



CoC Values:
Teamwork
Transparency
Tenacity

Our CoC exists to end homelessness in Dallas and Collin Counties through a collaborative and strategic effort which optimizes the combined strengths and resources of our partnering organizations and the neighbors we serve.

Dallas City & County/Irving Continuum of Care Assembly
December 8, 2020 9:00 a.m.
Virtual Meeting-Webex

- Welcome & Introductions Dustin Perkins, CoC Assembly Chair
- Mission Moment Yolanda Williams, Street Outreach
Committee Co-Chair

Networking Opportunity

- Approval of October 2020 Minutes Dustin Perkins
- Vote on Policies & Procedures Amendments Dr. Woody
 - Move On Policy
 - Site Monitoring
 - How to Approve Policy (Flow Chart)
- CoC Board Updates & New Governance Structure Dustin Perkins
- 2020 Retrospective-Year End Review Carl Falconer
- Announcements
 - **Tomorrow, December 9, 2020, 12-1.30pm: Fourth annual Case Manager of the Year Award Luncheon.** You can still register and it's free, because it's virtual - https://zoom.us/webinar/register/WN_7pgQBCqITLCEITzd5UhOYw
 - **Friday, December 18, 2020, 12-1.30pm: Hard Conversations: We Are All Homeless** with Prof. Willie Baronet – <https://smu.zoom.us/j/99418653829>. No registration needed.
 - **Wednesday, January 6, 2021, 7.45-8.15: Coffee with Carl**
 - **Friday, January 8, 2021, 12-1.30pm: Hard Conversations x Changing the Narrative: Rethinking Community with Carl Falconer, President and CEO of MDHA and Anne Miskey, CEO of Union Station Homeless Services, in Pasadena, California, former Executive Director of Funders Together to End Homelessness -** <https://unionstationhs.zoom.us/j/9257267107>. No registration needed.
- Adjournment

For comments or questions regarding Continuum of Care Assembly business, please contact Chair Dustin Perkins at Dustin.Perkins@austinstreet.org or Vice-Chair Dr. David Woody at dwoody@bridgenorthtexas.org



**Dallas City & County/Irving Continuum of Care Assembly
December 8, 2020 9:00 a.m.
Virtual Meeting-Webex**

MINUTES

Welcome/Mission Moment

The meeting was called to order at 9:04 a.m. by Chair, Dustin Perkins, who welcomed everyone to the meeting and read the mission statement and values.

First time attendees included:

- Daniel Weyandt, City of Plano, Housing & Community Services Coordinator
- Haphen Muchapon, Transcend STEM Education, CEO
- Michele Mulholland, 3:1 Financial Literacy
- Cindi Walker, Hope's Door New Beginning Center, Housing Program Manager
- Jessica Libby, City of Plano Street Outreach, Homeless Services Coordinator,
- Julius Jenkins, Legal Aid of NW TX, Staff Attorney
- Zeinabou Sall, Tx Muslim Women's Foundation
- Veronica Thomas, CityHouse, Case Manager

The Mission Moment was provided by Yolanda Walker, Co-Chair of the Street Outreach Work Group and Program Manager for CitySquare's Street Outreach Team. Yolanda believes that every person deserves housing, and she wants to help them meet that basic need.

Approval of the September 2020 Meeting Minutes

A motion to approve the minutes was made by Edd Eason. The motion was not accepted. Ellen Magnis suggested an amendment to the minutes to change the word "government" to "governance in the first sentence of the Town Hall section. The amendment was accepted.

Edd Eason made a motion to accept the minutes with the amendment recommended by Ellen Magnis and second by Ellen Magnis. The motion passed by hand vote.

Vote on Policies & Procedures Amendments

Dr. Woody presented three amendments to the Policies and Procedures on behalf of the Policies & Procedures Committee. The three amendments consisted of the addition of the Move On Policy, a change to the Site Monitoring policy and the addition of the Policy Flow Chart which shows how to approve a policy amendment.

All three policies were approved.

