

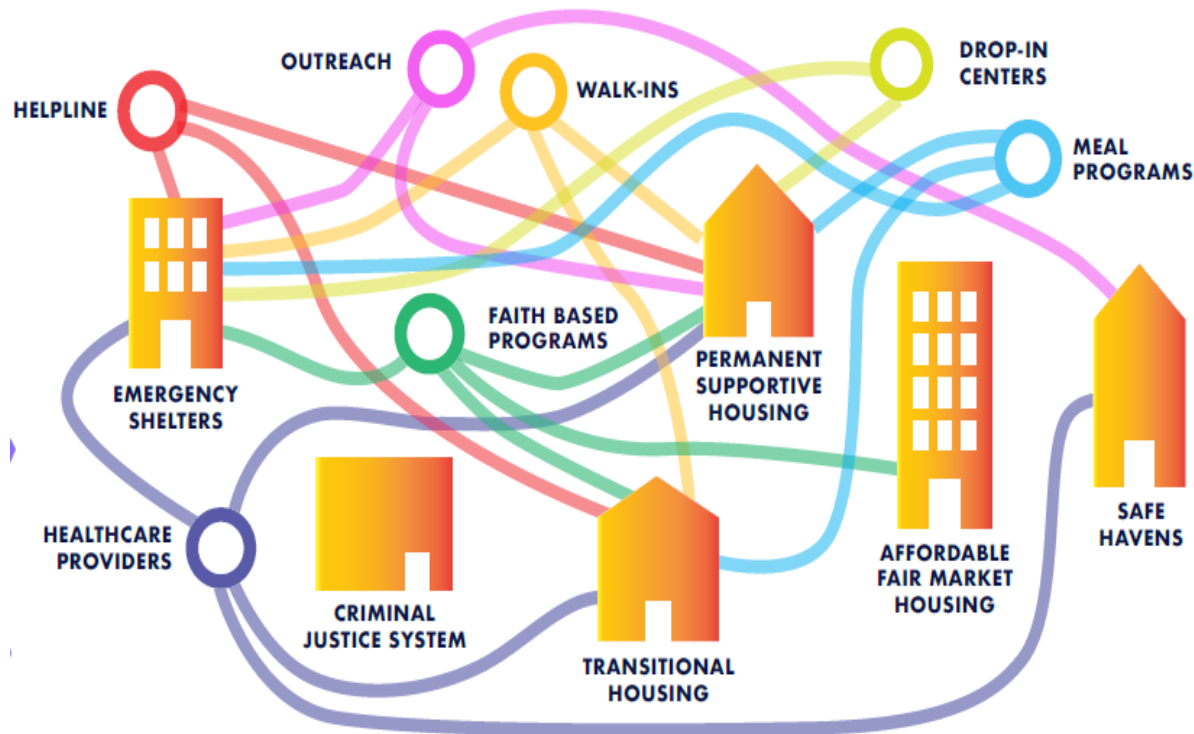


CoC General
Assembly
8.24.21

Homeless Collaborative Updates

Ashley Brundage, CoC Board Chair

The Homeless Collaborative Vision



Standardize Intake Processes

Match Need to Housing Path

LOW

Self-resolution: Employment & short-term shelter

MODERATE

Rental subsidies & services: Short- to medium-term

HIGH

Rental subsidies & services: Long-term

The Homeless Collaborative Goals

2020-2021 Progress

2021

**End homelessness
among veterans**

- Housed 735 since launch of initiative (May 2019)
- Prioritized all remaining homeless veterans for immediate rehousing
- Coordinated Outreach efforts underway to find all unsheltered veterans and rehouse
- On track to effectively end veteran homelessness by end of the year

2023

**Significantly
reduce chronic
unsheltered
homelessness**

- Hotel Acquisitions to expand rehousing activities (225+ Units)
- Expanded Rapid Rehousing and Diversion Programs using City and State CARES Act \$ (550 individuals rehoused by end of 2021)

