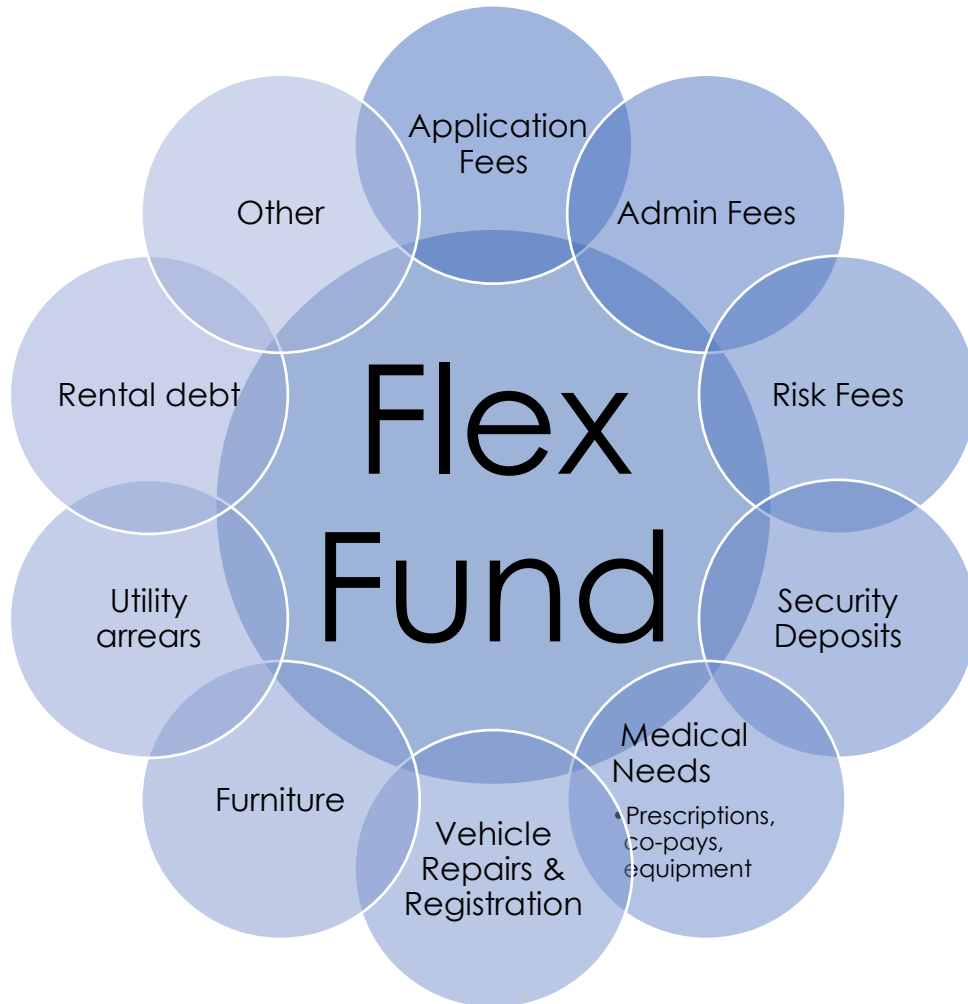
Requirements for the Flex Fund:

- The request should **end (or make progress in ending)** client's homelessness

- **Client is enrolled in HMIS** and receiving **active case management**

- Agency submitting the request is a **member of the Continuum of Care**

- **$1,000 per annum** per client

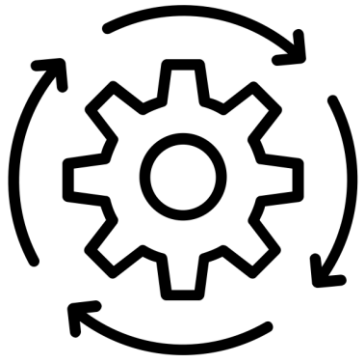The Flex Fund is for **Dallas and Collin Counties**!