CoC Board Updates & New Governance Structure

Dustin Perkins provided updates from the MDHA Board of Directors. The governance structure of the MDHA Board has been split into two boards, a CoC Board and a MDHA Board, with an addition of the CoC Assembly Executive Council, which will serve as the governing body of the General Assembly.

Elections for the CoC Assembly Executive Council will be held at the January CoC meeting, which is scheduled for Tuesday, January 26, 2021 at 9:00 a.m. virtually. Nominees must email a resume and bio to the following email addresses:

- Shavon.Moore@mdhadallas.org
- Dustin.Perkins@austinstreet.org
- DWoody@bridgenorthtexas.org

2020 Retrospective-Year End Review

Carl Falconer presented on the accomplishments made by the Homeless Response System during 2020.

Accomplishments included:

- New HMIS System-Client Track
- The Community Connector
- City of Dallas' work with the Welcome Center and the opening of the COVID-19 shelter
- System Transformation

Announcements & Adjournment

Wednesday, December 9, 2020 from noon until 1:30 p.m., the Fourth Annual Case Manager of the Year Award Luncheon.

Friday, December 18, 2020, 12-1.30pm: Hard Conversations: We Are All Homeless with Prof. Willie Baronet

Wednesday, January 6, 2021, 7:45-8:15: Coffee with Carl

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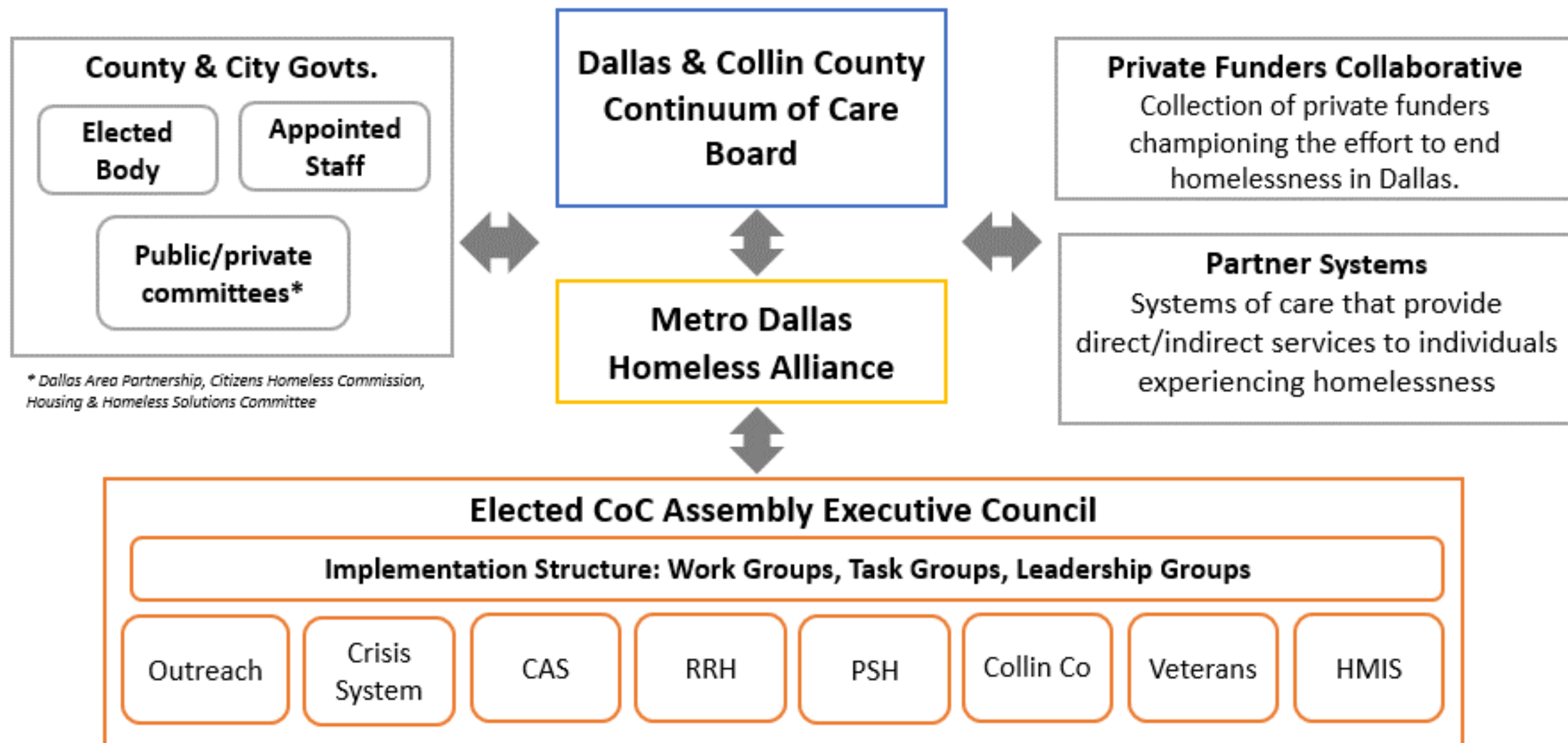
Legal Aid of NorthWest Texas will be hosting a Community Outreach Legal Webinar about Landlord/Tenant matters and other TDHCA services offered on December 10 and 17, 2020 from 3pm-4pm