2025

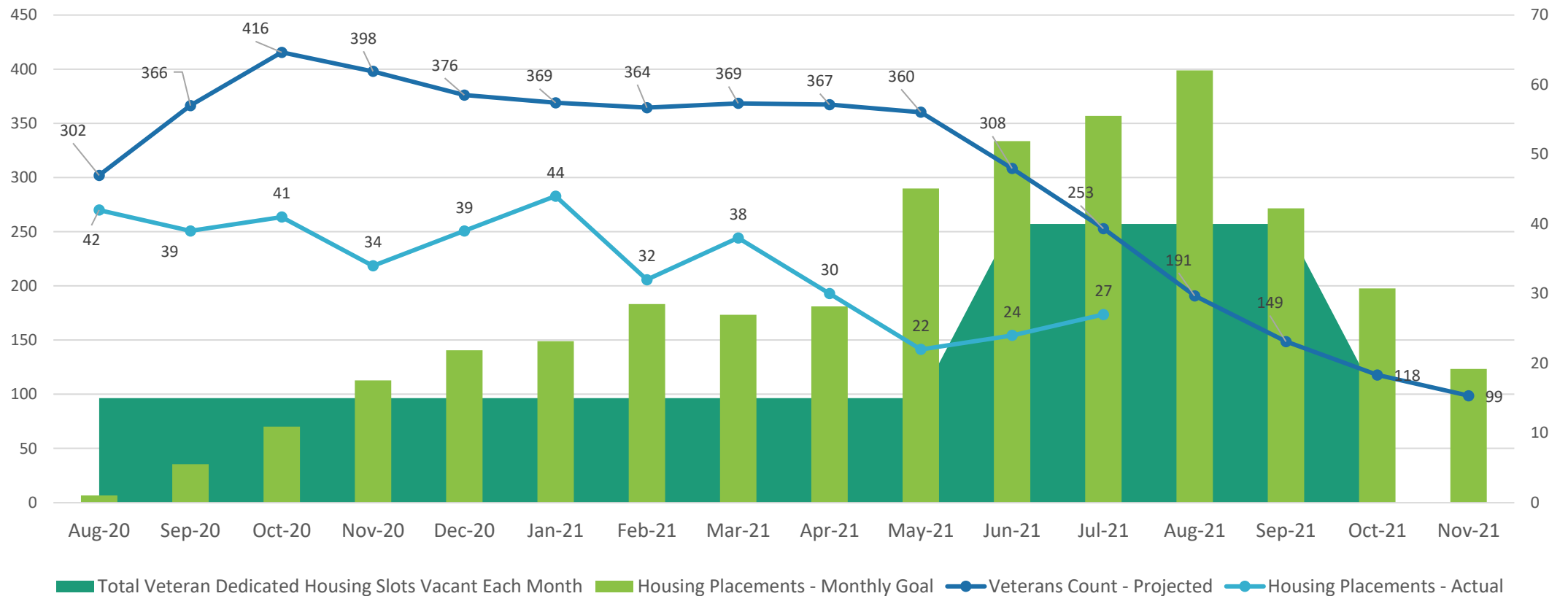
**Reductions in
family & youth
homelessness**

- Hotel Acquisition for enhanced Family Sheltering and Rehousing Activities (50 Units)
- Expanded Family Rapid Rehousing and Diversion Programs using City and State CARES Act \$ (180 Households rehoused by end of 2021)



VETS Monthly Housing Placement Rates

Ending Veteran's Homelessness
Dynamic Rehousing System Tracker

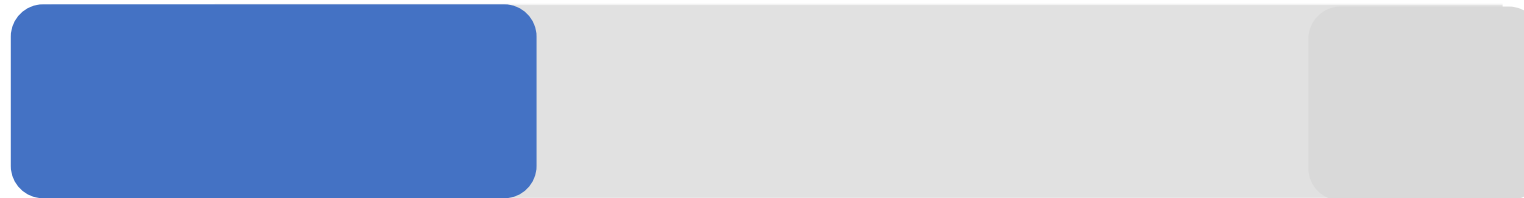


Rapid Rehousing Surge Update

CARES Act – Emergency Shelter Grant (ESG)

Launch
April 2021

Target
September 2022



29%

161 Households Housed
304 Individuals Housed

Prevention and Diversion Resources

Dallas Rental Assistance Collaborative (DRAC)

<https://unitedwaydallas.org/rental-assistance/>

Costs Emergency Rental Assistance (ERA) can cover for evicted/homeless households:

- Relocation costs:
 - Security deposits
 - Application fees
 - Screening fees
 - Hotel stay if no other viable option available while finding new home
- New home:
 - Rent
 - Utilities/home energy costs
 - Master lease agreement

Racial Equity Workgroup- Key Objectives

Building an equitable Coordinated Access System

- This ensures that clients are prioritized/referred equitably on this housing priority list, placed into housing at equitable levels, and their return to homelessness does not vary by race.

Capacity building

- Training up the staff (all levels) on racial equity, its importance, and how it can be done.

Community awareness

- Engaging the community in understanding homelessness, the inequities of racial equity in homelessness, and the community's role in creating the community we want to see

CoC NOFO Time!

