CoC General Assembly Meeting

September 2021
Agenda

Welcome and Introductions

Mission Moment

Approval of August Minutes

Homeless Collaborative Updates

Workgroup Updates

MDHA and Initiative Updates

CoC NOFO – Strengthening Performance in FY 2021
Homeless Collaborative Updates
Ashley Brundage, CoC Board Chair
The Homeless Collaborative Goals
Set Targeted, Measurable Reductions in Homelessness

2021
End homelessness among veterans

2023
Significantly reduce chronic unsheltered homelessness

2025
Reductions in family & youth homelessness
Homeless System Collective Action Plan

- Effectively End Veteran Homelessness by 2021
- Reductions in Chronic Unsheltered Homelessness by 2023
- Measurably Reduce Family and Youth Homelessness by 2025

- Triage and Exit Pathways
- Targeted and Scaled Resources
- Account with Data
- Engagement and Transparency
Strengthening & Expanding our System

Major Infrastructure Improvements to Advance our System
✓ Standardized Program Models
✓ CAS migration to HMIS
✓ CAS design and process improvements
✓ Introduced Housing Navigation
✓ Introduced Housing Location (Unit Acquisition/LL Relations)
✓ Reimagined flex Funds to fill resource faps

Major Initiatives to Advance our Vision
✓ Veterans
✓ CARES Act RRH
✓ CARES Act PSH Expansion
✓ DRTRR
Workgroup Updates
Ellen Magnis and Dr David Woody
October 2020- Family Workgroup Identified Refinements needed around Identification, Triage, Connection to Housing, and Stabilization

**Dallas Homeless Re-Housing System Integrated Family Services Pilot** was developed to test refinements
- Family Gateway and The Salvation Army of Dallas partnered to expand Family Emergency Shelter services utilizing an Integrated Family Service Model.

Provides for:
- Centralized diversion screening and intake at Family Gateway
- Increased shelter space for an additional 20 families at The Salvation Army
- Embedded Family Gateway case manager operating out of The Salvation Army
- Access to both agencies' resources, classes, and case management supports
- Emphasis on connection to permanent housing
HMIS Update

• **ACE Security and Ethics Training** - It's time to complete your annual training! Annual Commitment to Excellence (ACE) is the annual privacy, security, and ethics training that must be completed no later than **Sunday, October 31st, 2021**. Please contact Megan Starnes if you have questions about ACE Training. The training will include the new HUD HMIS Data Standards that take effect October 1, 2021.

• **Data Warehouse Progress** - 2021
  - July – MDHA signed contract with Green River for the *Open Path data warehouse*
  - August - Implementation started - site configured
  - September - HMIS data uploaded, site testing
  - October - Integration of additional data sets begins

• **Coming Up Next:**
  - Data Quality Dashboard/Reports
MDHA Updates
Strengthening & Expanding our System

- Standardized Program Models
- Reimagining Flex Funds
- Building System Capacity
Community Work Sessions

Standardize & Scale

July Program Models Session

Triage & Exit Pathways

September Encampment Decommissioning Session

Enhancing Access & Speed to Housing

August Navigation and Landlord Engagement Session

Engagement & Transparency

September Community Integration Services Session

About a year ago

Standardize Intake Processes

Match Need to Housing Path

LOW

Self-resolution: Employment & short-term shelter

MODERATE

Rental subsidies & services: Short- to medium-term

HIGH

Rental subsidies & services: Long-term
## Program Models Overview

<table>
<thead>
<tr>
<th>Program</th>
<th>Essential Program Elements</th>
<th>Timeframe</th>
<th>Population</th>
<th>Outcomes</th>
</tr>
</thead>
</table>
| PSH     | Permanent Rental Subsidy + Intensive Case Mgmt | Non-Time Limited with Annual Reassessment | Individuals and family head of households who are identified as chronically homeless and living with a disabling condition | - Increase Income  
- Remain Housed  
- Move-On within 5 Years |
| RRH     | 12 Months Rental Subsidy + Housing Stabilization Case Mgmt | Up to 24 months of rental subsidy | Literally homeless households ages 18+; May be used as a bridge to PSH for chronically homeless | - Increase Income  
- Exit to PH Destination |
| Diversion | Short-term diversion case management, mediation, and one-time financial | 30-60 days of diversion case management; One-time or capped financial assistance; Follow-up emergency services after 3-12 months | Individuals and family households who have not spent a night in shelter or in a motel with a voucher | - Avoid Homelessness |
The MDHA Flex Fund