Dustin Perkins ended the meeting at 10:45 a.m. with the statement, "Stay well, stay safe and end homelessness."



Evolved
Governance
Structure

Proposed Evolved Governance Structure



Proposed Changes to Dallas & Collin County Continuum of Care Board Charter

The CoC Board will consist of consist of twenty-seven (27) members. The composition of the CoC Board shall include community representatives within the geographic area served by the CoC who are:

Municipalities Places 1 – 5

- 1) Dallas County- HHS, Health Authority, or designee
- 2) Collin County- HHS, Health Authority, or designee
- 3) City of Dallas- Office of Homeless Solutions, Director, or designee
- 4) Rotating seat for another city with a population larger than 100,000 within Dallas Co, Director level for homeless initiatives
- 5) Rotating seat for another city with a population larger than 100,000 within Collin Co, Director level for homeless initiatives

Places 6 - 23

- 6) School District, Director, Special Programs, or designee
- 7) Dallas Housing Solutions for North Texas, President, or designee
- 8) Parkland Hospital, Chief Executive Officer, or designee
- 9) Workforce Solutions of Greater Dallas, Executive Director, or designee
- 10) United Way of Metropolitan Dallas, President/Chief Executive Officer, or designee
- 11) North Texas Behavioral Health Authority, Executive Director, or designee
- 12) US Department of Veteran's Affairs, Director or designee
- 13) Collin Co Homeless Coalition, Chair
- 14) Service provider serving homeless subpopulations, Chair of CoC Assembly Executive Council

- 15) Service provider serving homeless subpopulations, Chief Executive Officer, Appointed by Nominating Committee
- 16) Affordable housing developer, Appointed by Nominating Committee
- 17) Dallas Co Business leader, Appointed by Nominating committee
- 18) Collin Co Business leader, Appointed by Nominating Committee
- 19) Person with lived experience, Appointed by Nominating Committee
- 20) Person with lived experience, Appointed by Nominating Committee
- 21) Faith-based institution, Appointed by Nominating Committee
- 22) Charitable Foundation, Appointed by Nominating Committee
- 23) Criminal Justice Representative, Appointed by Nominating Committee

At-large Members

- 24) At-large member
- 25) At-large member

Places 26-27 (Ex officio, non-voting members)

- 26) Continuum of Care Lead Agency Board Chair
- 27) Past Chair of CoC Board



Continuum of Care Board Roles & Responsibilities

Composed of representatives from across the community

Membership consists of designated seats as outlined in the charter

Three standing committees:

- Governance/Nominating is responsible for annual Nominations Process and annual CoC PnP Review
- Independent Review Committee (IRC) is responsible for CoC NOFA Allocations or State ESG Allocations
- CoC Assembly Executive Council is responsible for CoC Operations Policy and Procedures