- Community Application DUE: November 16
- Please check the MDHA website for up-to-date information

<https://www.mdhadallas.org/2021-nofa-coc-program-grant-competition/>

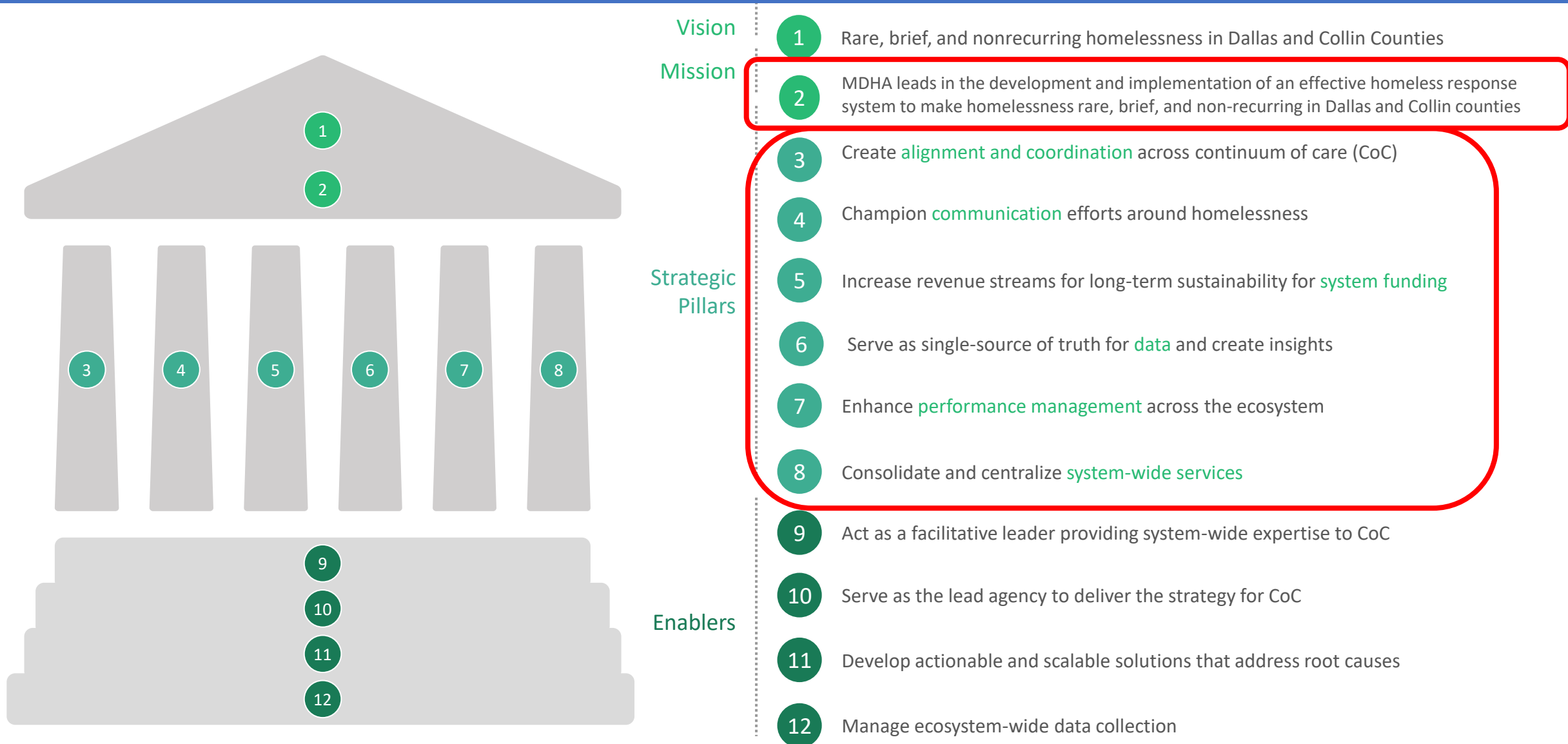
MDHA Updates

Peter Brodsky, MDHA Board Chair

Major Board and Management Initiatives

- Leadership Change
 - CEO departed in February
 - CEO search complete
- Create Strategic Plan
- Re-branding initiative
- Reorganization
 - Aligned HMIS and Programs to facilitate better communication
 - Created new CPO and COO positions
 - Brought Finance and Accounting in house
- HMIS
 - Identified weakness in rollout and created plan to fix them
- Listening tour – begin to re-build trust
- Work with CoC agencies and Work Groups to align practices in preparation for RRH program (Clutch)

MDHA Strategic Framework



New MDHA CEO



Joli Robinson

Joli Angel Robinson is currently the VP of Government Affairs & Public Policy at Dallas Area Habitat for Humanity. Prior to her current role, she managed The Office of Community Affairs and the Youth Outreach Unit at the Dallas Police Department. Alongside with her team, she was an integral part of furthering the mission of the Dallas Police Department by seeking to establish a proactive, continuous, and positive relationship with the Dallas community.

Joli graduated from Dallas Baptist University with a Bachelors of Art and Science in Sociology and Communication and a graduate degree in Communications specializing in Organizational Communication Management. She is continuing her road to higher education by pursuing an EdD in Organizational Change & Leadership at the University of Southern California.

