

HMIS Diversion Assessment Guidance

Introduction

The Diversion Assessment that is part of the CAS Diversion and Intake Assessment in HMIS has been setup as a tool to guide your diversion conversation. Diversion should be a safe and collaborative discussion that aims to find solutions for clients' housing crises.

You should ask more questions than what is included in this assessment in HMIS. Follow up questions should be used to better understand how the housing crisis can be resolved with limited assistance or mediation.

This document serves as a supplementary resource to help HMIS users understand the structure and content of the diversion assessment in HMIS. It does *not* replace diversion training. All case managers who need to have diversion conversations are strongly encouraged to complete diversion training.

Reminders about Diversion

- The initial diversion conversation should take place without the client staying overnight at the shelter.
- If an alternative placement is tentatively secured for the following day or after the client is determined to not be diverted, but rapidly exited. The client should be enrolled into any project enrollments for services until placement can be secured with the assistance of the enrolling agency for rapid resolution.
- The assessment is not a literal script; it is a conversation to understand clients' needs and inform the system of trends.
- Before beginning, introduce yourself, your role, and the purpose of the conversation.

Current Living Situation

Current Living Situation is required as a part of the CAS Entry Assessment and is incorporated on the Diversion Assessment portion of the CAS Intake. See the cheat sheet on Current Living Situation for more guidance about completing these questions if needed.