



CoC System Transformation Update

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Our Collective Impact Over the last year

82 Current CoC Member Agencies

Best relationship between the City of Dallas and the CoC in years

Community Dashboard

D-ONE Plan

CoC Committees Added

- ✓ Diversion
- ✓ Employment and Income
- ✓ System Performance

Service Improvements

- ✓ Increased Diversion Efforts
- ✓ Added Move On Vouchers through 5 different Public Housing Authorities for those moving out of PSH programs
- ✓ Over 2,100 CoC units of housing available for the hardest to serve
- ✓ Coordinated Access System being added to HMIS



Look How Far We Have Come Together

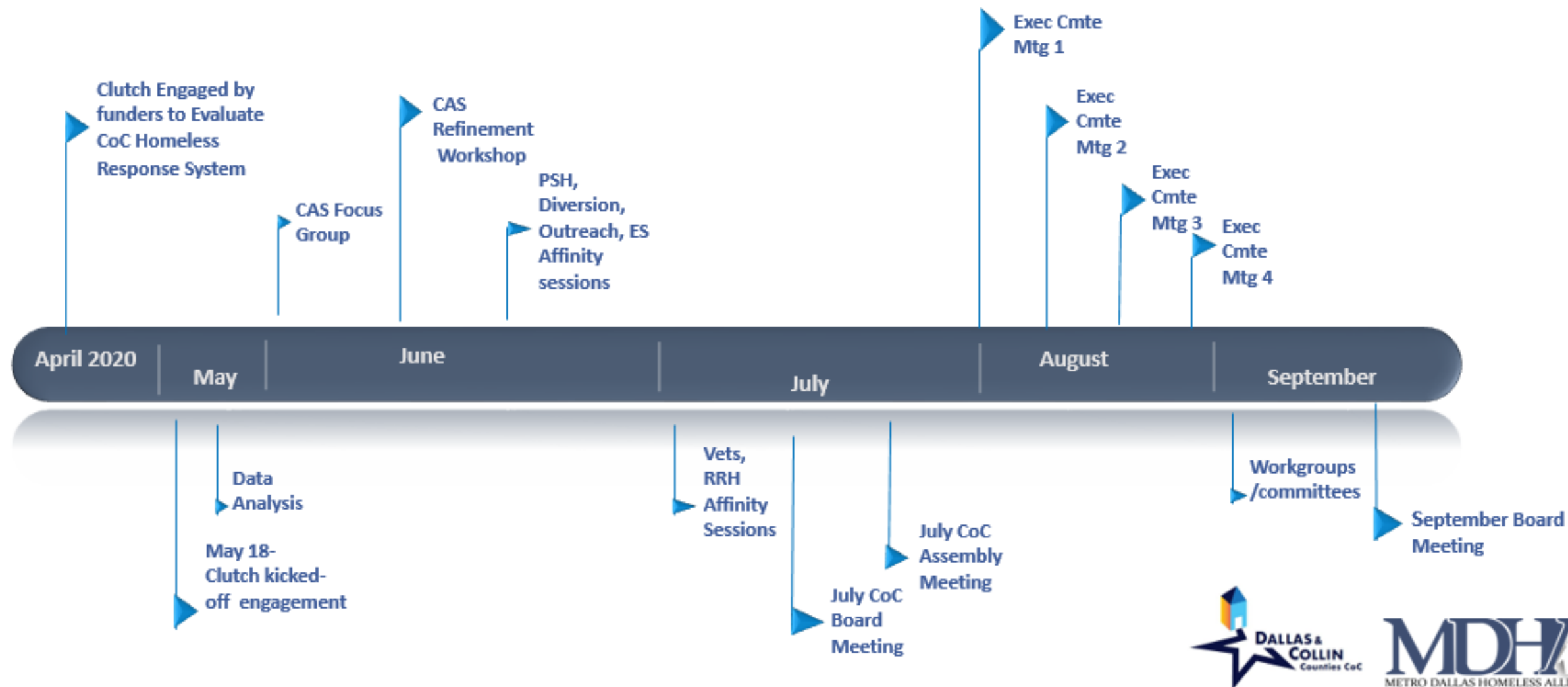
HMIS Utilization

- New HMIS System – Client Track (recognized as one of the top 4 in the country)
- Participation Rate for ES Beds – 64% to 80% (after the HMIS Transition is complete we will be at 99% participation)
- 42 agencies using Client Track (over 10 going through the process to start using it)
- 321 active users in Client Track
- Free Access to any new agencies that want to start using HMIS

Lowering Homelessness in our Community (2019 – 2020)

- Decrease of 1.4% homelessness overall
- Decrease of 16.2% in Sheltered Homelessness
- Decrease of 1.7% in Veteran Homelessness
- Decrease of 1.2% of children under 18
- Decrease of 2.0% in Family Homelessness

Timeline to date





Shared Mission: Achieve Measurable Reductions in Homelessness

System Values

- Every person Experiencing Homelessness Has Access to an Appropriate Exit Pathway
- Exit Pathways are Scaled to Meet Demand and Targeted to Meet the Needs of Specific Populations
- Accountability and Success is Demonstrated Using Data
- Engagement and Transparency are Central Behaviors in All Collective Efforts