Currently, Joli also serves in volunteer capacities as a Co-Chair for the local Truth, Racial Healing, & Transformation organization in Dallas and as a Court-Appointed Special Advocate with Dallas CASA.

New MDHA CPO



Sarah Kahn

For over 14 years Sarah has worked with the government, nonprofit, and private sectors to improve homeless policy and service delivery in the US and internationally. Ms Kahn has led several government-funded program evaluations and peer-learning initiatives and has extensive experience in training and co-developing policy solutions with local leaders. While working in Washington DC with the National Alliance to End Homelessness, Ms. Kahn directed federal policy initiatives to secure additional funding and policy changes aimed at preventing and ending homelessness.

Ms. Kahn began her career co-facilitating a local Continuum of Care while earning her Master's Degree in Social Work from the University of Kansas. Prior to moving to Kansas, she provided direct services to families at risk of homelessness while earning a Bachelor's Degree in Social Work from Northern Arizona University.

New Staff Contacts



Alex Abraham

- CAS
- Outreach (Emergency Shelter, Navigation)
- Veterans



Alex Espinosa

- Reporting



Trudy Hernandez

- Housing (RRH, PSH)
- Landlord Engagement



Freda Nelms

- HMIS



Megan Starnes

- Training



Hannah Sims

- Flex Fund
- Move In Kits



Rae Clay

- Contracts



Alex Hartfield

- DV

Dallas REAL Time Rapid Rehousing

MDHA / Clutch Consulting

Dallas R.E.A.L. Time Rapid Rehousing

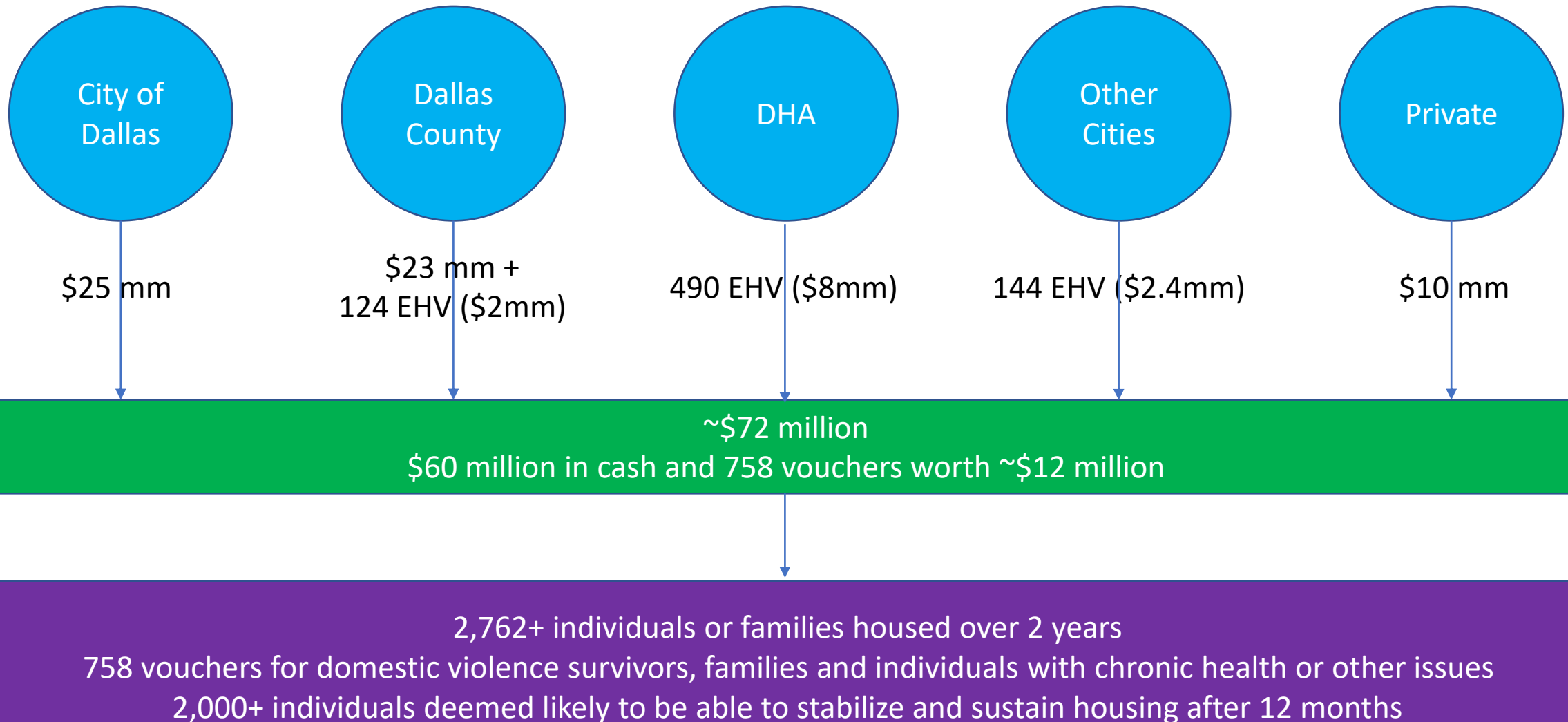
- Collaborative model involving multiple governmental entities and COC service providers
- Funding from American Rescue Plan Act (ARPA) and philanthropy
- Rehousing and wraparound services

RESULT:

R.E.A.L. access to housing for persons experiencing homelessness



Dallas Real Time Rapid Rehousing



How Will the Funds Be Used?