Promote community-wide goal of ending homelessness

Manage Community Planning Process

Lead Decision Making Body

Coordinate and Evaluate the System

Recommend funding to re-house homeless

Execute MOU with MDHA



MDHA Board Roles & Responsibilities

- Composed of representatives from across the community
- Membership consists of nominated seats as outlined in the MDHA Bylaws
- Two standing committees:
 - Governance/Nominating
 - Audit

Establish MDHA
identity and
direction

Determine MDHA
strategic priorities

Ensure necessary
financial resources
for MDHA
operations

Provide oversight of
MDHA leadership
and operations

Monitor progress
toward achievement
of organizational
goals

Set organizational
policy



MDHA Lead Agency Roles & Responsibilities

- Empowered lead agency with dedicated project management staff and technical experts
- Designated through an MOU with CoC
- Responsible for staffing the MDHA Board, committees and workgroups.
- CoC Planning, Collaborative Applications, and HMIS Lead responsibilities
- Leads and maintains the system transformation

Data Infrastructure,
Management &
Analytics

Active
Implementation
Project
Management

Select System
Operations

Funding
Administration

Research & System
Capacity Building

Public Education



Executive Council Roles & Responsibilities

Chair

- Sits on CoC Board as the voice of the Assembly
- Creates agendas for Executive Council meetings
- Leads policy/process votes and reports to Board

Vice Chair

- Proxy for the Chair when necessary
- Vote on policy
- Guidance/oversight to committee leaders
- Voice of their committees

Director

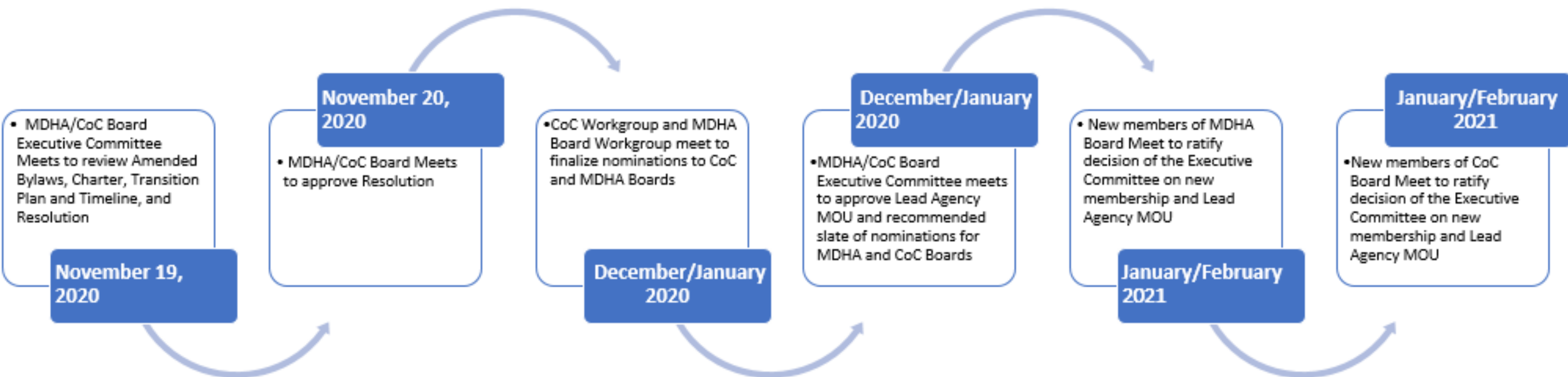
- Vote on policy
- Attend meetings
- Help prepare Assembly agendas
- Guidance/oversight to committee leaders
- One will have lived experience
- Voice of their committees

Each must be executive level at their agency or report to an executive with decision-making ability