**Supplemental Homeless System
Collective Action Plan**



Homeless System Collective Action Plan

System Goals and Strategy

Effectively End Veteran Homelessness by 2021

Measurably Reduce Chronic & Unsheltered Homelessness by 2023

Measurably Reduce Family and Youth Homelessness by 2025

Exit Pathways

- Identify and Triage All Homeless Veterans Using a Standardized Process that Defines an Exit Pathway

Exit Pathways

- Identify and Triage All Unsheltered Homeless Using a Standardized Process that Defines an Exit Pathway

Exit Pathways

- Identify and Triage All youth and family Homeless Using a Standardized Process that Defines an Exit Pathway

Targeted & Scaled

- Target Homeless Veterans for Existing Permanent Housing Interventions

Targeted & Scaled

- Target Bridge and Permanent Housing Interventions for the Chronic Unsheltered Population

Targeted & Scaled

- Target Diversion and RRH Housing Interventions for the youth and family Populations

Account with Data

- Track and Drive Toward Faster Matching and Lease Up Rates

Account with Data

- Track and Drive Toward Faster Matching and Lease Up Rates – Repurposing case managers to navigate

Account with Data

- Improve system-wide coordination and connections with community resources to support family stability and prevent returns to homelessness

Engagement & Transparency

- Create a Leadership and Implementation Work Group of Stakeholders to Execute as a System
- Report Progress Publicly

Engagement & Transparency

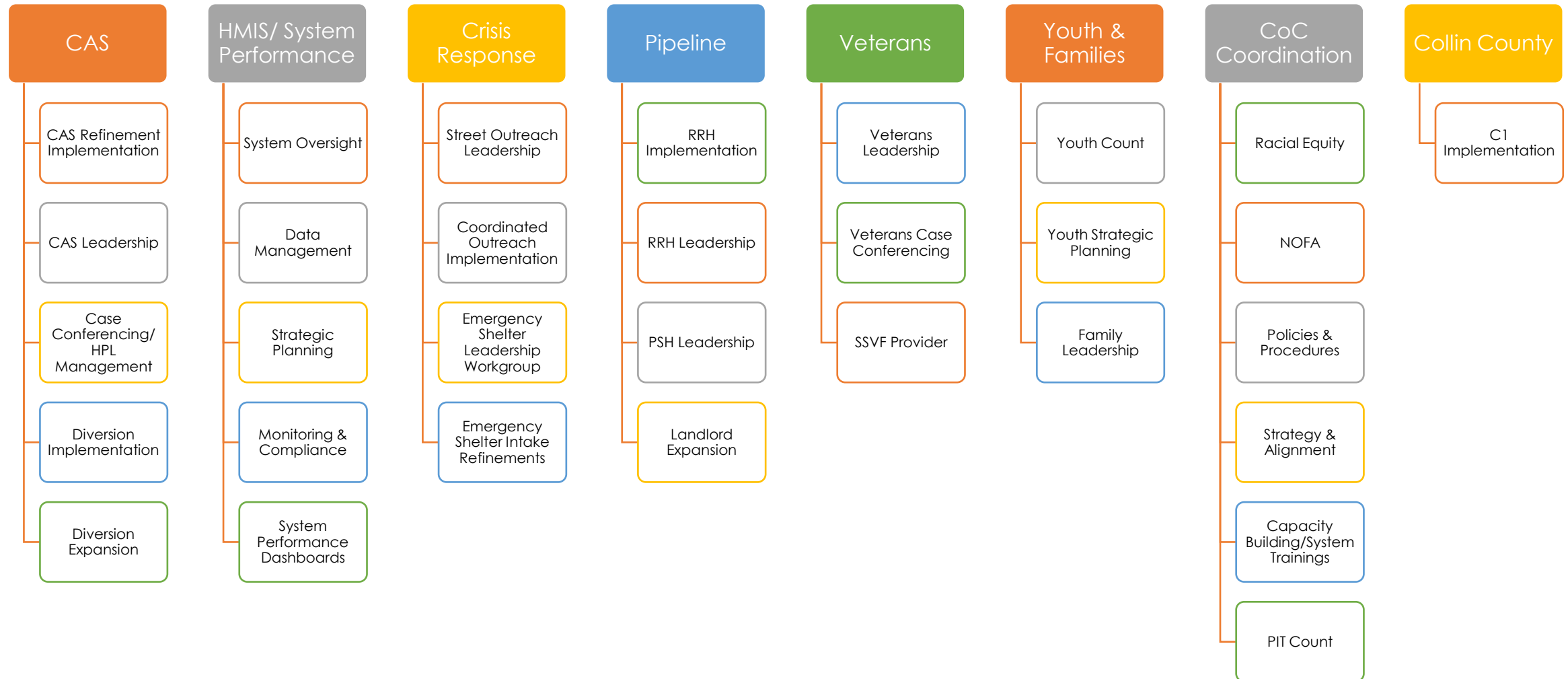
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Implementation Workgroups





Next Steps

- Continue to refine and organize around work plans
- Governance refinement
 - Workgroups
- Establishment of Annual Planning Process
- Racial Equity Planning and Implementation
 - Integrate SPARC report recommendations and tasks into work plans
 - Update metrics and assessments
- Rapid Re-Housing Projects Support
- RE-Launch veteran's initiative and mobilize next steps to end veteran's homelessness
- Monthly updates and status reports

Questions?



To provide on-going feedback:

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