Rental Subsidy \$42 Million

- Phase 1: EHV Vouchers- \$10 million
- Phase 2: Rapid Re-Housing financial assistance- \$32 million

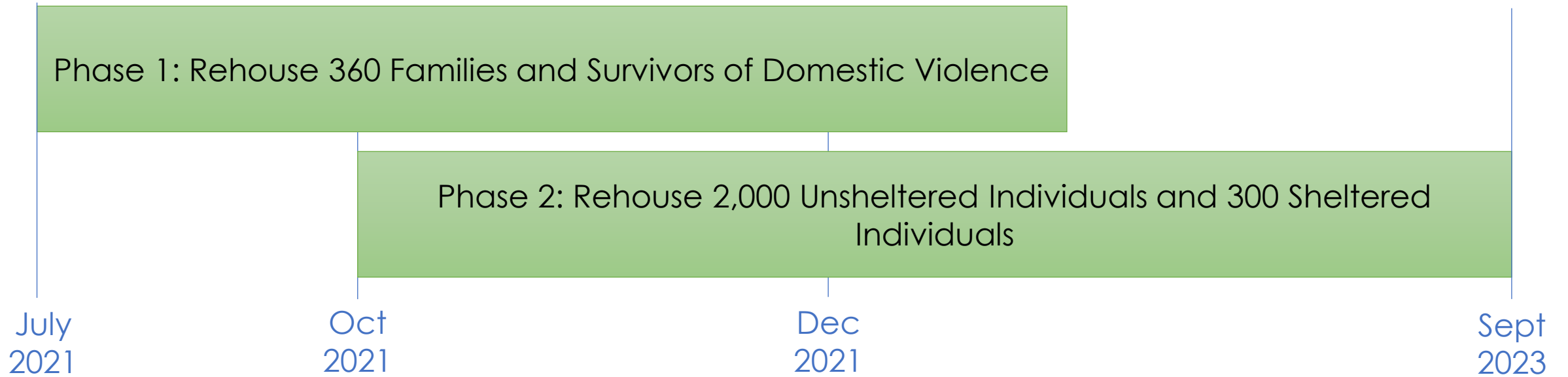
Services \$18 Million

- Case Management
- Navigation
- Landlord Engagement

Other \$10 Million

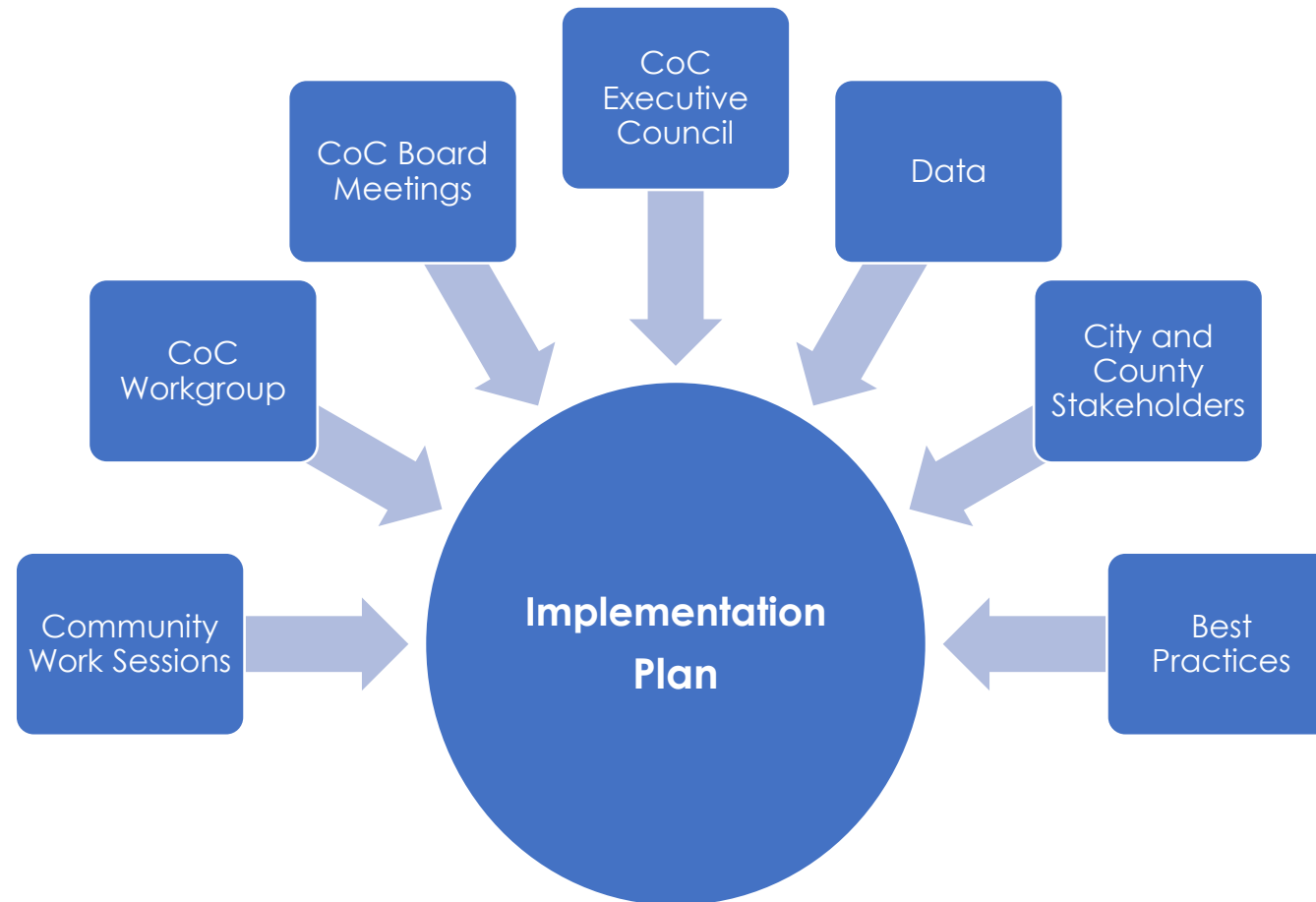
- Landlord Incentives
- Move In Kits
- Admin capacity