Elections will be held at the January CoC Assembly Meeting on 1/26/2021



Transition Plan Timeline



Year End Review



Look How Far We Have Come

- **HMIS Utilization**
 - New HMIS System – Client Track
 - Participation Rate for ES Beds – 64% to 80% (after the HMIS Transition is complete we will be at 99% participation)
 - 54 agencies using Client Track
 - 392 active users in Client Track
 - Free Access to any new agencies that want to start using HMIS
- **Community Connector**
- **City of Dallas**
 - Convention Center Opened for Overflow ES
 - Hotels opened up for COVID-19
 - Welcome Center opened for unsheltered population
- **System Transformation**
 - New CoC Governance Structure – 2 Boards
 - New workgroup and implementation focus (18 workgroups)
 - Collective Impact and Investment Modeling
- **Over 1,185 People Have Been Housed Since Jan 1, 2020**

Starting to Build a Collective Impact

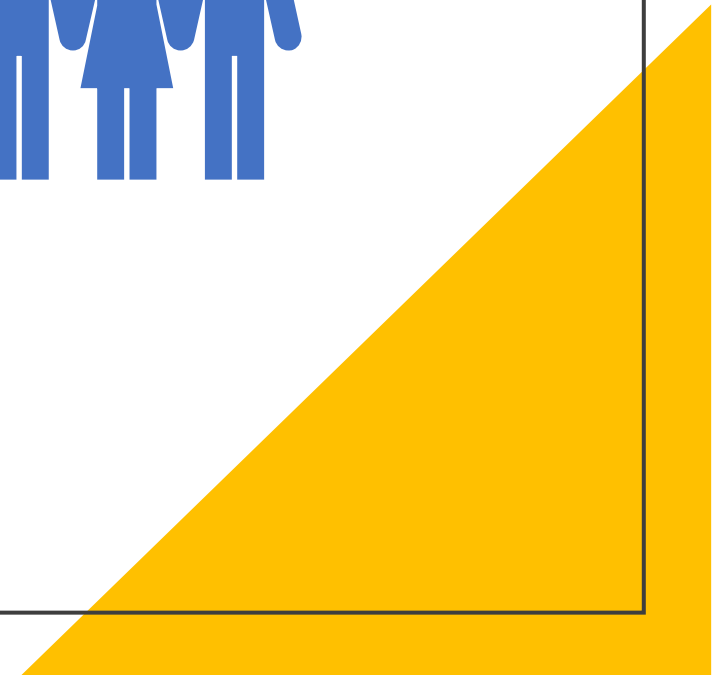
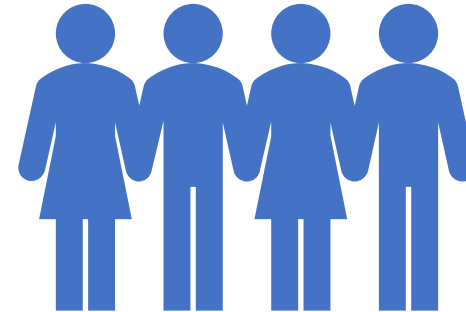
86 Current CoC Member Agencies

New CoC Committees

- Diversion
- Employment and Income
- System Performance

Service Improvements

- Increasing Diversion and Prevention Efforts
- Added Move On Vouchers through 5 different Public Housing Authorities for those moving out of PSH programs
- Coordinated Access System being added to HMIS
- Over 500 new RRH Units added to the CoC



Setting Our Sites on the Future

- City of Dallas acquisition of new properties for affordable housing
- St. Jude's Park Central
- CAS automated
- Scan Cards for HMIS
- ESG CV 2 funding to provide up to 700 more RRH units
- Ending Veteran Homelessness in 2021



THANK YOU FOR ALL YOUR
GREAT WORK!