DRTRR Specifics
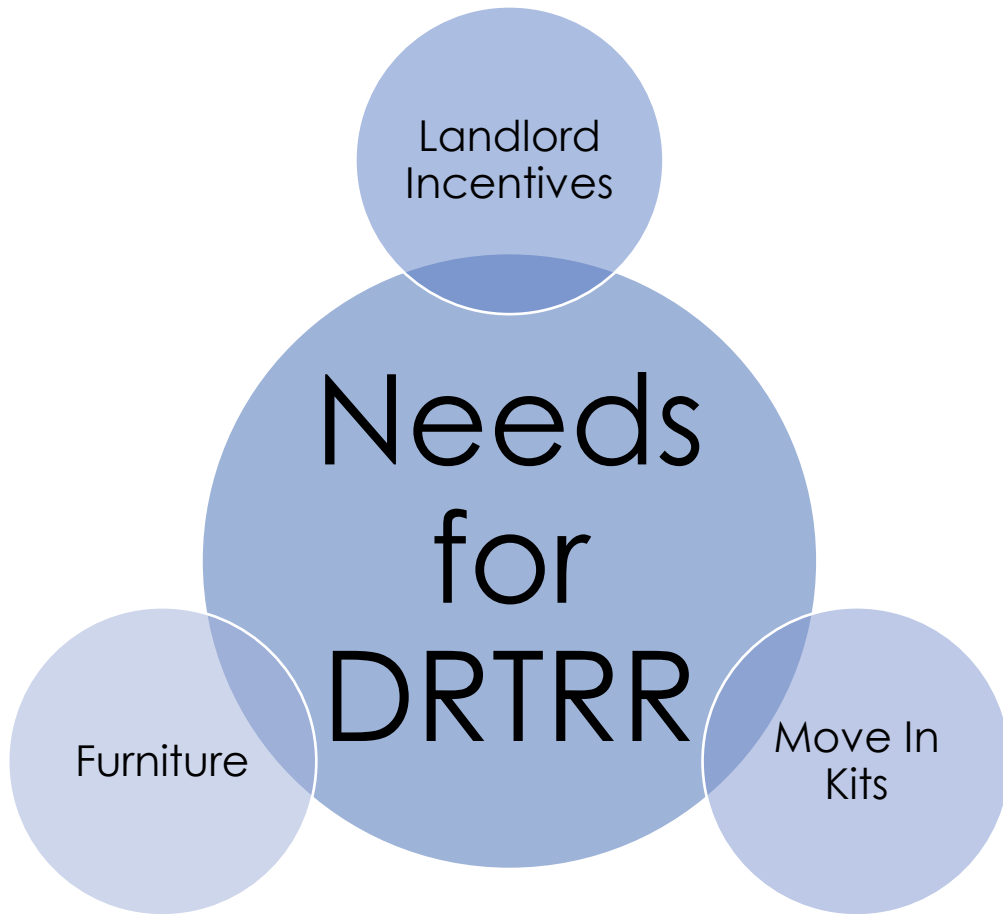
Flex Fund is expanding to meet the needs of DRTRR

- In addition to all the categories previously listed:
    - **Landlord incentives**
    - **Furniture**
    - **Move in kits**

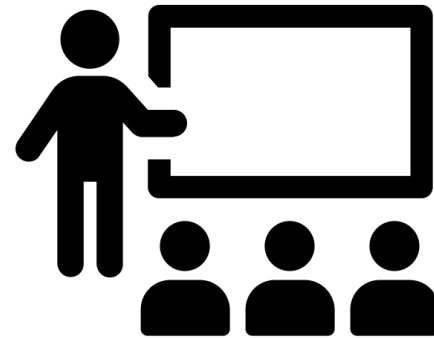- Private dollars have been raised to meet these specific needs

Landlord Incentives

Needs for DRTRR

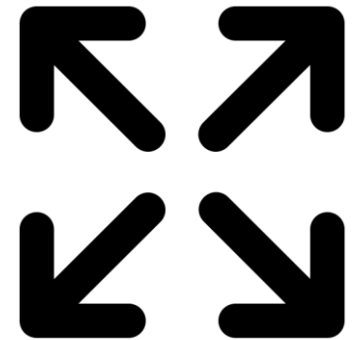Furniture

Move In Kits

Updates to the Process

Automating
Flex Fund Requests through JotForm

Clarifying
what's needed from service providers for each type of request

Updating
training resources

Expanding
Flex Fund services to accommodate the DRTRR initiative

What to Expect

- Email communications from MDHA the week of October 4th

- New process in place on October 11th

- A straightforward process on how/when to utilize the Flex Fund

- Training resources, FAQs, and online Flex Fund Request form will all be housed on MDHA's website