Timeline

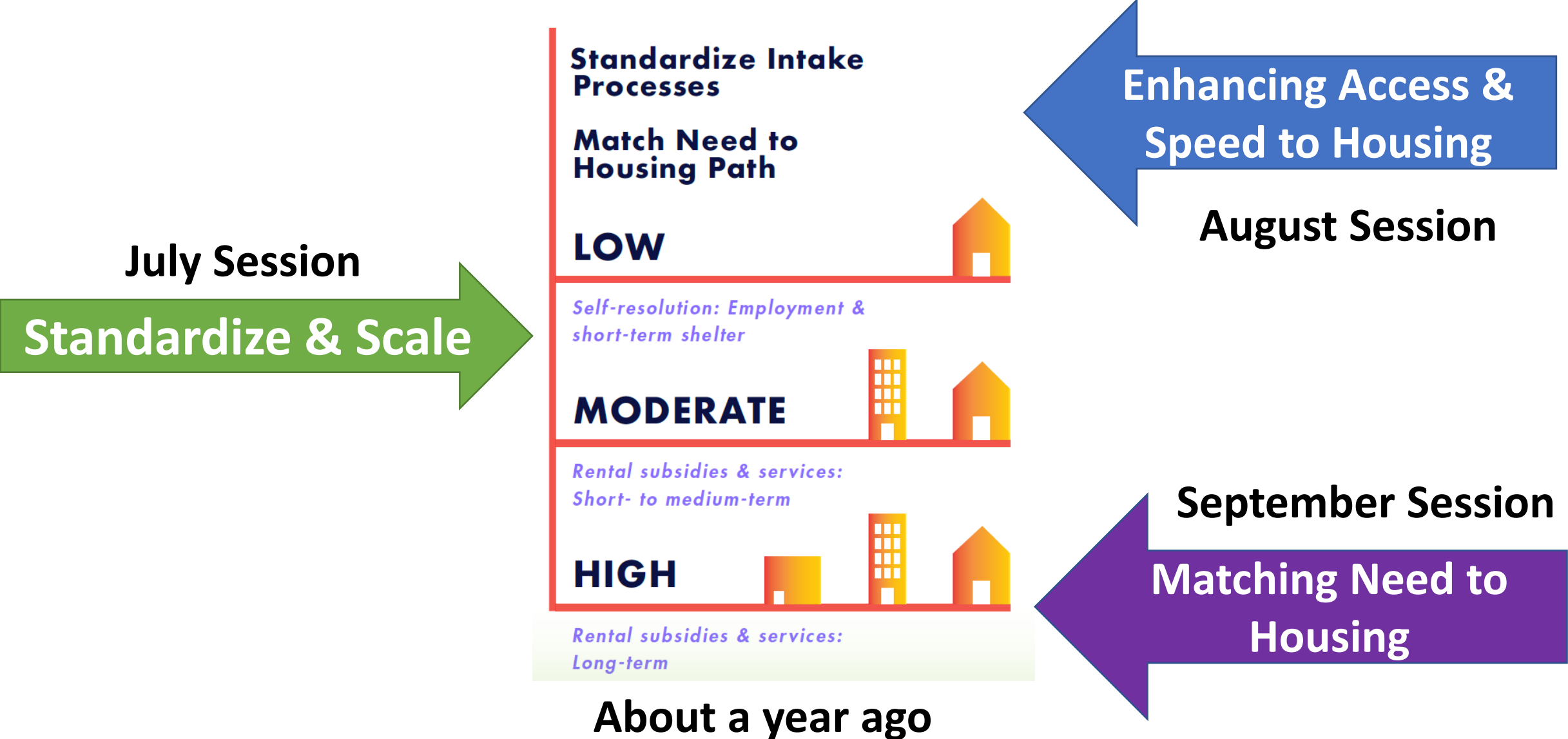


Co-Designing System Implementation

"Co-design" refers to a participatory approach to designing solutions, in which community members are treated as equal collaborators in the design process.



Community Work Sessions



Work Session 1: Program Models Overview

Program	Essential Program Elements	Timeframe	Population	Outcomes
PSH	Permanent Rental Subsidy + Intensive Case Mgmt	Non-Time Limited with Annual Reassessment	Individuals and family head of households who are identified as chronically homeless and living with a disabling condition	<ul style="list-style-type: none">- Increase Income- Remain Housed- Move-On within 5 Years
RRH	12 Months Rental Subsidy + Housing Stabilization Case Mgmt	Up to 12 months of rent subsidy, up to 24 months for bridge housing, recertification after 60 days	Literally homeless households ages 18+ or those residing in shelters; May be used as a bridge to PSH for chronically homeless or disabled	<ul style="list-style-type: none">- Increase Income- Exit to PH Destination
Diversion	Short-term diversion case management, mediation, and one-time financial	30-60 days of diversion case management; One-time or capped financial assistance; Follow-up emergency services after 3-12 months	Individuals and family households who have not spent a night in shelter or in a motel with a voucher	<ul style="list-style-type: none">- Avoid Homelessness

Work Session 2: Navigation & Unit Location

Housing Navigators

Staffing

- Staff position held by community providers
- Overseen by MDHA Housing PM

Responsibilities

- Locating Clients
- Building rapport
- Collecting program enrollment documents
- Collecting housing documents
- Completing Housing Needs Assessments
- Accompanying to unit viewing
- Assisting with unit applications
- Requesting move-in kits and furniture
- Completing unit inspections

Considerations

- Geographically assigned

Housing Locators

Staffing

- Staff position held by MDHA
- Overseen by MDHA Housing PM

Responsibilities

- Locating units
- Managing a database of secured units
- Negotiating with LLs to secure units
- Negotiating with LLS to maintain units
- Pre-inspecting units

Considerations

- Geographically assigned

Work Session 2: Streamlining Document Collection

Expediting Referrals & Document Collection

Pre-Referral Document Collection

- Access Centers
 - ID
 - Social Security cards

Post-Referral Document Collection

- Housing Case Managers & Housing Navigators
 - ID
 - Social Security cards
 - All housing subsidy documents
 - All housing related documents

Access Center Capacity Building

More robust document collection services (staff and financial resources)