| Submission Date | First Name | Last Name | Meeting Date | Agency E-mail | Agency Name |
|---------------------|-------------|-----------------|-----------------|--|---|
| 2020/12/09 16:13:33 | Cathy | Sweeney | 8 December 2020 | | |
| 2020/12/09 16:12:43 | Elizabeth | Ashmore | 12 08 2020 | elizabeth.ashmore@austinstreet.org | Austin Street Center |
| 2020/12/09 16:11:13 | Joshua | Tomko | 12 08 2020 | jtomko@citysquare.org | City Square |
| 2020/12/09 16:08:08 | Kristine | Ruddle | 12 08 2020 | kruddle@genesishshelter.org | Genesis Shelter |
| 2020/12/09 16:06:13 | Tzeggabrhan | Kidane | 8 December 2020 | | Dallas County Health and Human Services 2 |
| 2020/12/09 15:59:24 | Nanci | Williams | 12 08 2020 | nanci.williams@austinstreet.org | Austin Street Center |
| 2020/12/09 15:56:05 | Sattie | Nyachwaya | 12 08 2020 | sattie.nyachwaya@prismntx.org | Prism Health North Texas |
| 2020/12/09 15:52:23 | Jari | Mema | 12 08 2020 | jmema@ccdallas.org | Catholic Charities of Dallas |
| 2020/12/09 15:42:30 | Tammy | McGhee | 12 08 2020 | tammy.mcghee@clutchconsultinggroup.com | Metro Dallas Homeless Alliance |
| 2020/12/09 15:37:46 | Rebecca | Cox | 12 08 2020 | rcox@bridgehrc.org | The Bridge |
| 2020/12/09 15:35:01 | Patricia | Garcia | 12 08 2020 | patricia.garcia@mdhadallas.org | Metro Dallas Homeless Alliance |
| 2020/12/09 15:32:11 | Makayia | Caraway | 12 08 2020 | makyaia.caraway@mdhadallas.org | Metro Dallas Homeless Alliance |
| 2020/12/09 15:29:52 | Leah | Wetzig | 12 08 2020 | leah.wetzig@bswhealth.org | Baylor Scott & White Health |
| 2020/12/09 15:27:04 | Joni | Wilson | 12 08 2020 | JWilson@BridgeHRC.org | The Bridge |
| 2020/12/09 15:23:44 | Deanna | Adams | 12 08 2020 | dkadams@citysquare.org | City Square |
| 2020/12/09 15:22:03 | Freda | Nelms | 12 08 2020 | freda.nelms@mdhadallas.org | Metro Dallas Homeless Alliance |
| 2020/12/09 15:20:05 | David | Gruber | 12 08 2020 | david.gruber@mdhadallas.org | Metro Dallas Homeless Alliance |
| 2020/12/09 15:17:37 | Carl | Falconer | 12 08 2020 | carl.falconer@mdhadallas.org | Metro Dallas Homeless Alliance |
| 2020/12/09 15:11:58 | Brondalyn | Coleman | 12 08 2020 | bcoleman@endeavors.org | Endeavors |
| 2020/12/08 12:34:34 | Michele | Mulholland | 12 08 2020 | michele@3to1foundation.org | 3to1 Foundation |