Questions?
Email Hannah Sims (Move In Manager)
Hannah.Sims@mdhadallas.org

Building System Capacity

Housing Navigators

Staffing
- Staff position held by community providers
- Overseen by MDHA Housing PM

Responsibilities
- Locating Clients
- Building rapport
- Collecting program enrollment documents
- Collecting housing documents
- Completing Housing Needs Assessments
- Accompanying to unit viewing
- Assisting with unit applications
- Requesting move-in kits and furniture
- Completing unit inspections

Considerations
- Geographically assigned

Housing Locators

Staffing
- Staff position held by MDHA
- Overseen by MDHA Housing PM

Responsibilities
- Locating units
- Managing a database of secured units
- Negotiating with LLs to secure units
- Negotiating with LLS to maintain units
- Pre-inspecting units

Considerations
- Geographically assigned

Initiative Updates

Ending Veterans Homelessness

Total Veterans Housed Since Initative began

751

Housed by Project Type	#
PSH - VASH	300
PSH - CoC	32
RRH - CoC	47
RRH - SSVF	167
Bridge SSVF to VASH	66
Positive Exit	139

Ending Veterans Homelessness

Remaining Veterans to be housed – 298

Status on BNL	#	Percentage of BNL
Working with Access Point on CAS	50	17%
Waiting for Housing Openings/Referral	21	7%
Needing additional documents	50	17%
Referred to Permanent Housing, not enrolled	53	18%
Enrolled in Permanent Housing, not housed	114	38%
Refusing CAS	4	1%
Seeking alternative interventions	6	2%

Rapid Rehousing Surge Update

CARES Act – Emergency Shelter Grant (ESG)

Launch
April 2021

Target
September 2022

37%

205 Households Housed
398 Individuals Housed

Rapid Rehousing Surge:
Lessons Learned

- It Takes a Village
- You can't do the job without the right tools
- Relationships Matter
- Housing Doesn't Equal Spending

