



Dallas City & County/Irving Continuum of Care Assembly
June 23, 2020 9:00 a.m.
United Way
Virtual Meeting-Webex

MINUTES

Welcome/Mission Moment

The meeting was called to order at 9:05 a.m. by Co-Chair, Dr. David Woody, who welcomed everyone to the meeting and read the mission statement and values.

New meeting attendees included:

- Heather Girlings, Salvation army
- Cindy Alvarado, Texas Muslims Women Foundation
- Sattie Nyachwaya, Prism Health North Texas

The Mission Moment was provided by Subrina Johnson of Endeavors. Subrina serves as the co-chair of the Diversion and Rapid Resolution Committee. Subrina's experience with homelessness led to her passion of helping others and supporting the homeless population.

Approval of the April 2020 Meeting Minutes

A motion to approve the minutes was made by Kelvin Brown and seconded by Edd Eason. The motion passed by hand vote.

TDHCA CARES Act Update

The Independent Review Committee (IRC) met Monday, June 15, 2020 to review applications and make recommendations to the CoC Board for CARES Act funding from Texas Department of Housing and Community Affairs (TDHCA). The CoC has been awarded \$2.4M in CARES Act funding for this round. Recommendations were sent to the CoC Board Friday, July 19, 2020. During the meeting, the Board asked the IRC an MDHA Staff to review financials of each applicant to ensure the budgets were in line with TDHCA's recommendations. The next board meeting to hear recommendations is to be determined.

TDHCA's Annual Application for the Emergency Solutions Grant (ESG) is due Friday, June 26, 2020.

D-ONE Plan

The D-ONE work group has not met due to the search for a committee leader. All committees are diligently working to meet the goals of the Do-ONE Plan. Committee reports are attached for review.

System Performance & Data Dashboard

Ellen Magnis, CoChair of the System Performance Committee reviewed the data dashboard which can be found here: <https://www.mdhadallas.org/community-dashboard-2/>

Clutch Consulting

Clutch Consulting has been hired by private funders to assist the City of Dallas and MDHA with refinements to the homeless response system, including government structures and Coordinated Assessment System refinement. Clutch will be meeting with different groups to gather feedback on refinements to the system.

FY2019 NOFA Scores and Analysis

Carl Falconer provided an analysis of the FY2019 Notice of Funding Application (NOFA) submitted September 30, 2020.

The analysis showed positive results for partnerships within the Continuum but showed negative results for data management.

For FY2020, improvements to data management and a decrease in Point in Time (PIT) count numbers should assist with increasing the overall score, as well as improvements to the Housing Inventory Chart (HIC). Improvements to the HIC include adding Rapid Rehousing beds and the addition of Union Gospel Mission into HMIS.

Compared to 2018, there were improvements in the 2019 System Performance Measures. Improvements were made in the following areas:

- Length of Time Homeless
- Returns to Homelessness (less than 6 months_
- Returns to Homelessness (13-24 months)
- Persons who exited Street Outreach to Permanent Housing (number of successful exits)
- Persons who exited Street Outreach to Permanent Housing (percentage of successful exits)
- HMIS Participation Rate for ES Beds

There was a slight increase (from 5% in 2019 to 6% in 2019) in Returns to Homeless 6-12 Months.

Other improvements that will assist with improving the score include:

- Addition of Rapid Rehousing Committee
- Addition of Employment & Income Committee
- Addition of Diversion Committee
- Addition of Move on Vouchers to free up PSH units
- Increasing Diversion efforts

Announcements

Ashley Rodriguez of Baylor Scott & White announced Connecting the Dots is this Thursday, register using this link to attend: <http://www.BSWH.md/ConnectingEvent>

The Center for Nonprofit Management (CNM) will be assisting MDHA with the development of the Continuum's Annual Performance Survey. CNM will be facilitating work groups to gather feedback. Email invites will be sent.

The Move On Policy has been completed and available for public comment. Comments may be sent to India.Miller@mdhadallas.org by Friday, July 3, 2020.

Legal Aid of Northwest Texas is providing legal assistance to those in need. Please see flyer more information.

AIDS Services of Dallas and the City of Dallas both have permanent supportive housing (PSH) projects that will be ending or decreasing by September 30, 2020. Both agencies are asking PSH providers to assist with transferring clients through a PSH to PSH transfer.

Adjournment

The meeting adjourned at 10:45 a.m. The next meeting will be held virtually Tuesday, July 28, 2020 at 9:30 a.m.