A minor but impactful expenditure impedes a client from ending (or making progress in ending) their homelessness. The Flex Fund pays for it.
Types of Requests and Criteria

Requirements for the Flex Fund:

- The request should end (or make progress in ending) client’s homelessness
- Client is enrolled in HMIS and receiving active case management
- Agency submitting the request is a member of the Continuum of Care
- $1,000 per annum per client

The Flex Fund is for Dallas and Collin Counties!
Flex Fund is expanding to meet the needs of DRTRR

- In addition to all the categories previously listed:
  - **Landlord incentives**
  - **Furniture**
  - **Move in kits**

- Private dollars have been raised to meet these specific needs
Updates to the Process

Automating Flex Fund Requests through JotForm

Clarifying what’s needed from service providers for each type of request

Updating training resources

Expanding Flex Fund services to accommodate the DRTRR initiative
What to Expect

• Email communications from MDHA the week of October 4<sup>th</sup>

• New process in place on October 11<sup>th</sup>

• A straightforward process on how/when to utilize the Flex Fund

• Training resources, FAQs, and online Flex Fund Request form will all be housed on MDHA’s website

Questions?

Email Hannah Sims (Move In Manager)
Hannah.Sims@mdhadallas.org
# Building System Capacity

## Housing Navigators

### Staffing
- Staff position held by community providers
- Overseen by MDHA Housing PM

### Responsibilities
- Locating Clients
- Building rapport
- Collecting program enrollment documents
- Collecting housing documents
- Completing Housing Needs Assessments
- Accompanying to unit viewing
- Assisting with unit applications
- Requesting move-in kits and furniture
- Completing unit inspections

### Considerations
- Geographically assigned

## Housing Locators

### Staffing
- Staff position held by MDHA
- Overseen by MDHA Housing PM

### Responsibilities
- Locating units
- Managing a database of secured units
- Negotiating with LLs to secure units
- Negotiating with LLS to maintain units
- Pre-inspecting units

### Considerations
- Geographically assigned
Initiative Updates
# Ending Veterans Homelessness

## Total Veterans Housed Since Initiative began

751

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<tr>
<th>Housed by Project Type</th>
<th>#</th>
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<tbody>
<tr>
<td>PSH - VASH</td>
<td>300</td>
</tr>
<tr>
<td>PSH - CoC</td>
<td>32</td>
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<tr>
<td>RRH - CoC</td>
<td>47</td>
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<tr>
<td>RRH - SSVF</td>
<td>167</td>
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<tr>
<td>Bridge SSVF to VASH</td>
<td>66</td>
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<tr>
<td>Positive Exit</td>
<td>139</td>
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### Ending Veterans Homelessness

**Remaining Veterans to be housed – 298**

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<tr>
<th>Status on BNL</th>
<th>#</th>
<th>Percentage of BNL</th>
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<tbody>
<tr>
<td>Working with Access Point on CAS</td>
<td>50</td>
<td>17%</td>
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<tr>
<td>Waiting for Housing Openings/Referral</td>
<td>21</td>
<td>7%</td>
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<tr>
<td>Needing additional documents</td>
<td>50</td>
<td>17%</td>
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<tr>
<td>Referred to Permanent Housing, not enrolled</td>
<td>53</td>
<td>18%</td>
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<tr>
<td>Enrolled in Permanent Housing, not housed</td>
<td>114</td>
<td>38%</td>
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<tr>
<td>Refusing CAS</td>
<td>4</td>
<td>1%</td>
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<tr>
<td>Seeking alternative interventions</td>
<td>6</td>
<td>2%</td>
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Rapid Rehousing Surge Update

CARES Act – Emergency Shelter Grant (ESG)

Launch
April 2021

Target
September 2022

37%

205 Households Housed
398 Individuals Housed
Rapid Rehousing Surge: Lessons Learned

• It Takes a Village
• You can’t do the job without the right tools
• Relationships Matter
• Housing Doesn’t Equal Spending
YOUTH COUNT!

on October 7th-21st, 2021

Unaccompanied Youth Ages 0-24

Lexi Wilkins
Lexi.Wilkins@mdhadallas.org
Dallas R.E.A.L Time Rapid Rehousing
DRTRR Initiative Timeline

- Rehouse 360 Families and Survivors of Domestic Violence
  - July 2021

- Rehouse 2,000+ Individuals Experiencing Homelessness
  - Oct 2021
  - Dec 2021
  - Sept 2023
Wraparound Services

**EHV Client**
- Case management
- Utility assistance
- Optional Housing Navigation
- Move In Kit
- Flex Funds

**Rapid Rehousing Client**
- Case management
- Utility assistance
- Optional Housing Navigation
- Move In Kit
- Flex Funds
What’s Next?