Lexi Wilkins
Lexi.Wilkins@mdhadallas.org

Dallas R.E.A.L Time Rapid Rehousing

DRTRR Initiative Timeline

Rehouse 360 Families and Survivors of Domestic Violence

Rehouse 2,000+ Individuals Experiencing Homelessness

July
2021

Oct
2021

Dec
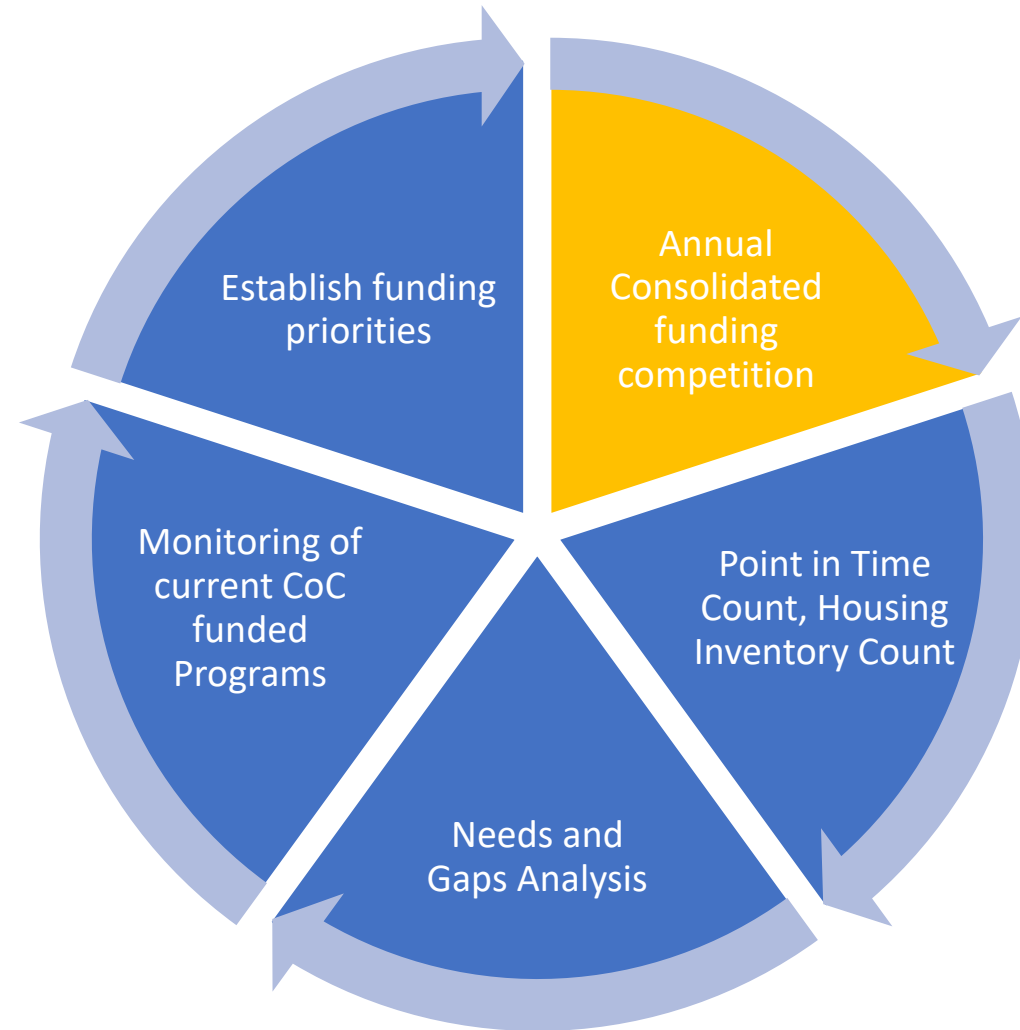2021

Sept
2023

Wraparound Services
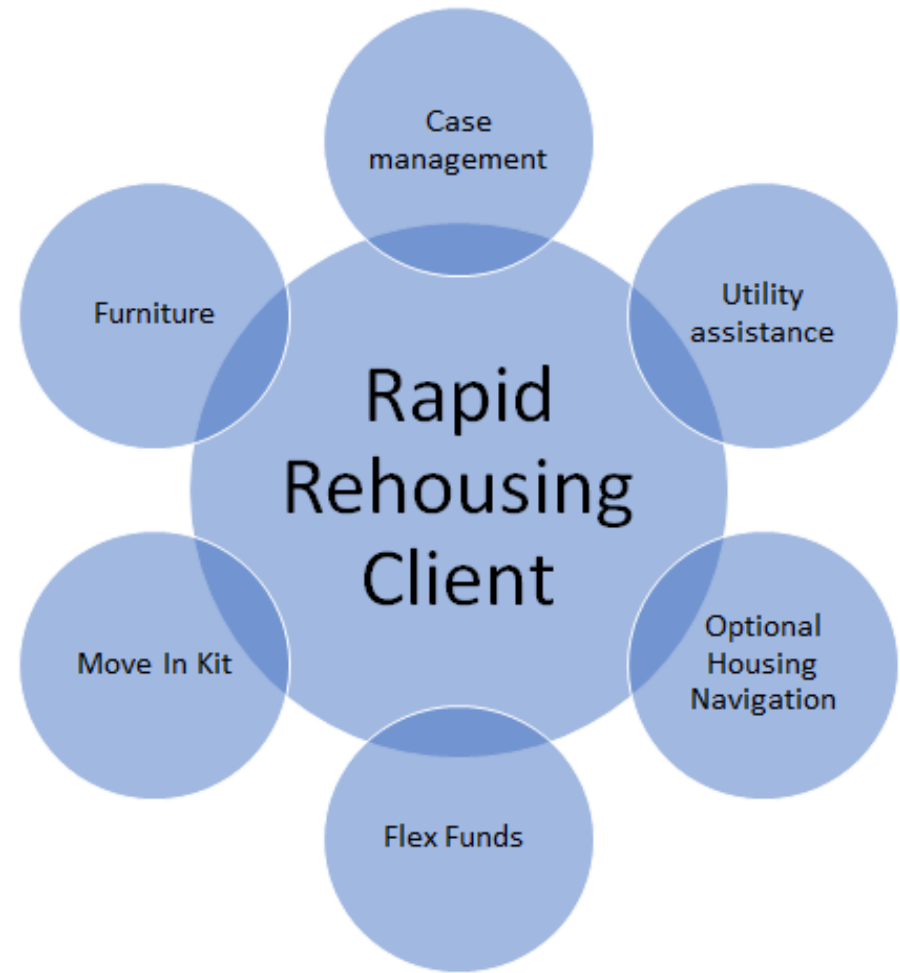
What's Next?