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Youth Committee

Committee Chairs: Libby Woolverton and Mayra Fierro

MDHA Attendees: N/A

Visitors: Andres Gomez, Director of Enrollment at Year Up DFW

Meeting Date: 5.26.20

Call to Order: Libby Woolverton at 1:36pm

D-One Plan & Implementation:

- Section 3.1: Improve Street Outreach Services
 - Create training to help adult outreach workers better interact with youth
 - Build capacity for more youth outreach workers
- Section 3.2: Improving Emergency Shelter System
 - Create training to help make adult shelters more youth friendly
- Section 3.4: Coordinate Immediate Needs Effort—Develop a coordinated system for basic needs
 - Update youth directory
 - Include agencies and services that meet array of needs
- Sections 4.4: Create a System Map/Flow Chart
 - Update Youth System Map

- We have created a Training Sub-Committee to tackle sections 3.1 and 3.2.
- We have created a Youth Services Directory Sub-Committee to tackle sections 3.4 and 4.4.
- We will continue to have our Youth Count/Youth Homeless Address sub-committee to provide information and data.

Discussion:

Welcome and Introductions

- MISD—Working on finding new and radical ways to do their jobs and serve their students

- TRAC—still serving young people, housing your people in Dallas and Ft. Worth locations, staff are rotating into the office, distributing food, bus passes, etc.
- City of Mesquite—sitting on CARES Act funds for agencies serving city of Mesquite
- DISD—Thursdays-taking buses out to motels, hotels, and churches to deliver food, Let's Talk on DISD website for families who need some support, Virtual conference in October
- OFP—beginning the move in process of young women but working through a waitlist, working on summer and fall plans for community education
- Eastfield (DCCCD)—SNAP workshops on Thursday, open to students and community, NTFB representative will be leading the workshop
- Region 10—adjusting Professional Development for school districts moving forward, how to support students socially and emotionally, what resources are needed if continue doing remote education
- Hope Cottage—working with clients and providing with services, case management, working remotely
- In My Shoes—doing intakes slowly
- Outlast Youth—online LGBTQ trainings for staff/providers—email sarah@outlastyouth.org
- Big Thought—not at the office yet, trying to find online internship opportunities for youth, information session on Monday, June 1 about their programming during the summer
- Fannie C. Harris—still moving forward with the housing portion, grand opening should be coming up soon, some positions are available (Direct Care Specialist and Therapist position)—can find them online at Promise House Website

Agency Updates

- Google Doc—Keep Updated

Spotlight on Year Up with Andres Gomez, Director of Enrollment at Year Up DFW

- Have rolling recruitment until reach class size through summer until August start.
- www.yearup.org/applydfw

DAYBT Update and Concerns (Mayra)

- Email Mayra with contact information for the youth who are interested as you are having conversations with them
- Next Meeting is June 2nd, meeting information will be coming to the committee shortly
- Create and send a flyer out to the committee
- Using Social Media through their main points of contact as well
- DISD may be able to help with gift cards for youth participation

Training sub-Committee Update (Marina)

- Need some volunteers for this committee
- Work on trainings for outreach workers and shelters serving adults which also includes youth
- Not a lot of time commitment for this sub-committee

- Region 13 and DISD also have trainings that can be utilized
- Email Libby.Woolverton@OurFriendsPlace.org if you are interested in sitting on this sub-committee

Youth Services Directory Sub-Committee Update (Mayra)

- Meeting scheduled June 2nd at 2pm
- Trying to get the Youth Services Directory Virtual

Metro Dallas Youth Count Sub-Committee Update (Libby)

- Postponed to October 16-30
- Outreach dates October 16 and 17
- Moving the Youth Homelessness Address to February

Continue Sending Daily Update on Resources to Agencies

Announcements:

- Metro Dallas Youth Count will take place October 16-30.

Adjournment: 2:41pm, Next Meeting 6/23/20 at 1:30pm

Submitted by: Libby Woolverton

Please email report and sign in sheet to Natalie.Martinez@mdhadallas.org or Alex.Abraham@mdhadallas.org



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System Performance Committee – June 2020

Committee Chairs: Ellen Magnis and Wayne Walker

MDHA Attendees: Phil Force (MDHA), Natalie Martinez (MDHA)

Visitors: Ellen Magnis, Wayne Walker, Josh Cogan, Naelly Miranda, Blake Fetterman, Dustin Perkins, Amanda Dycus

Meeting Date: 6/18/20

Call to Order: 11:30 AM

D-One Plan & Implementation: N/A

Discussion:

We reviewed the latest iteration of the Dashboard and had the following recommended changes:

- Remove the blue/gray boxes from the header and lead with the simplified “math problem”
- Move the Total Served in Last year – but to a different location; all other blue/gray boxes can just be removed, as data appears in other places or is too “inside baseball” for lay population
- Add definitions to explain what “returns” means, what “exits” means, explain that households means families with children as well as individuals. Include how many families with children are included.
- Add FAQ and include methodology; add a question about where “Data not Reported” is represented that we will be working on education of service providers on data quality.
- The blue chart on exits to temp destinations was on the list to remove already, along with the associated legend at bottom of page.
- Change the view of Returns to homelessness to be in quarterly format.
- On the DV chart, fix the denominator issue; compare to adults only and split female/male; if male is not informative, use a footnote instead.
- We will be ready to begin presenting to CHC and DAP and others for feedback to make sure we have put all in layman’s terms that is easy to understand and informative.
- Will present draft dashboard (done in free version of Tableau) to CoC Assembly if Phil will be ready with above changes.

- Phil will also be purchasing the paid version of the system and will need to rebuild it in that model. We expect some of the limitations on display that we are seeing in the free version to be available in the paid version.

We then reviewed preliminary findings from the RRH Program Comparison:

Rationale:

- Increase in income during housing program is a national HUD metric.
- At the end of a Rapid Rehousing program, households are to be able to pick up the rent on their own – otherwise returning to homelessness.
- We are about to push significant sums of money out for RRH and need these investments to work.

MDHA staff reviewed 17 programs from 11 agencies. Only 7 had 6 or more months of data to review. 11 programs had at least 3 months of data. The change in income was summed for the available data and divided by the months of data available.

Highest results:

\$1,828/month increase*

\$1,319/month increase

\$1,209/month increase*

\$ 810/month increase

*same agency

All other programs have less than \$500/month increase from start to graduation from program.

Lowest results:

\$10/month increase*

Zero increase

Zero increase

-\$64/month (decrease)*

*same agency

Additional questions to explore:

- Are programs with less than 6 months of data just new, or is there a data quality issue to resolve?
- Look at starting income actual amounts; if household started with 0 or started with \$1,200/month – could help the change/delta have some additional context.

Next steps:

- Agency CEOs to receive their own data as compared to other programs, with only the CEO seeing the name of his/her organization (all other agencies just numbered Agency 1, Agency 2, etc.)
- Carl to convene RRH providers and facilitate dialogue in private learning session, unmasking only highest performers to share what they are doing to drive increases in income.

Discussion: We want to make sure these are positive discussions that are opportunities for learning rather than any sort of shaming or embarrassment of organizations/leaders. Following the discussion with CEOs, they may wish to go back to confer with their case managers and data people. We acknowledged that some CEOs may not even realize this is a critical metric, as it is not a scorecard item for MDHA grant processes and there may not have been as much education around this as is needed. Awareness will be the goal here, with then Action Plans and increased technical assistance from MDHA, etc. to help continue to drive the dialogue forward to action. Other committees, such as Income and RRH Committees would also like to see these kinds of data on a regular basis to help them build in more discussion at the case management level.

Announcements: NA

Adjournment: 12:35 PM

Submitted by: Ellen Magnis

Please email report and sign in sheet to Natalie.Martinez@mdhadallas.org or Alex.Abraham@mdhadallas.org



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Street Outreach Committee – June 2020

Committee Chairs: John Little, Yolanda Williams

MDHA Attendees: Natalie Martinez

Visitors: City Square, Endeavors, Metro Relief, Grand Prairie, Metro Care, Austin Street Center, DDI, Garland, Prism Health, The Bridge

Meeting Date: June 10, 2020 9:00 am via WebEx

Call to Order: John Little

D-One Plan & Implementation: Tabled to next months meeting

Discussion: Each organization gave an update of what their outreach is doing for safety protocol for their team and neighbors. Water is a need. StewPot will be opening next week on a limited capacity. Garland PD reported that a few neighbors are getting jobs with convenience stores. No word on SS reopening.

Shelter Update: The Bridge is opening up beds to those staying at the convention center. Unsheltered can receive MetroCare services there, but can stay during the day. No reported covid cases. Austin Street Center has 244 bed capacity. Taking neighbors from convention center or referral. Shelter referral form must be completed. No walk ups. Homelessness & Law Enforcement- discussed mental health teams, with clinicians, doing outreach. Discussed shelters in each district.

Census: Yolanda shared that if you are working with an unsheltered neighbor, you can complete the survey with them. There is a homeless option. No update when the numerators will be deployed. They are still hiring.

Diversion training: Sabrina Johnson with Endeavors will provide committee with an update on when the training will occur.

Announcements: John shared the need for more networking with city and county officials. He requested referrals for more agency's to participate in Street Outreach Committee meetings.