| 2020/12/08 12:31:07 | Haphen | Muchapondwa | 12 08 2020 | haphen@transcendstem.org | Transcend Stem |
| 2020/12/08 12:28:55 | Mayra | Fierro | 8 December 2020 | mayrafierro@gmail.com | CoC Work Group/Committee Member |
| 2020/12/08 10:46:25 | Cindy | Duran | 12 08 2020 | cduran@citysquare.org | CitySquare |
| 2020/12/08 10:37:30 | Juan | Zavala | 12 08 2020 | juanzavala@maximus.com | Metro Dallas Homeless Alliance |
| 2020/12/08 10:04:27 | Sarah | Carroll | 12 08 2020 | scarroll@friscotexas.gov | City of Frisco |
| 2020/12/08 10:01:34 | Isabel | Camacho | 12 08 2020 | icamacho@brightertomorrow.net | Brighter Tomorrows |
| 2020/12/08 09:59:50 | Marcie | Himes | 12 08 2020 | mhimes@citysquare.org | CitySquare |
| 2020/12/08 09:55:05 | Carla | Latcher | 12 08 2020 | carla@uniquepurpose.org | CitySquare |
| 2020/12/08 09:52:02 | Juan | Zavala | 12 08 2020 | juanzavala@maximus.com | Metro Dallas Homeless Alliance |
| 2020/12/08 09:48:54 | Leah | Sutton | 12 08 2020 | leah.sutton@bswhealth.org | Baylor Scott & White Health |
| 2020/12/08 09:48:21 | Daniel | Weyandt | 12 08 2020 | dweyandt@plano.gov | City of Plano |
| 2020/12/08 09:48:15 | Tom | Edwards | 12 08 2020 | tedwards@mesquiteisd.org | Mesquite ISD |
| 2020/12/08 09:47:40 | Dulce | Martinez | 12 08 2020 | drmartinez@brightertomorrow.net | Brighter Tomorrows |
| 2020/12/08 09:47:38 | Justin | Vander | 12 08 2020 | justin.vander@prismntx.org | Prism Health North Texas |
| 2020/12/08 09:47:21 | Cindy | Alvarado | 12 08 2020 | calvarado@tmwf.org | Texas Muslim Womens Foundation |
| 2020/12/08 09:47:14 | Kayla | Modesto | 12 08 2020 | kmodesto@hdnbc.org | Hopes Door New Beginning Center |
| 2020/12/08 09:46:56 | Madeline | Reedy | 12 08 2020 | mreedy@citysquare.org | CitySquare |
| 2020/12/08 09:46:41 | Lori | Davidson | 12 08 2020 | lori.davidson@dallascityhall.com | City of Dallas OCC 2 |
| 2020/12/08 09:46:36 | Jennifer | Lajoie | 12 08 2020 | jlajoie@cityhouse.org | City House |
| 2020/12/08 09:46:04 | Tamara | Monroe | 12 08 2020 | tamara.monroe@hoperestoredmissions.org | Hope Restored Missions |
| 2020/12/08 09:46:03 | Mackenzie | Harrington-Bain | 12 08 2020 | mackenzie@cityhouse.org | City House |
| 2020/12/08 09:45:37 | Alex | Abraham | 12 08 2020 | alex.abraham@mdhadallas.org | Metro Dallas Homeless Alliance |