- ID Collection
- Birth Certificate Collection

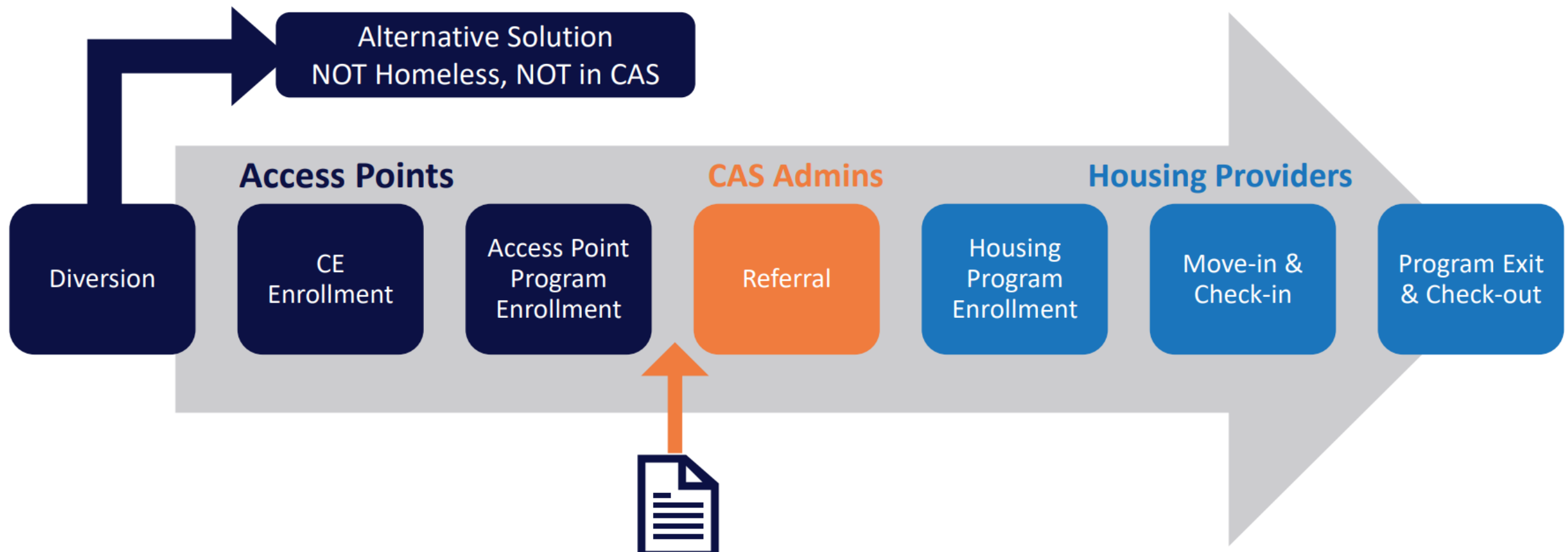
Outreach Capacity Building

More robust document collection services (staff and financial resources)

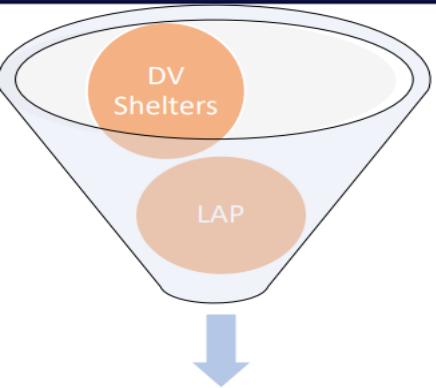
- ID Collection
- Birth Certificate Collection

CAS Improvements

CAS Process



DV Access Improvements

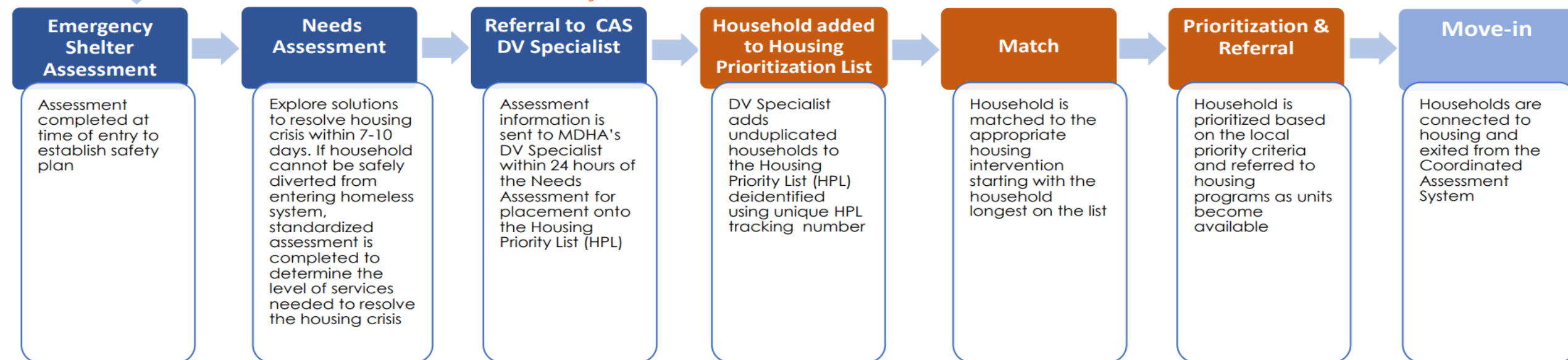


Coordinated Assessment System

The Coordinated Assessment System (CAS) is a process through which individuals and families experiencing homelessness or at risk of homelessness, are assessed for need, prioritized, and matched to the most appropriate housing and support intervention provided in our community.

Connecting Domestic Violence Survivors

The Homeless Collaborative of Dallas and Collin Counties recognize the increased need for safety in connecting survivors to permanent housing and have established a separate, but equal process for connection to the Coordinated Assessment System.



Role: Domestic Violence Shelters

Role: MDHA Domestic Violence Specialist

Role:
Housing
Provider



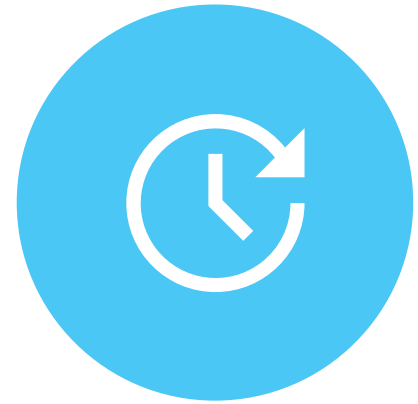
The Homeless Collaborative Meeting Improvements



ACCESS POINTS



MOVE-INS & LEASE
SIGNINGS



STABILIZATION

HMIS Improvements: Recording City Ties

Tutorial

<https://www.mdhadallas.org/library/area-ties/>