Adjournment: Next virtual meeting will be July 8. .

Submitted by: John Little

*Please email report and sign in sheet to Natalie.Martinez@mdhadallas.org or
Alex.Abraham@mdhadallas.org*



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Education and Employment Committee – June 2020

Committee Chairs: Stephanie Harris, Shanese Alexander

MDHA Attendees: Natalie Martinez, Stephanie Demar, India Miller

Visitors: Janet Collinsworth – Agape; Haphen Muchapondwa – Transcend STEM; Sheila Marks – Inspiring Tomorrow’s Leaders; Robert Sims - TWC, Iris Freemon – DCCCD; Sheila Clary – NTBHA; Alison – TWC;

Meeting Date: June 16, 2020 11:00 am via Webex

Call to Order: 11:05am

D-One Plan & Implementation: N/A

Discussion:

- Charter Revision
 - Determine/formalize partnerships –
 - MOU feedback – Only DCCCD gave substantial feedback, other agencies were fine with MOU draft as is
 - Virtual or Social Distancing Job Fairs – Committee members want to host educational fair and informational sessions before virtual job fair to make sure it is more effective. Alison with TWC said she would be available for assistance with the virtual fairs
- Review of survey responses
 - Employment resource guide – MDHA Vista member India will begin working on this using the survey responses the committee members provided

- Aligning agency deliverables – Timeline; Stephanie Harris will be working on a proposed deliverable timeline for the committee to review
- Case Management Round Table for July – Stephanie, Sheila, and Haphen will present at the July CMRT. Sheila and Haphen will discuss their programs, Stephanie will give a brief overview of the committee and the partnerships some of the members already have in place that are available for client use

Announcements: None

Adjournment: 12:22pm. Next meeting is 7/21/2020 at 11am.

Submitted by:

Please email report and sign in sheet to Natalie.Martinez@mdhadallas.org or Alex.Abraham@mdhadallas.org

Announcement: CoC Focus Groups

Why are we doing focus groups?

- CNM and MDHA have partnered to improve the Annual Performance Review survey administered to the CoC each year.
- The purpose of the focus groups are to help:
 - CNM and MDHA determine what questions should be included in the Annual Performance Review survey
 - CoC Members share their perspectives on the survey
 - MDHA understand how to make the survey more engaging and useful to CoC members
 - MDHA learn how to make the survey results more useful to CoC members
 - MDHA understand experiences of CoC members

When are they happening?

- There will be four (4), 1.5 hour virtual focus groups conducted within the first two weeks of July.

Who will be asked to participate?

- CNM will randomly select up to 8 participants for each focus group for a total of 32 individuals
- Group 1: Board Members (either Assembly Chairs or Board members not on the Assembly)
- Group 2: Assembly Leaders (either Chair or Vice Chairs)
- Group 3: Individuals from nonprofits (representatives of street outreach, emergency shelter, transitional housing, rapid rehousing, permanent supportive housing, other)
- Group 4: Individuals from underrepresented groups (e.g., individuals, universities, for-profits, suburbs, non-Assembly CoC members)

What will participation involve?

- Once CNM randomly selects participants, MDHA will send out a Doodle Poll to those identified to solicit dates/times for each focus group.
- Sign into the focus group using a Zoom link and share your thoughts and feedback.
- Participation is voluntary and no individual comments will be released to MDHA.

Potential Survey Areas:

- What does MDHA need to know in order to achieve its mission?
- What can MDHA do for CoC members?
- What do CoC members need to do for the community?



- EVICTION**
- UNEMPLOYMENT BENEFITS**
- FORECLOSURE PREVENTION**
- MEDICARE/MEDICAID BENEFITS**
- EXPUNCTIONS/NONDISCLOSURES**
- BANKRUPTCY**
- FAMILY LAW MATTERS**
- DRIVER LICENSE RESTORATION**

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Applicants must be financially eligible to obtain free help