| | | | | | |
|---------------------|-----------|-------------------|------------|---|---|
| 2020/12/08 09:45:26 | Nissy | New | 12 08 2020 | Nissy.New@mdhadallas.org | Metro Dallas Homeless Alliance |
| 2020/12/08 09:45:16 | Kathy | Smith | 12 08 2020 | kathy.smith@hoperestoredmissions.org | Hope Restored Missions |
| 2020/12/08 09:45:14 | Zeinabou | Sall | 12 08 2020 | zeinabous@tmwf.org | Texas Muslim Womens Foundation |
| 2020/12/08 09:44:43 | Cindi | Walker | 12 08 2020 | cwalker@hdnbc.org | Hopes Door New Beginning Center |
| 2020/12/08 09:44:33 | Julius | Jenkins | 12 08 2020 | jenkinsj@lanwt.org | Legal Aid of Northwest Texas |
| 2020/12/08 09:44:14 | Erin | Moore | 12 08 2020 | erin.moore@dallascounty.org | Dallas County Health and Human Services 2 |
| 2020/12/08 09:44:06 | Lexi | Wilkins | 12 08 2020 | lexi.wilkins@mdhadallas.org | Metro Dallas Homeless Alliance |
| 2020/12/08 09:43:49 | Anjena | Young | 12 08 2020 | ay2019@hlproject.org | Helen's Project |
| 2020/12/08 09:43:49 | Alexis | Willis | 12 08 2020 | alexis.willis@mdhadallas.org | Metro Dallas Homeless Alliance |
| 2020/12/08 09:43:44 | Iraiz | Hernandez | 12 08 2020 | connecttocaredallas@metrocareservices.org | Metrocare |
| 2020/12/08 09:43:29 | Edd | Eason | 12 08 2020 | eeason@citysquare.org | CitySquare |
| 2020/12/08 09:43:25 | Sue | Thiers Hesseltine | 12 08 2020 | sue.hesseltine@ourfriendsplace.org | Our Friends Place |
| 2020/12/08 09:43:23 | Camille | Smith | 12 08 2020 | csmith2@mckinneytexas.org | City of McKinney |
| 2020/12/08 09:43:18 | Jessica | Libby | 12 08 2020 | jlibby@plano.gov | City of Plano |
| 2020/12/08 09:43:13 | Gina | Norman | 12 08 2020 | gnorman@hccdallas.org | Housing Crisis Center |
| 2020/12/08 09:43:03 | charles | wolford | 12 08 2020 | charles.wolford@promisehouse.org | Promise House |
| 2020/12/08 09:42:57 | Aceil | Rashid | 12 08 2020 | aceilr@mosaicervices.org | Mosaic Family Services |
| 2020/12/08 09:42:55 | Janet | Peery | 12 08 2020 | Jpeery@hccdallas.org | Housing Crisis Center |
| 2020/12/08 09:42:52 | Yolanda | Williams | 12 08 2020 | ywilliams@citysquare.org | CitySquare |
| 2020/12/08 09:42:50 | carla | Cleeton | 12 08 2020 | ccleeton@citysquare.org | Transition Resource Action Center -- TRAC |
| 2020/12/08 09:42:45 | Ericka | Prince | 12 08 2020 | princee@lanwt.org | Legal Aid of Northwest Texas |
| 2020/12/08 09:42:42 | Ellen | Parr | 12 08 2020 | eeparr@familyplace.org | The Family Place |
| 2020/12/08 09:42:38 | Veronica | Thomas | 12 08 2020 | vthomas@cityhouse.org | City House |
| 2020/12/08 09:42:29 | Valerie | Walker | 12 08 2020 | vwalker@goodwilldallas.org | Goodwill Industries Dallas |
| 2020/12/08 09:42:27 | Brenda | Snitzer | 12 08 2020 | brendas@thestewpot.org | The Stewpot |
| 2020/12/08 09:42:26 | Ashley | Miller | 12 08 2020 | amiller@cityofirving.org | City of Irving |
| 2020/12/08 09:42:26 | Janet | Collinsworth | 12 08 2020 | Janet@Hope4Agep.org | Agape |
| 2020/12/08 09:42:18 | Sadiyah | Muhammad | 12 08 2020 | sscoordinator@tmwf.org | Texas Muslim Womens Foundation |
| 2020/12/08 09:42:08 | Tyson | Bain | 12 08 2020 | tyson.bain@bswhealth.org | Baylor Scott & White Health |
| 2020/12/08 09:42:07 | Subrina | Johnson | 12 08 2020 | smjohnson@endeavors.org | Endeavors |
| 2020/12/08 09:42:06 | Hannah | Sims | 12 08 2020 | hsims@citysquare.org | CitySquare |
| 2020/12/08 09:42:06 | David | Woody III | 12 08 2020 | dwoody@bridgehrc.org | The Bridge |
| 2020/12/08 09:42:04 | Mary Kate | Bevel | 12 08 2020 | marykate.bevel@dallascityhall.com | City of Dallas OCC 2 |
| 2020/12/08 09:41:41 | Dustin | Perkins | 12 08 2020 | Dustin.Perkins@austinstreet.org | Austin Street Center |
| 2020/12/08 09:41:31 | Ruby | Butler | 12 08 2020 | RButler@cityofmesquite.com | City of Mesquite |
| 2020/12/08 09:41:07 | Libby | Woolverton | 12 08 2020 | libby.woolverton@ourfriendsplace.org | Our Friends Place |
| 2020/12/08 09:41:00 | Ellen | Magnis | 12 08 2020 | emagnis@familygateway.org | Family Gateway, Inc. |
| 2020/12/08 09:40:01 | Natalie | Evans | 12 08 2020 | nevans@plano.gov | City of Plano |
| 2020/12/07 16:54:46 | Shavon | Moore | 12 08 2020 | shavon.moore@mdhadallas.org | Metro Dallas Homeless Alliance |