- ❑ **Friday, October 1st -** Round 2 RFP- Case Management and Navigation Awardees Announced
- ❑ **Tuesday, October 5th** @ 3 PM - Round 2 CM and Navigation Subrecipient Contract Orientation
- ❑ **Monday, October 11th** – Begin EHV referrals to PHAs for singles
- ❑ **Monday, October 11th** – Begin RRH referrals to navigation
- ❑ **Week of October 25**– Encampment rehousing surge begins
- ❑ **Late Fall** – Documentation RFQ and Round 3 RFP – Community Integration

Find updates here: https://www.mdhadallas.org/rtrr/

CoC NOFO
Sarah Kahn, MDHA

CoC Responsibilities – CoC Planning

CoC must coordinate housing and service system that meets the needs of people who are homeless throughout its geography

- Annual Consolidated funding competition
- Point in Time Count, Housing Inventory Count
- Needs and Gaps Analysis
- Monitoring of current CoC funded Programs
- Establish funding priorities

FY 2021 CoC Competition Overview

Collaborative Applicant (MDHA) responsible for submitting CoC Consolidated Application to HUD:

1 FY 2021 CoC Application

2 Project Applications

3 CoC Project Priority Listing

HUD FY 2021 Policy Priorities

1. Ending Homelessness
2. Using a Housing First Approach
3. Reducing Unsheltered Homelessness
4. Improving System Performance
5. Housing, Health, Service Agency Partnerships
6. Racial Equity
7. People with Lived Experience

FY 2021 Funding Available for Our CoC

Amount	Funding Type	Description
$18,001,917	Annual Renewal Demand (ARD) Funds	Total amount of all eligible renewal projects, as identified on HUD Grant Inventory Worksheet (GIS)
$1,084,563	CoC Bonus Funds	For new Rapid Rehousing (RRH), Permanent Supportive Housing (PSH), or CAS projects, including expansion of renewal projects
$3,253,688	CoC DV Bonus Funds	For new RRH, TH-RRH, or CE projects serving survivors of domestic violence, including expansion of renewal projects
$650,738	CoC Planning Grant	For Collaborative Applicant (MDHA) CoC planning activities.

FY 2021 CoC Application

Concepts for Performance Scoring in the National CoC Competition

System Performance Improvement

Project Performance Evaluation

Complete and Accurate Data

FY 2021 Policy Priorities

Maximizing Partnerships and Coordination

FY 2021 CoC Application

Opportunities for Strengthening Performance in FY 2021

System transformation for long term performance improvements

Accelerating housing placements

Culture of continuous quality improvements, program evaluation

Community data warehouse for a more comprehensive view of our system

Targeting and scaling interventions for unsheltered populations

Strategies for promoting racial equity and inclusion

Partnerships with PHAs to optimize housing resources

CoC FY 2021 Project Priority Listing

Projects are ranked based on….