- **Friday, October 1st** - Round 2 RFP- Case Management and Navigation Awardees Announced
- **Tuesday, October 5th** @ 3 PM - Round 2 CM and Navigation Subrecipient Contract Orientation
- **Monday, October 11th** – Begin EHV referrals to PHAs for singles
- **Monday, October 11th** – Begin RRH referrals to navigation
- **Week of October 25**– Encampment rehousing surge begins
- **Late Fall** – Documentation RFQ and Round 3 RFP – Community Integration

Find updates here: [https://www.mdhadallas.org/rtrr/](https://www.mdhadallas.org/rtrr/)
CoC NOFO
Sarah Kahn, MDHA
CoC must coordinate housing and service system that meets the needs of people who are homeless throughout its geography.
Collaborative Applicant (MDHA) responsible for submitting CoC Consolidated Application to HUD:

1. FY 2021 CoC Application
2. Project Applications
3. CoC Project Priority Listing

**HUD FY 2021 Policy Priorities**

1. Ending Homelessness
2. Using a Housing First Approach
3. Reducing Unsheltered Homelessness
4. Improving System Performance
5. Housing, Health, Service Agency Partnerships
6. Racial Equity
7. People with Lived Experience
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<tr>
<th>Amount</th>
<th>Funding Type</th>
<th>Description</th>
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<tr>
<td>$18,001,917</td>
<td>Annual Renewal Demand (ARD) Funds</td>
<td>Total amount of all eligible renewal projects, as identified on HUD Grant Inventory Worksheet (GIS)</td>
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<td>$1,084,563</td>
<td>CoC Bonus Funds</td>
<td>For new Rapid Rehousing (RRH), Permanent Supportive Housing (PSH), or CAS projects, including expansion of renewal projects</td>
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<td>$3,253,688</td>
<td>CoC DV Bonus Funds</td>
<td>For new RRH, TH-RRH, or CE projects serving survivors of domestic violence, including expansion of renewal projects</td>
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<td>$650,738</td>
<td>CoC Planning Grant</td>
<td>For Collaborative Applicant (MDHA) CoC planning activities.</td>
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FY 2021 CoC Application

Concepts for Performance Scoring in the National CoC Competition

- System Performance Improvement
- Project Performance Evaluation
- Complete and Accurate Data
- FY 2021 Policy Priorities
- Maximizing Partnerships and Coordination
Opportunities for Strengthening Performance in FY 2021

- System transformation for long term performance improvements
- Accelerating housing placements
- Culture of continuous quality improvements, program evaluation
- Community data warehouse for a more comprehensive view of our system
- Targeting and scaling interventions for unsheltered populations
- Strategies for promoting racial equity and inclusion
- Partnerships with PHAs to optimize housing resources
CoC FY 2021 Project Priority Listing

Projects are ranked based on:

- HUD’s Tiered Funding Process
- Local Priorities for Ending Homelessness
- Project RFP Performance Score

See the [FY 2021 Ranking Policy](#) on MDHA’s website
CoC’s FY 2021 Priorities for Ending Homelessness

- Expand PSH to meet unmet housing needs of vulnerable, high need populations
- Use a Housing First approach
- Improve System Performance
- Promote Racial Equity and Inclusion
- Maximize partnerships with healthcare and housing
FY 2021 CoC Competition Timeline

- **Wednesday, August 4th** – Renewal Project Applications Deadline
- **Monday, September 13th** – MDHA issued New Project application, scorecard, ranking policy
- **Monday, October 11th @ 8:00 PM** – FY 2021 New Project Application Deadline (New and Renewal eSNAPS applications submitted)
- **Tuesday, October 26th** – IRC Prioritization and Funding Decisions; Applicants notified of decision
- **Friday, October 29th** – Selected applicants submit final eSNAPS application
- **November 9th** – CoC Board Approved the FY 2021 CoC Application
- **November 12th** – Final FY 2021 CoC Consolidated Application submitted to HUD