Legal Aid LSC AMERICAN LEGAL SERVICE FOR POOR PEOPLE OF NORTH WEST TEXAS

Submission Date	First Name	Last Name	Meeting Date
2020-06-24 07:34:34			06 23 2020
2020-06-24 07:34:10			06 23 2020
2020-06-24 07:33:36			06 23 2020
2020-06-24 07:33:07			06 23 2020
2020-06-24 07:32:35			06 23 2020
2020-06-24 07:32:14			06 23 2020
2020-06-24 07:31:38			06 23 2020
2020-06-24 07:31:05			06 23 2020
2020-06-24 07:30:31			06 23 2020
2020-06-23 10:40:33	Gina	Norman	06 23 2020
2020-06-23 10:37:19	Miranda	Grant	06 23 2020
2020-06-23 10:36:52	Erik	Peterson	06 23 2020
2020-06-23 10:35:24	Erin	Moore	06 23 2020
2020-06-23 10:14:34	Ikenna	Mogbo	06 23 2020
2020-06-23 09:32:57	Yolanda	Jones	06 23 2020
2020-06-23 09:31:41	Jennifer	Lajoie	06 23 2020
2020-06-23 09:26:21	Cindy	Duran	06 23 2020
2020-06-23 09:25:46	Stephanie	Demar	06 23 2020
2020-06-23 09:23:59	Diana	Romagnoli	06 23 2020
2020-06-23 09:21:44	Nic	deVoogd	06 23 2020
2020-06-23 09:19:20	Nanci	Williams	06 23 2020
2020-06-23 09:18:35	Skylar	Barrow Lange	06 23 2020
2020-06-23 09:06:51	Ashley	Miller	06 23 2020
2020-06-23 09:06:41	Brenda	Snitzer	06 23 2020
2020-06-23 09:05:55	Alex	Abraham	06 23 2020
2020-06-23 09:05:33	Valerie	Sanders	06 23 2020
2020-06-23 09:05:26	Shanee	Weston	06 23 2020
2020-06-23 09:05:12	Darius	Ahmadi	06 23 2020
2020-06-23 09:04:36	Alexandra	Espinosa	06 23 2020
2020-06-23 09:04:26	Kimisha	Peterson	06 23 2020
2020-06-23 09:04:24	Cindy	Alvarado	06 23 2020
2020-06-23 09:04:10	Lauren	Davis	06 23 2020
2020-06-23 09:03:59	Edd	Eason	06 23 2020
2020-06-23 09:03:55	Sattie	Nyachwaya	06 23 2020
2020-06-23 09:03:48	Marcie	Himes	06 23 2020
2020-06-23 09:03:40	Hannah	Sims	06 23 2020
2020-06-23 09:03:38	Yolanda	Williams	06 23 2020
2020-06-23 09:03:24	Amanda	Dycus	06 23 2020
2020-06-23 09:01:36	David	Woody III	06 23 2020
2020-06-23 09:01:19	Mary Kate	Bevel	06 23 2020
2020-06-23 09:00:59	Carla	Cleeton	06 23 2020
2020-06-23 09:00:48	michelle	secours	06 23 2020
2020-06-23 09:00:33	Samantha	Moran	06 23 2020
2020-06-23 09:00:31	Philip	Force	06 23 2020
2020-06-23 09:00:29	Dustin	Perkins	06 23 2020
2020-06-23 09:00:27	Justin	Vander	06 23 2020

2020-06-23 09:00:26	Verna	Jones	06 23 2020
2020-06-23 09:00:25	Laura	Herrera	06 23 2020
2020-06-23 08:59:53	Brenda	Snitzer	06 23 2020
2020-06-23 08:58:57	John	Little	06 23 2020
2020-06-23 08:58:30	Kelvin	Brown	06 23 2020
2020-06-23 08:58:17	Ellen	Magnis	06 23 2020
2020-06-23 07:47:18	Carl	Fa	06 23 2020

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Agency Name

US Census Bureau
City of Frisco
Texas Muslim Womens Foundation
Our Friends Place
Feonix Mobility Rising
Hopes Door New Beginning Center
The Family Place
Baylor Scott & White Health
Gospel Booth Ministries
Housing Crisis Center
AIDS Interfaith Network
The Bridge
Dallas County Health and Human Services 2
Metrocare
AIDS Services of Dallas
City House
CitySquare
Metro Dallas Homeless Alliance
Metro Dallas Homeless Alliance
Metro Dallas Homeless Alliance
Austin Street Center
AIDS Services of Dallas 2
City of Irving
The Stewpot
Metro Dallas Homeless Alliance
CitySquare
City of Dallas OCC 2
AIDS Services of Dallas 2
Metro Dallas Homeless Alliance
Under 1 Roof
Agape
Downtown Dallas, Inc.
CitySquare
Prism Health North Texas
CitySquare
CitySquare
CitySquare
Family Gateway, Inc.
The Bridge
City of Dallas OHS
CitySquare
Metrocare
Downtown Dallas, Inc.
Metro Dallas Homeless Alliance
Austin Street Center
Prism Health North Texas

Under 1 Roof
My Second Chance, Inc.
The Stewpot
Metro Relief
Housing Crisis Center
Family Gateway, Inc.
Metro Dallas Homeless Alliance