HUD's Tiered Funding Process

Local Priorities for Ending Homelessness

Project RFP Performance Score
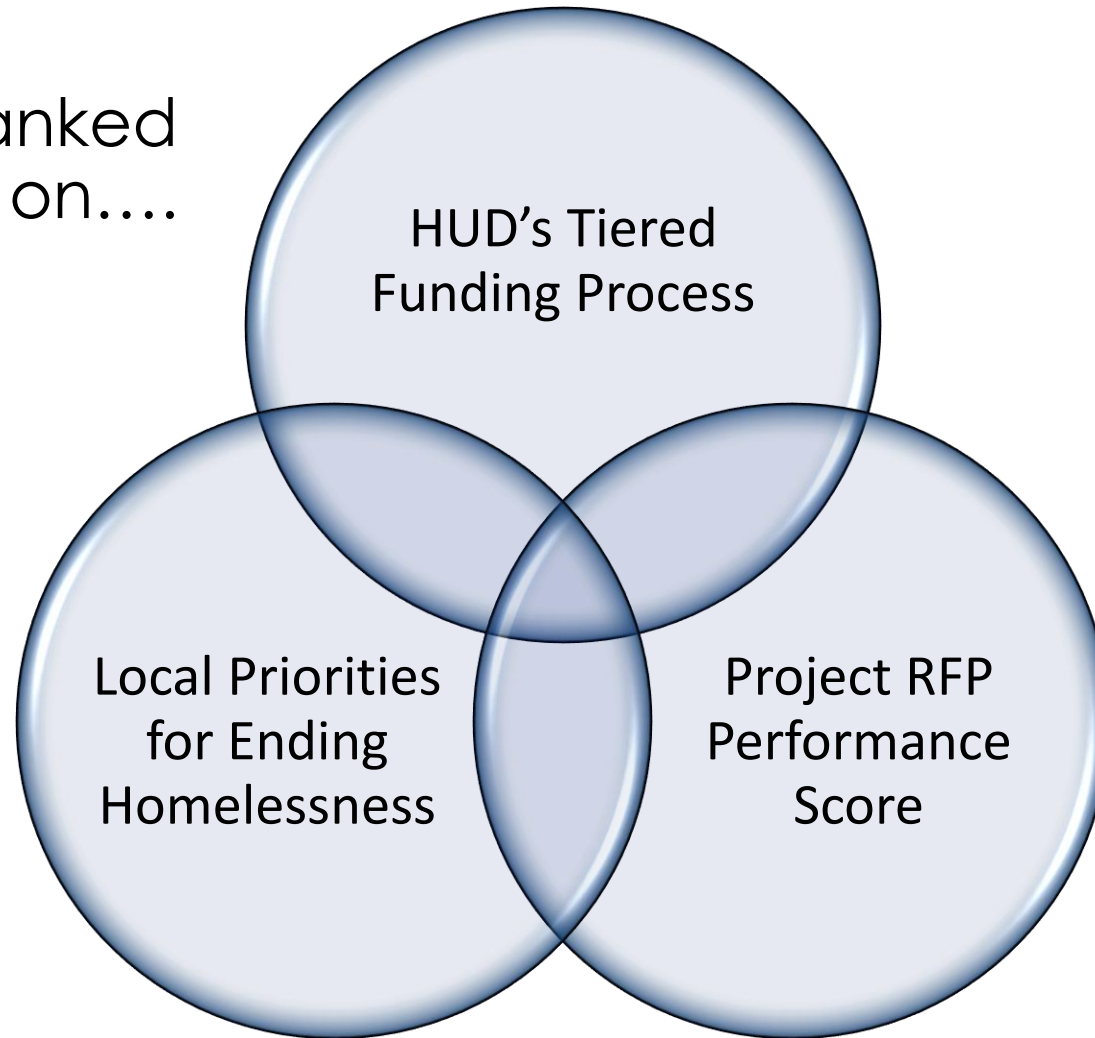
See the FY 2021 Ranking Policy on MDHA's website

CoC's FY 2021 Priorities for Ending Homelessness

Expand PSH to meet unmet housing needs of vulnerable, high need populations

Use a Housing First approach

Improve System Performance

Promote Racial Equity and Inclusion

Maximize partnerships with healthcare and housing

FY 2021 CoC Competition Timeline

☑ **Wednesday, August 4th** – Renewal Project Applications Deadline

☑ **Monday, September 13th** – MDHA issued New Project application, scorecard, ranking policy

❑ **Monday, October 11th @ 8:00 PM** – FY 2021 New Project Application Deadline (New and Renewal eSNAPS applications submitted)

❑ **Tuesday, October 26th** – IRC Prioritization and Funding Decisions; Applicants notified of decision

❑ **Friday, October 29th** – Selected applicants submit final eSNAPS application

❑ **November 9th** – CoC Board Approved the FY 2021 CoC Application

❑ **November 12th** – Final FY 2021 CoC Consolidated Application submitted to HUD